



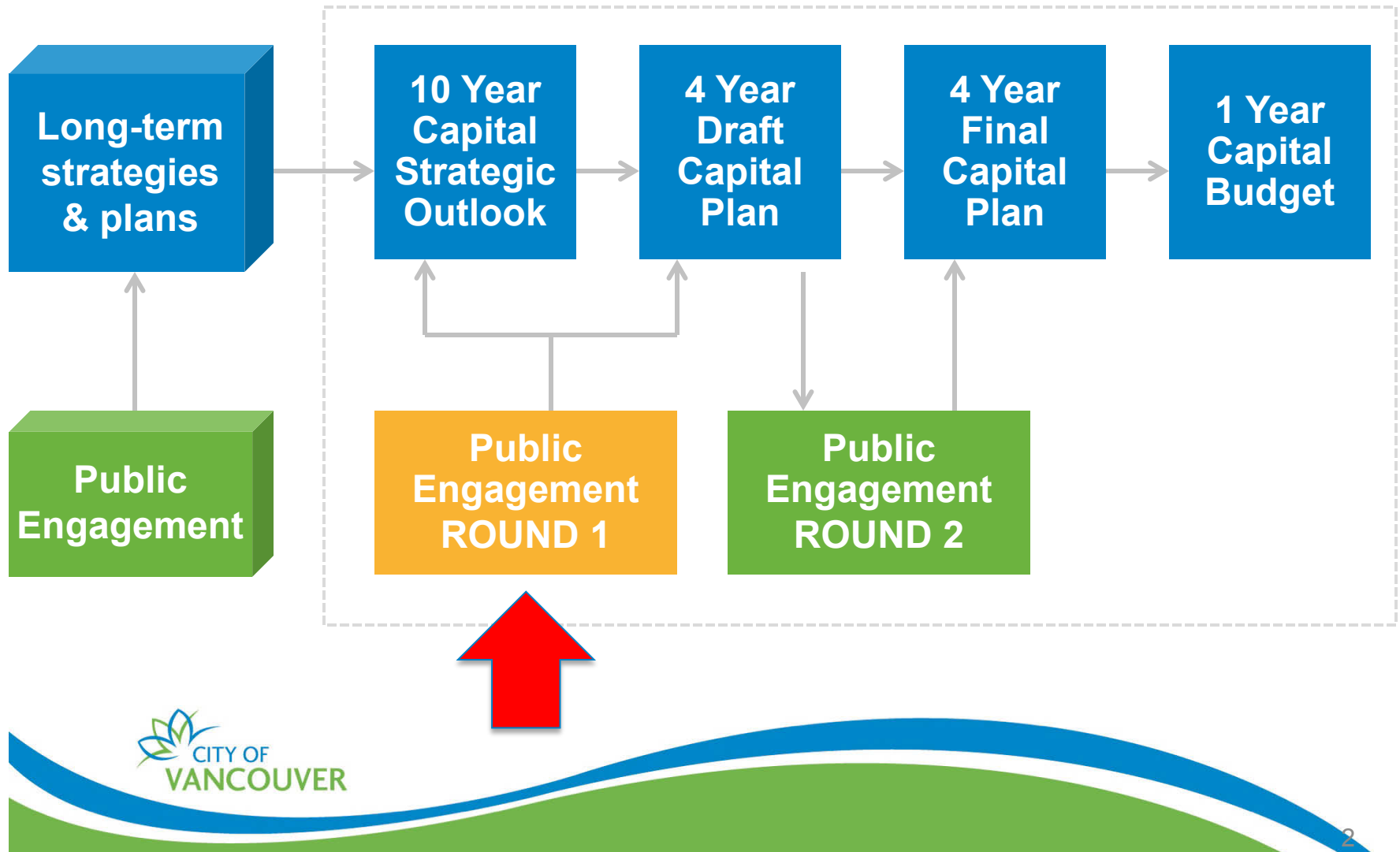
BUILDING THE CITY OF TODAY & TOMORROW

Long-Term Capital Planning Consultation Summary

May 2018



✓ | Capital planning process



Consultation Overview

- As a first step in the capital planning process, the City asked the public to help us identify city-wide priorities for long-term maintenance and investment.
- Between April and April 30, 2018, we asked: “How would you rate city facilities and infrastructure in Vancouver? What do you think are the most important areas to invest in over the next 10 years?”

How did we reach out?

Outreach activity
Highlighted news on vancouver.ca
Organic Social media posts: Facebook – 2 posts, 14 engagements, 3,431 impressions Twitter – 7 posts, 56 engagements, 34,078 impressions Paid social media posts – 200,000 reach
Email invitations shared through networks
Talk Vancouver member outreach (over 15000 members)

Participation:

Consultation activity	Participants
Online Questionnaire April	2293
Three day open house storefront April 13, 14 & 15	100
Stakeholder meetings April 23	25
Total	2418



Consultation Overview

What did we hear?

For current investment priorities (the City of Today), participants identified:

Top five important city infrastructure assets	Top five city infrastructure assets rated in poor or very poor condition (i.e. may need investment)
Waterworks	Housing for Homeless
Sewers	Purpose Built Rental Housing
Sidewalks	Social Housing
Natural Areas	Local Roads
Fire Halls	Childcare

Regarding support allocating more funding to the renewal of aging infrastructure and amenities?

More funding for aging infrastructure
Support: 91%
Oppose: 3%
Need more info: 5%

For investment priorities over the next 10 years (building the City of Tomorrow), participants identified:

Top three priorities for investment
Affordable Housing
Rapid Transit
Childcare



Summary of Feedback at Events





Consultation Approach

APPROACH

- The first phase of consultation is intended to identify public and stakeholder priorities now and in future. City staff are in regular conversation with residents and stakeholders about capital investments - both for new and existing infrastructure - through a variety of processes.
- These processes can include community planning, Park Board park and facilities planning, and ongoing engineering initiatives including transportation, streets and parking.
- The focused Capital Plan process offers a number of opportunities for staff to take a temperature check on community experiences of infrastructure / facilities and stakeholder knowledge of current and future community needs.
- Public input is one form of data, alongside technical, economic and policy direction that help forge the quarterly Capital Plan.

PHASES OF CONSULTATION

- The first phase of consultation, which ran throughout April 2018, sought to broadly identify priorities and to probe into specific areas of interest by stakeholder groups. A survey coupled with a three-day storefront open house and an invitational stakeholder meeting surfaced high-level themes, and emerging priorities. This information was used to help shape a draft capital plan.
- The second phase of consultation, which will run from mid- May until June 2018, will test public, business and stakeholder responses to the draft capital plan. This consultation will include more opportunities to comment via open houses at Vancouver Public Library, 6-8 focused meetings with stakeholder groups, particularly those who may experience barriers to participation. It will also involve quantitative and qualitative research with a third party opinion research firm that will probe responses to the draft plan among representative resident and business audiences.

SHIFT FROM LAST CAPITAL PLAN

- The team continues to explore improvements to the engagement process. We doubled the number of touchpoints in this first phase from the last plan, and will continue to improve the breadth and depth of our dialogues with community.

Consultation Overview

- Three full days of public outreach were held April 13, 14, and 15 at the City's Storefront space at 511 Broadway. Staff from multiple departments were on hand to answer questions, encourage visitors to fill out surveys and provide detailed feedback. We also promoted a facilitated presentation and dialogue for stakeholders, as well as open hours for those who could not attend during regular work hours.

