



VANCOUVER FIRE RESCUE SERVICES

CAN YOU ESCAPE IN AN EMERGENCY?

**Frequently asked questions about
residents requiring assistance during
an emergency**

VFRS COMMUNITY SAFETY DIVISION

"We save lives and build safer communities through fire prevention inspections, education and partnerships"



**FOR MORE INFORMATION
ON PREPARING A
PERSONAL EVACUATION
PLAN SEE EVACUATION
PLANNING FOR PEOPLE
WITH DISABILITIES**



WHAT IS THE RESIDENTS REQUIRING ASSISTANCE STICKER FOR?

Why should I use a sticker?

The residents requiring assistance sticker is a part of a voluntary program.

This program allows residents who may need assistance during an emergency evacuation to make their needs known to building management and the fire department. A list of residents requiring assistance is placed in the building's Fire Safety Plan box, which can be accessed by the fire department during emergencies.



HOW IT WORKS



1. Residents who require assistance during evacuation are encouraged to:

- Inform their building manager and request to be added to the list of persons requiring assistance.
- Review the emergency procedures in the building's Fire Safety Plan.
- Prepare a Personal Evacuation Plan tailored to their needs.
- See Evacuation Planning for people with disabilities on preceding page.
- Participate in fire drills at least once per year (with or without alarm bells).

2. Fire Safety Plan (FSP) Box

- A sticker (see image above) should be placed on the outside of the FSP box located in the building lobby.
- The List of Residents Requiring Assistance should be placed inside the FSP box, taped to the back of the box cover (See image above).
- If there is no FSP box, the building manager should be advised to purchase and install one.
- The FSP box should be secured with a padlock. The building manager must retain the key to update the list as needed.

3. Annual Review

The following should be reviewed and updated at least once per year:

- The List of Residents Requiring Assistance
- The building's Fire Safety Plan
- Each individual's Personal Evacuation Plan

In addition to annual review, the list of people requiring assistance should be kept up-to date when there are new occupants and/or a resident's ability level changes.



RESIDENTS WHO REQUIRE ASSISTANCE EVACUATING

DOWNLOAD THE
RESIDENTS WHO
REQUIRE
ASSISTANCE
EVACUATING
FORM



Residents Who Require Assistance Evacuating

Building Address: _____ Month / Year: _____

	Resident's Name	Location (suite)	Telephone	Remarks (wheelchair, walker, low vision, low hearing, etc.)
1 2				
3 4				
5 6				
7 8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				

Notes:

1. Each person who requires assistance with evacuation should have a PERSONAL EMERGENCY EVACUATION PLAN prepared and perform a drill at least once every year.
2. This list should be reviewed and updated at least once every year. 3. Make the list available to the fire department by placing a copy of it in your building's Fire Safety Plan box.

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Why This Matters

This program enhances resident safety and helps emergency responders act quickly and effectively during evacuations. By participating, residents contribute to a safer community for everyone.