Who came?

Consultation activity	Participants
Three day storefront: April 13 - 15	100
Stakeholder meeting / open house April 23rd Attendance: City advisory committees (Seniors, Persons with Disabilities), DTES Neighbourhood House, Cedar Cottage Neighbourhood House, YWCA, 311 Seniors Centre, Peer-Net, Ray-Cam Community Centre Association	14

Main themes heard

- Invest in infrastructure for not for profit partners to amplify delivery of major services to residents- leverage shared resources
- Improve investment in support for seniors and access to affordable and available childcare
- Invest in accessibility to support current population and to address the needs of rapidly aging population- long-term thinking
- Improve housing accessibility - ensure equality for people with disabilities
- Invest in well-used community facilities that are experiencing high-demand with increasing density



Questionnaire Topline Results





Questionnaire overview

- The questionnaire ran from April 12 to April 30, 2018.
- A total of 2293 respondents completed the questionnaire. The questionnaire was accessed in the following ways:
 - Direct invitation to Talk Vancouver panel members.
 - Open invitation to non-members via the Capital Planning project page on the City of Vancouver website.

Who did we hear from?

- Almost three-quarters (71%) of respondents were between the ages of 30 and 64 (an almost equal split of 33% aged 30-44 and 38% aged 45-64).
- There is a fairly even gender split - 47% male and 46% female (with other identities or non-disclosure making up the remainder).
- One-third of respondents (27%) have children in their household.
- More than half of respondents (55%) are homeowners, while 38% rent.

Is the questionnaire sample representative of Vancouver's population?

- The table on the following slide illustrates how the demographic characteristics compare to those of the population of Vancouver according to the most recent Statistics Canada data available.



Profile of Respondents

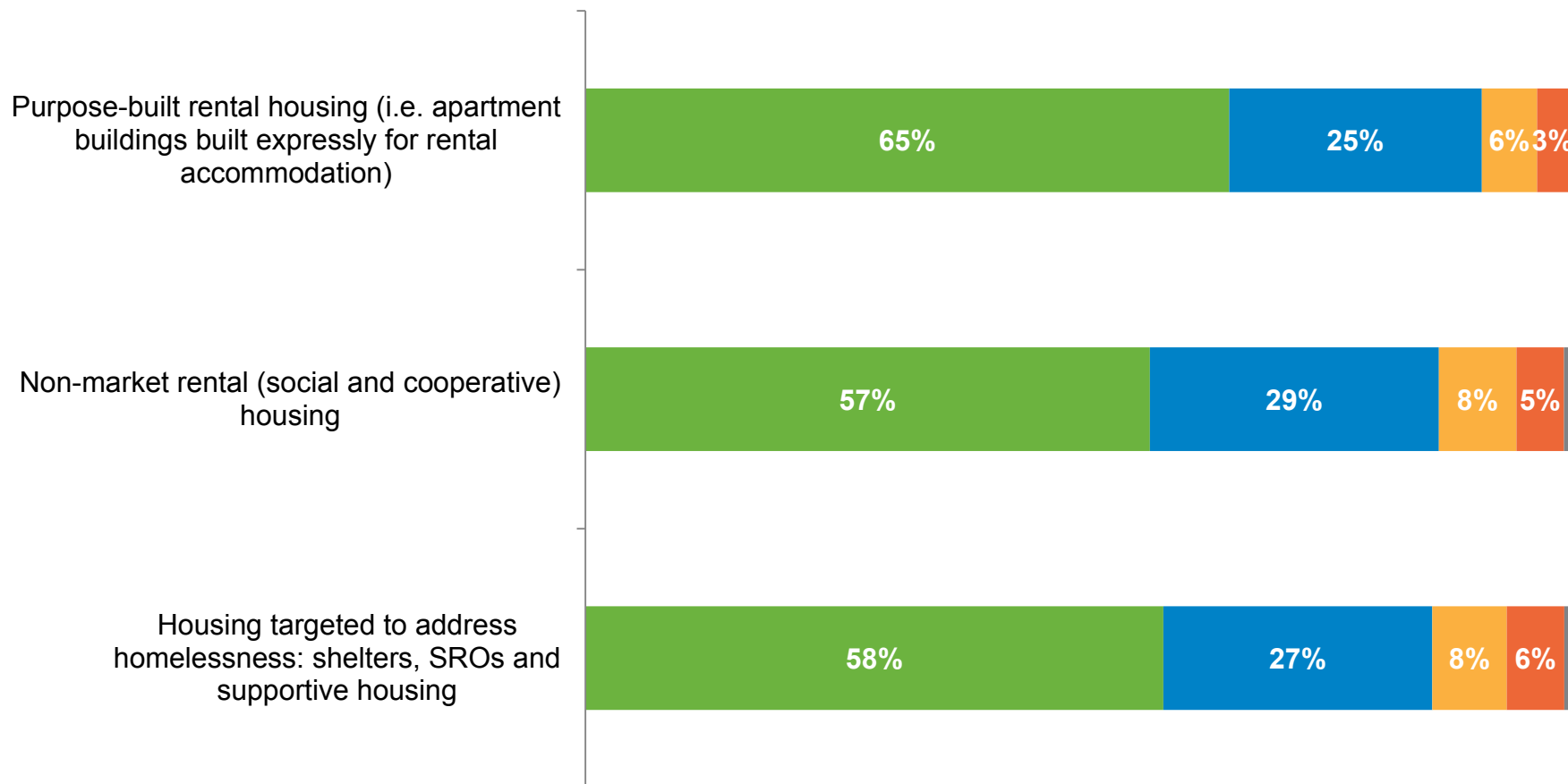
Demographic group	City of Vancouver	Questionnaire respondents
Geographic Zone		
Downtown and West End	23%	23%
Northeast	20%	22%
Northwest	22%	20%
Southeast	20%	16%
Southwest	15%	11%
Metro Vancouver	--	4%
Gender:		
Male	48%	47%
Female	52%	46%
Transgender	-	0%
Other/None of the above	-	5%
Prefer not to say	-	5%
Age:		
15-29	24%	10%
30-44	28%	33%
45-64	31%	38%
65 and over	17%	19%



Profile of Respondents Cont.

Demographic group	City of Vancouver	Questionnaire respondents
Children:		
Children in household	33%	27%
Home ownership:		
Homeowners	57%	55%
Renters	43%	38%
Other	-	8%

■ Very important ■ Somewhat important ■ Not very important ■ Not at all important ■ Not sure

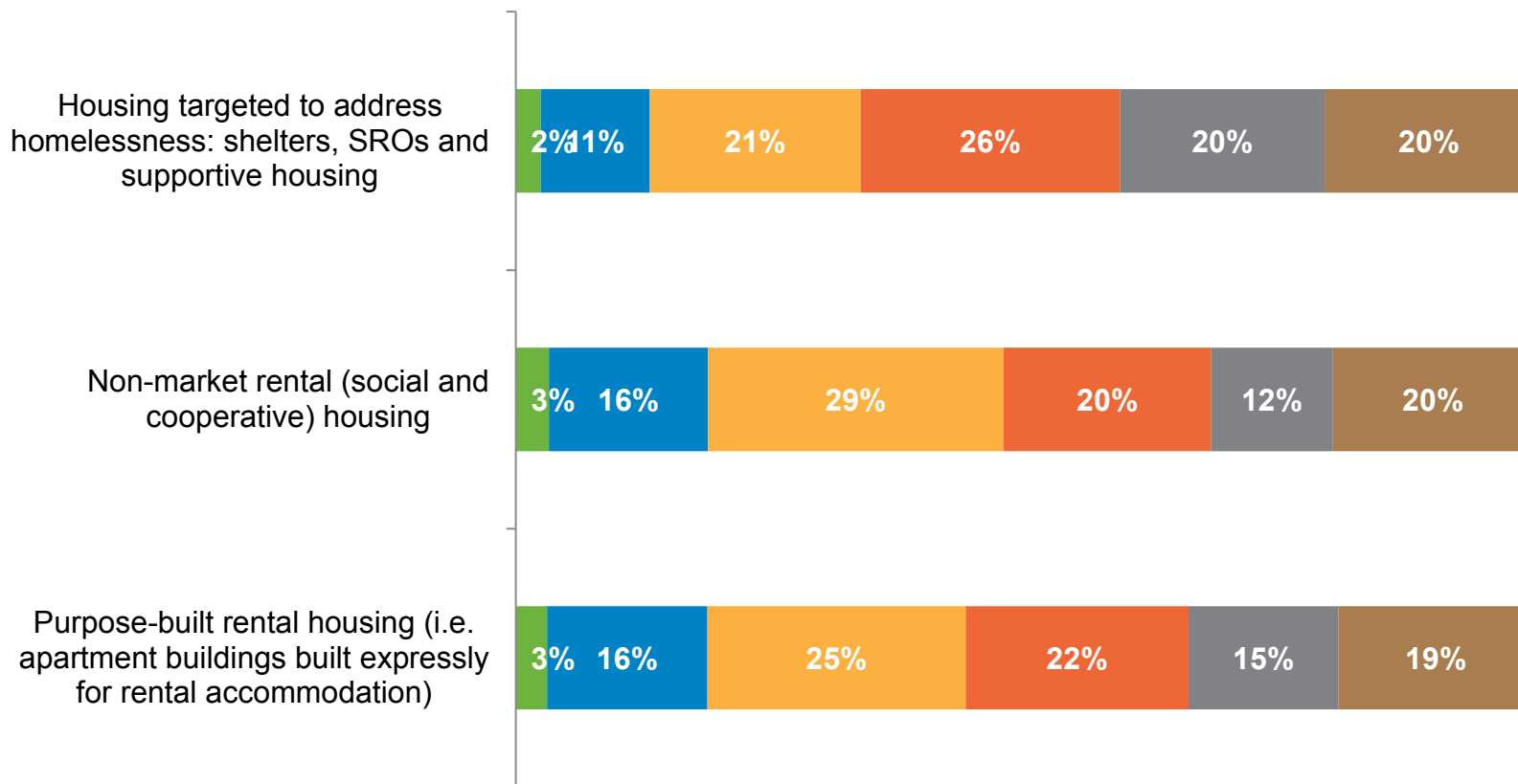


Base: All respondents (n=2293)

***1% or less not labelled**

Thinking about the larger community, how would you rate the importance of the following community facilities?

■ Excellent
■ Good
■ Fair
■ Poor
■ Very poor
■ Not Sure



Base: All respondents (n=2293)

*** 1% or less not labelled**

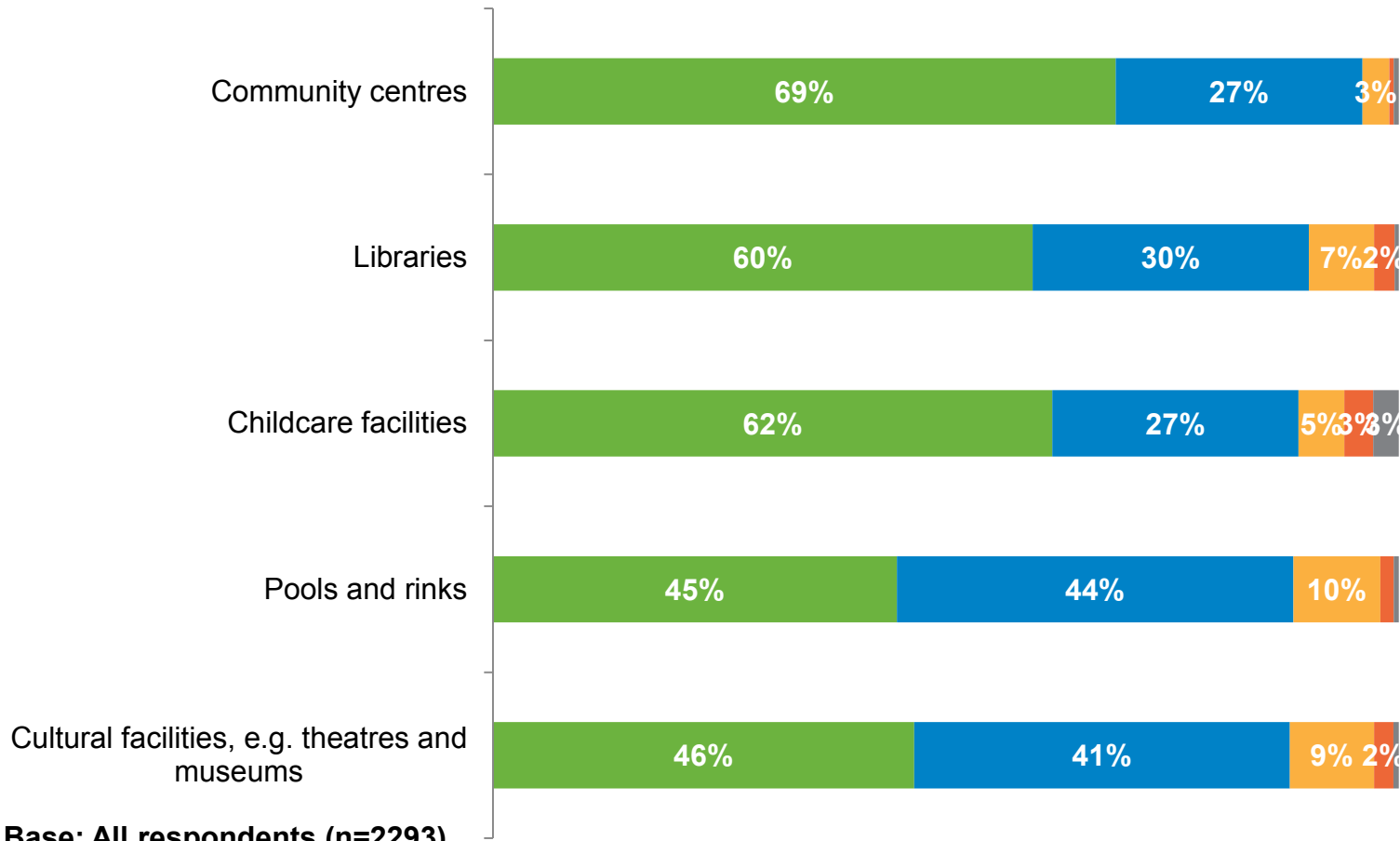
Thinking about their current physical condition and function, what is your overall assessment of the community facilities that you know:



City of Today: Importance of Community Facilities



■ Very important ■ Somewhat important ■ Not very important ■ Not at all important ■ Not sure



Base: All respondents (n=2293)

*** 1% or less not labelled**

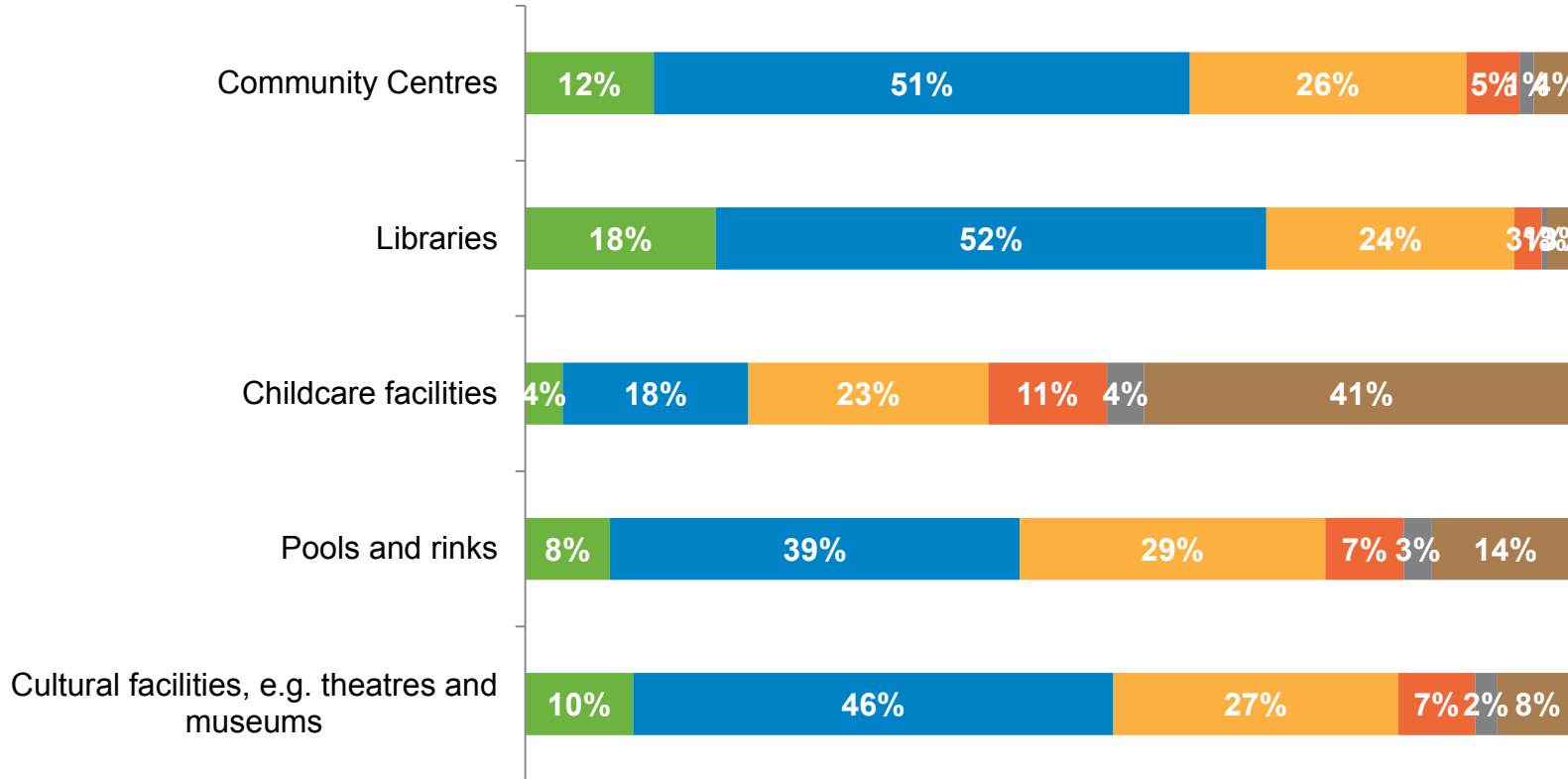
Thinking about the larger community, how would you rate the importance of the following community facilities?



City of Today: Assessment of Community Facilities



■ Excellent ■ Good ■ Fair ■ Poor ■ Very poor ■ Not Sure



Base: All respondents (n=2293)

*** 1% or less not labelled**

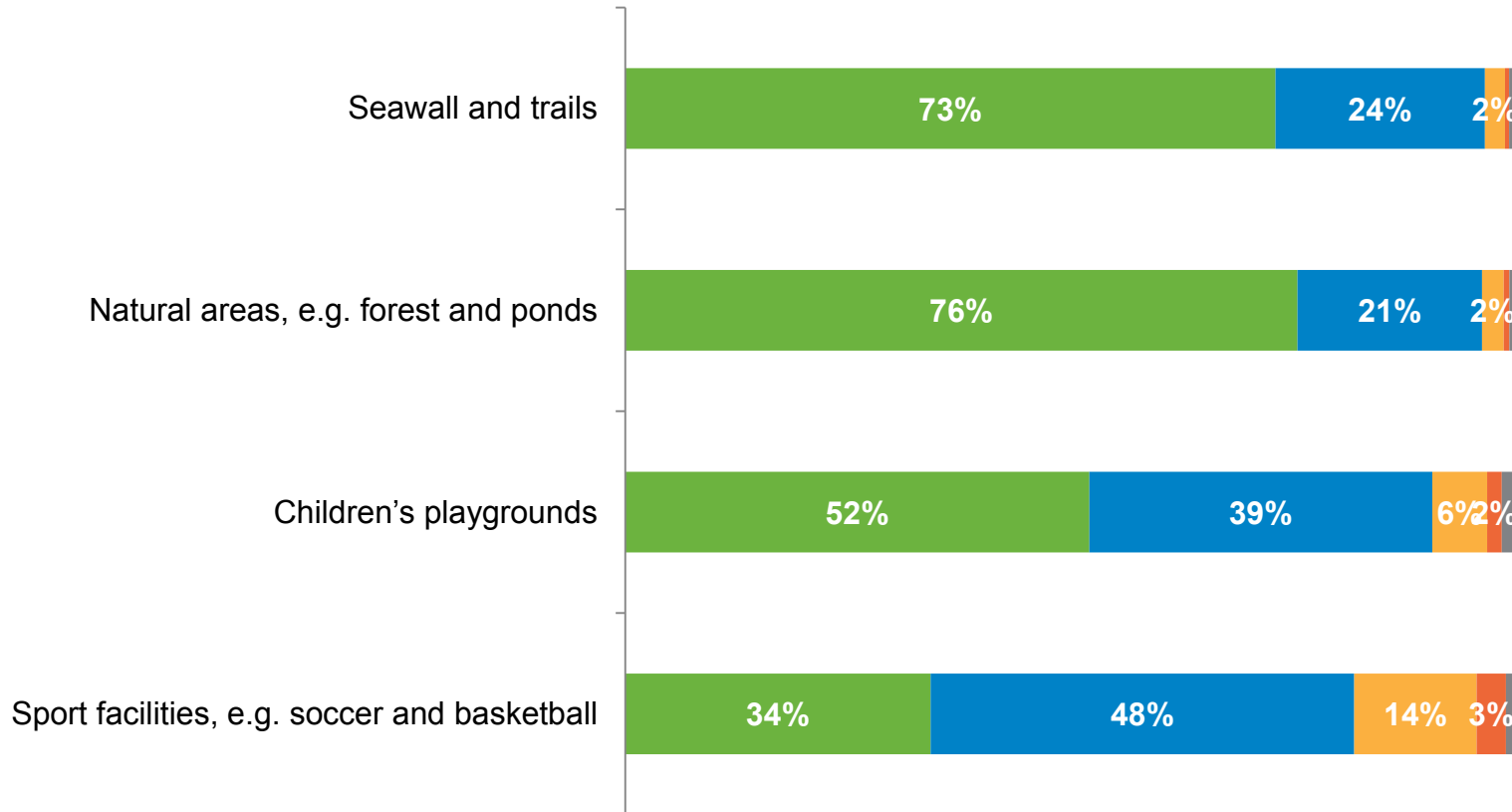
Thinking about their current physical condition and function, what is your overall assessment of the community facilities that you know:



City of Today: Importance of Park Facilities



■ Very important ■ Somewhat important ■ Not very important ■ Not at all important ■ Not sure



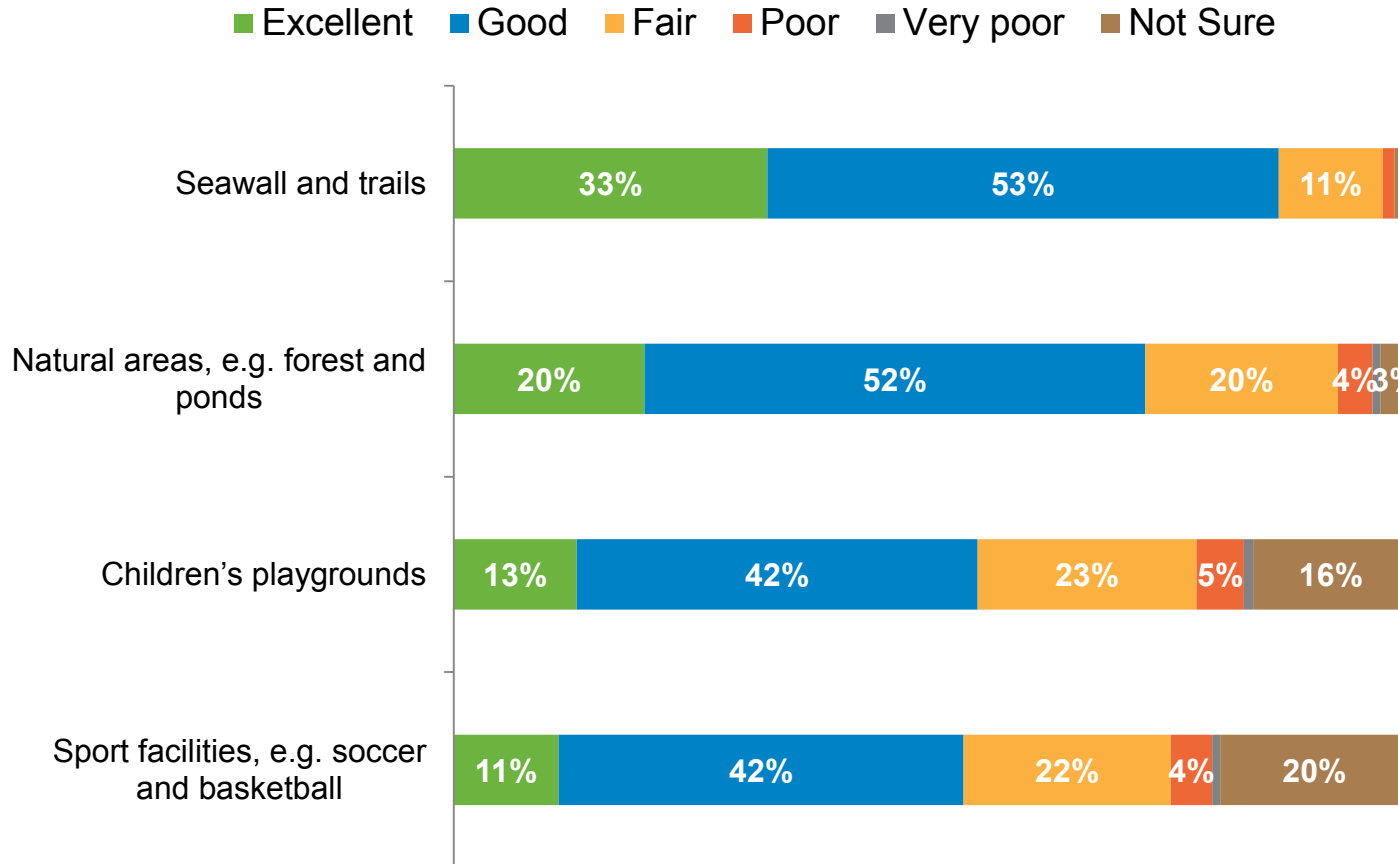
Base: All respondents (n=2293)

*** 1% or less not labelled**

Thinking about the larger community, how would you rate the importance of the following park facilities?



City of Today: Assessment of Park Facilities



Base: All respondents (n=2293)

*** 1% or less not labelled**

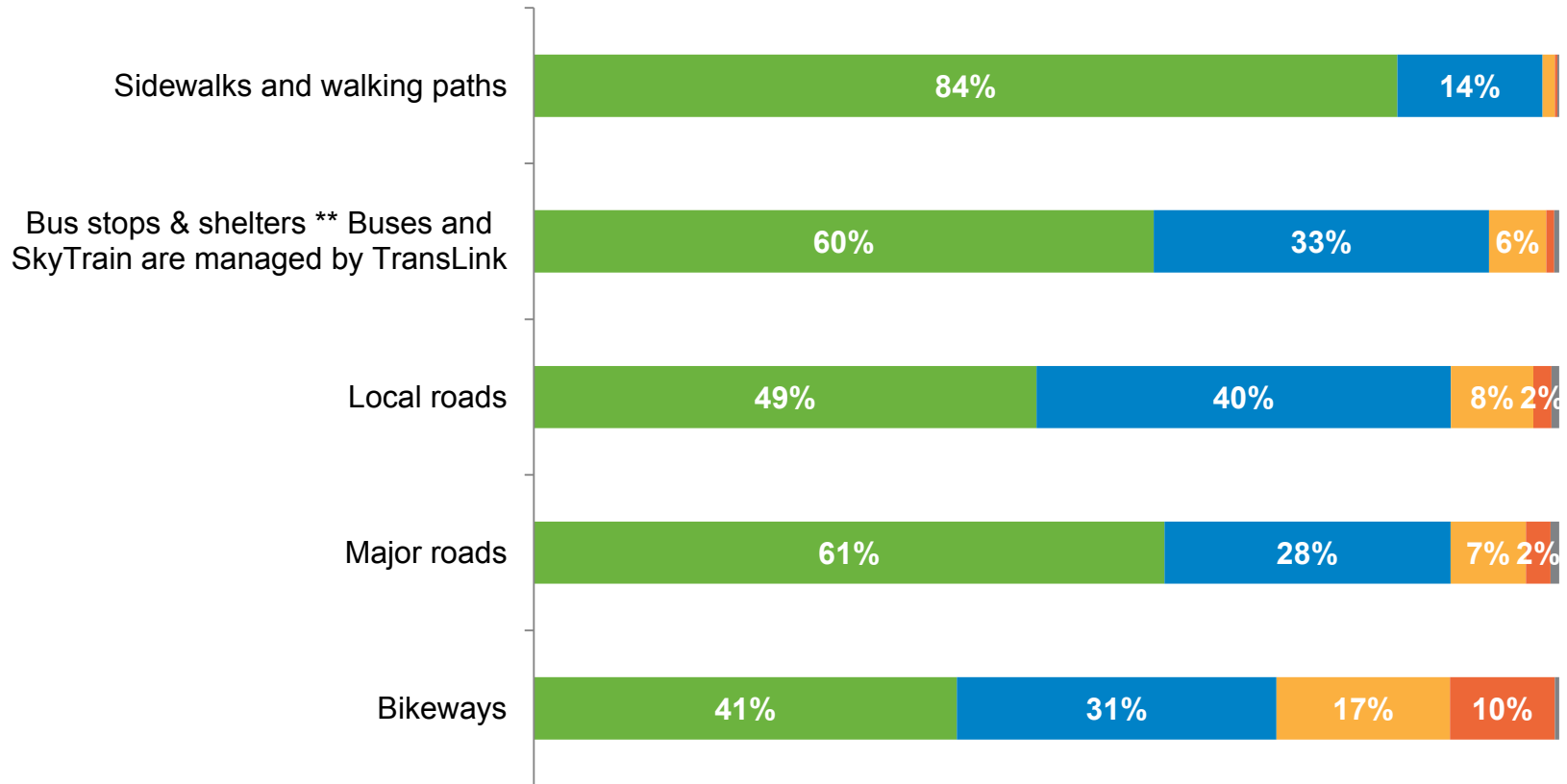
Thinking about their current physical condition and function, what is your overall assessment of the park features that you know:



City of Today: Importance of Transportation Facilities



■ Very important ■ Somewhat important ■ Not very important ■ Not at all important ■ Not sure



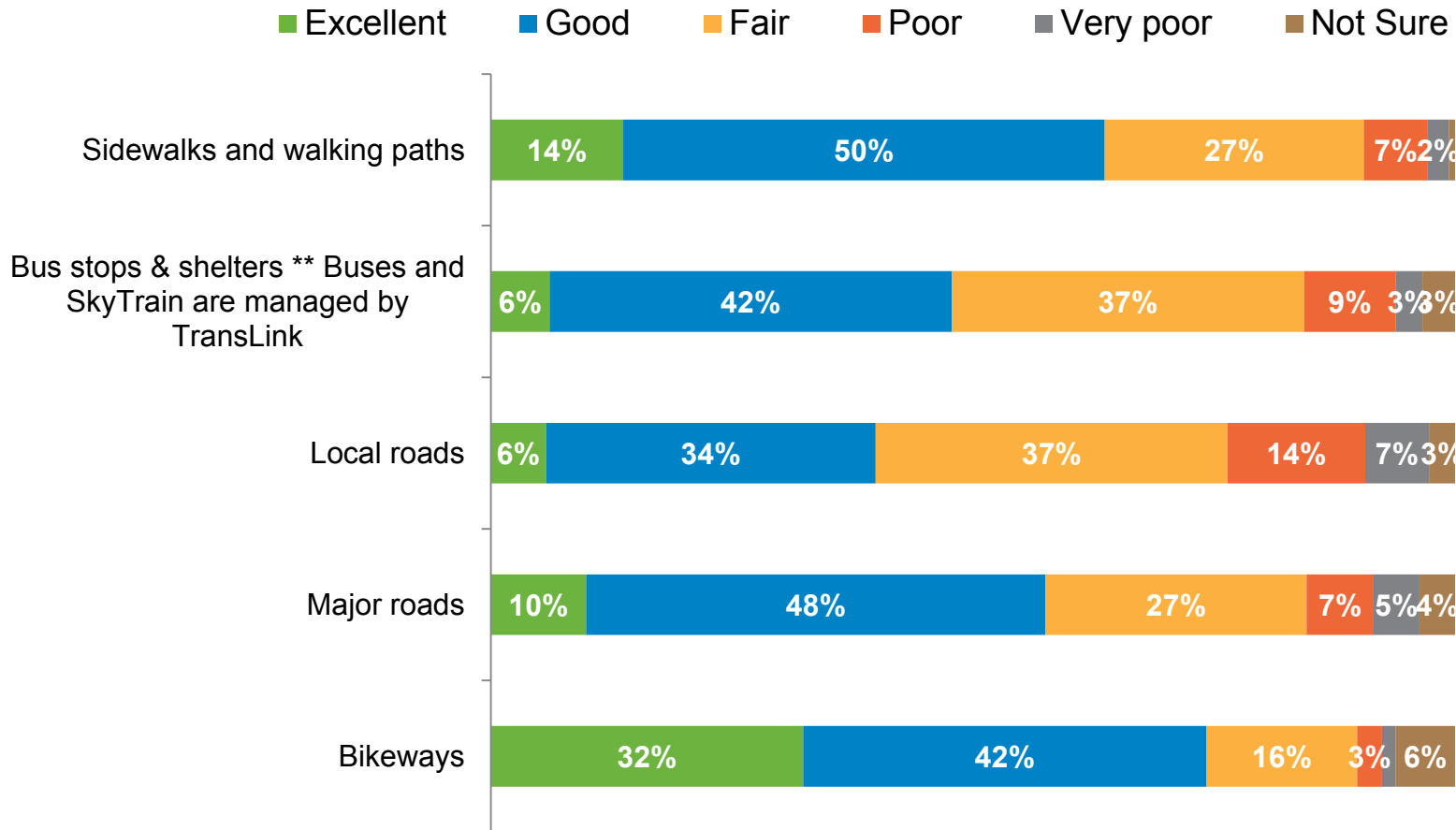
Base: All respondents (n=2293)

*** 1% or less not labelled**

Thinking about the larger community, how would you rate the importance of the following transportation networks managed by the City?



City of Today: Assessment of Transportation Facilities



Base: All respondents (n=2293)

* 1% or less not labelled

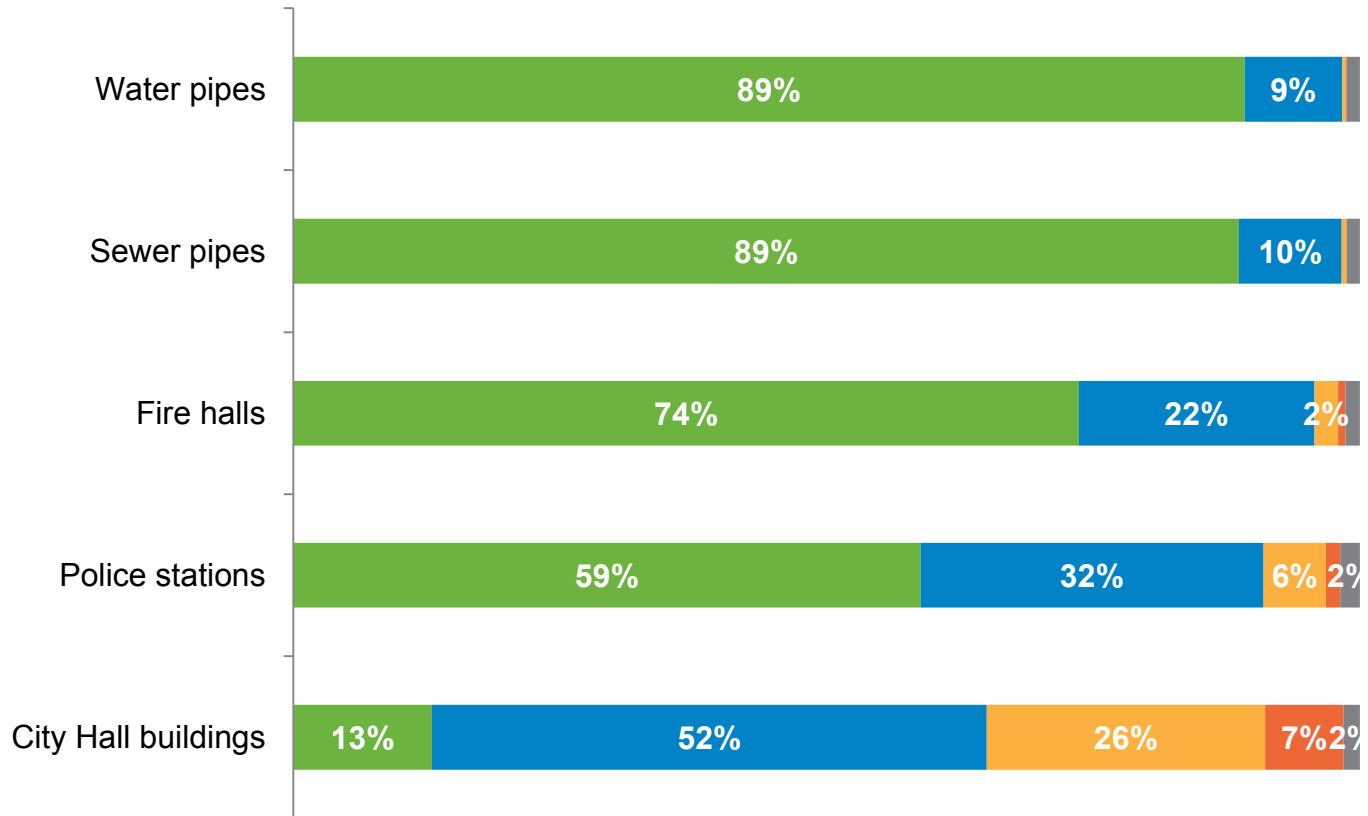
Thinking about their current physical condition and function, what is your overall assessment of the transportation networks that you know:



City of Today: Importance of Infrastructure Assets



■ Very important ■ Somewhat important ■ Not very important ■ Not at all important ■ Not sure



Base: All respondents (n=2293)

*** 1% or less not labelled**

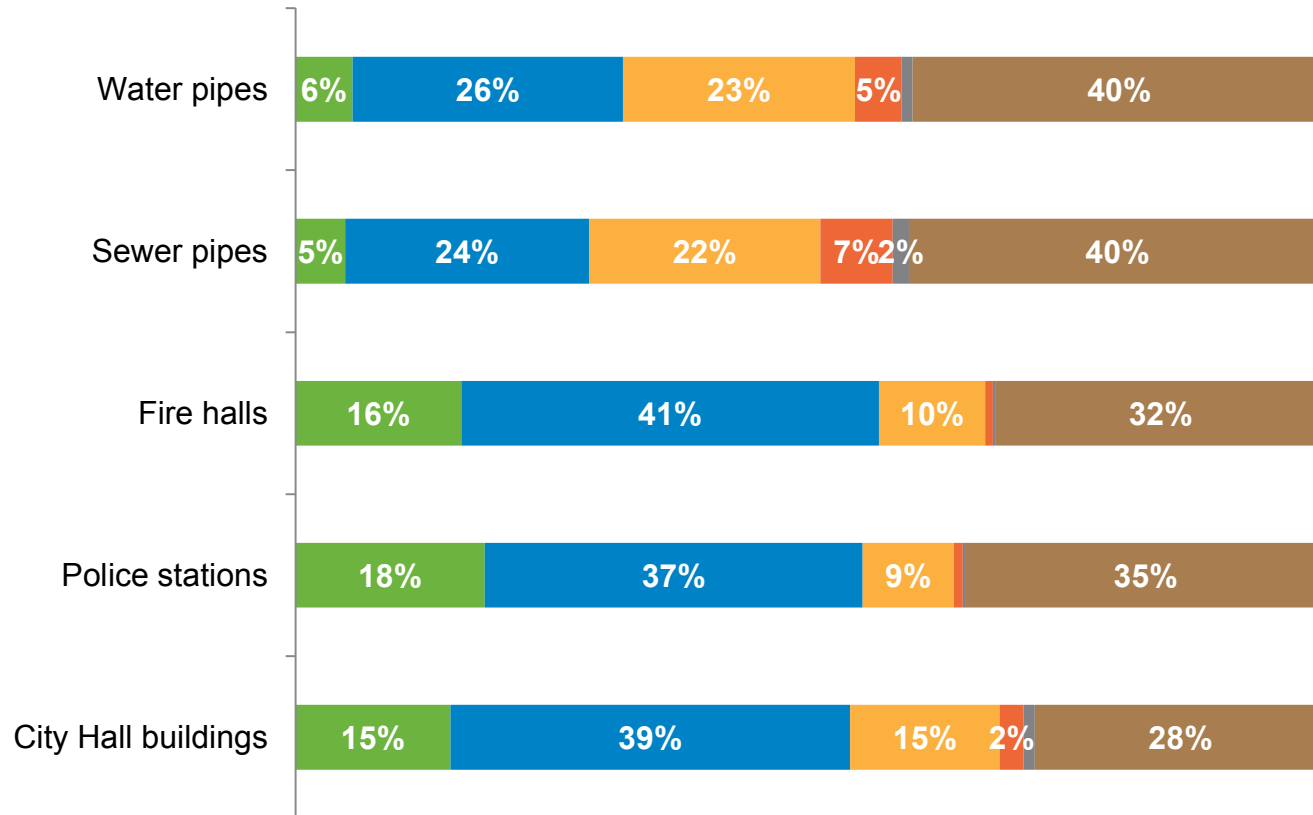
Thinking about the larger community, how would you rate the importance of these other city infrastructure assets?



City of Today: Assessment of Infrastructure Assets



■ Excellent ■ Good ■ Fair ■ Poor ■ Very poor ■ Not Sure



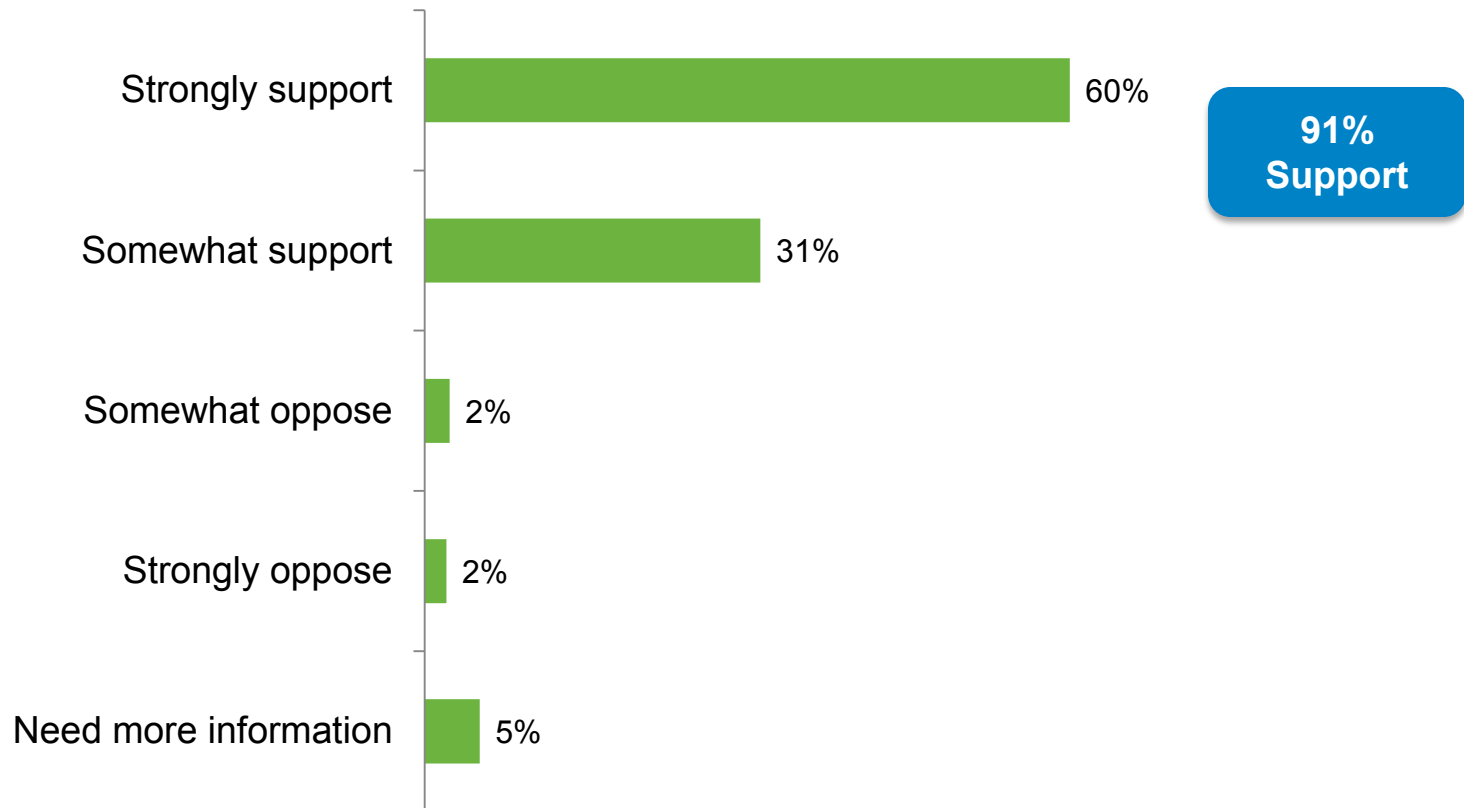
Base: All respondents (n=2293)

*** 1% or less not labelled**

Thinking about their current physical condition and function, what is your overall assessment of the city assets below:



City of Today: Support Allocation of More Funding to Aging Infrastructure and Amenities



Base: All respondents (n=2293)

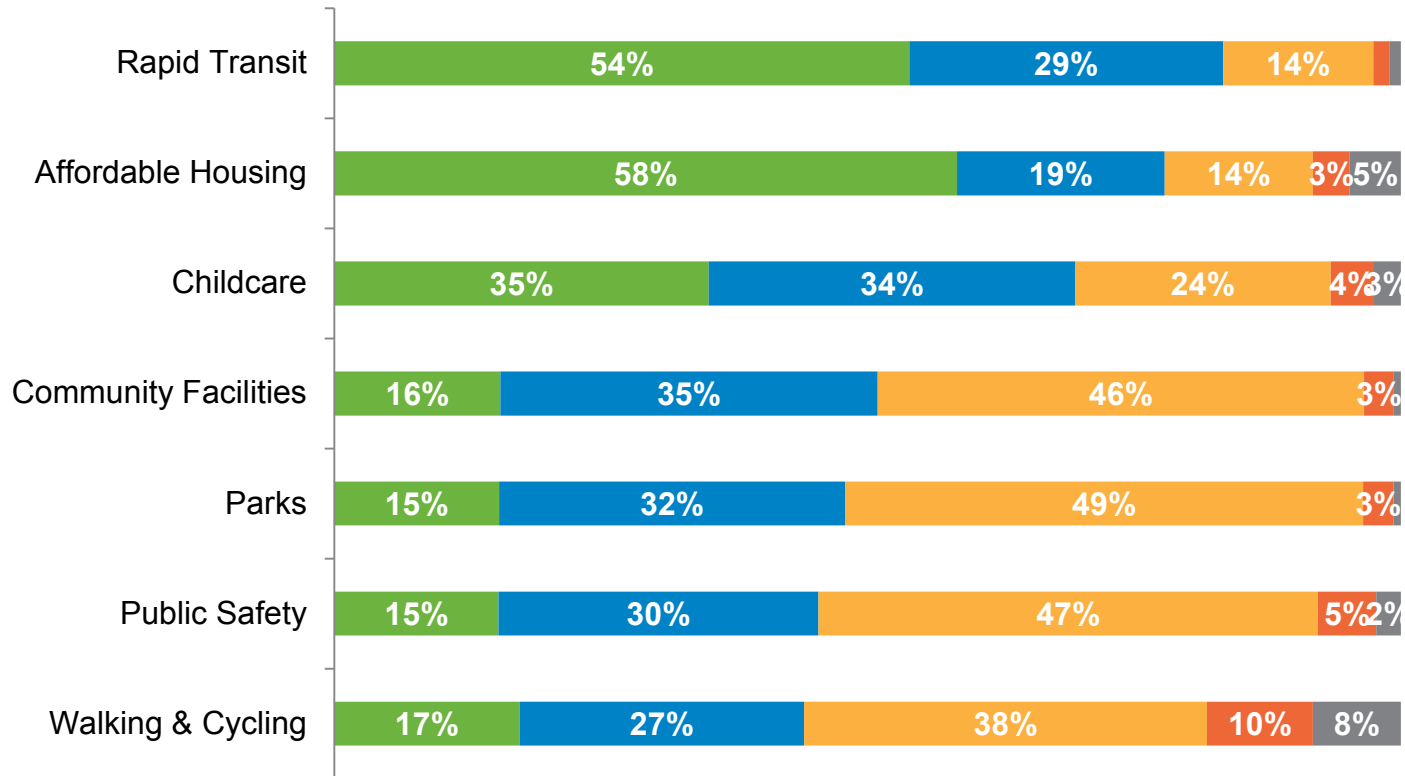
To what extent do you support allocating more funding to the renewal of aging infrastructure and amenities?



City of Tomorrow: Investment in Infrastructure



■ Substantially more than today ■ Somewhat more than today ■ About the same as today
■ Somewhat less than today ■ Substantially less than today



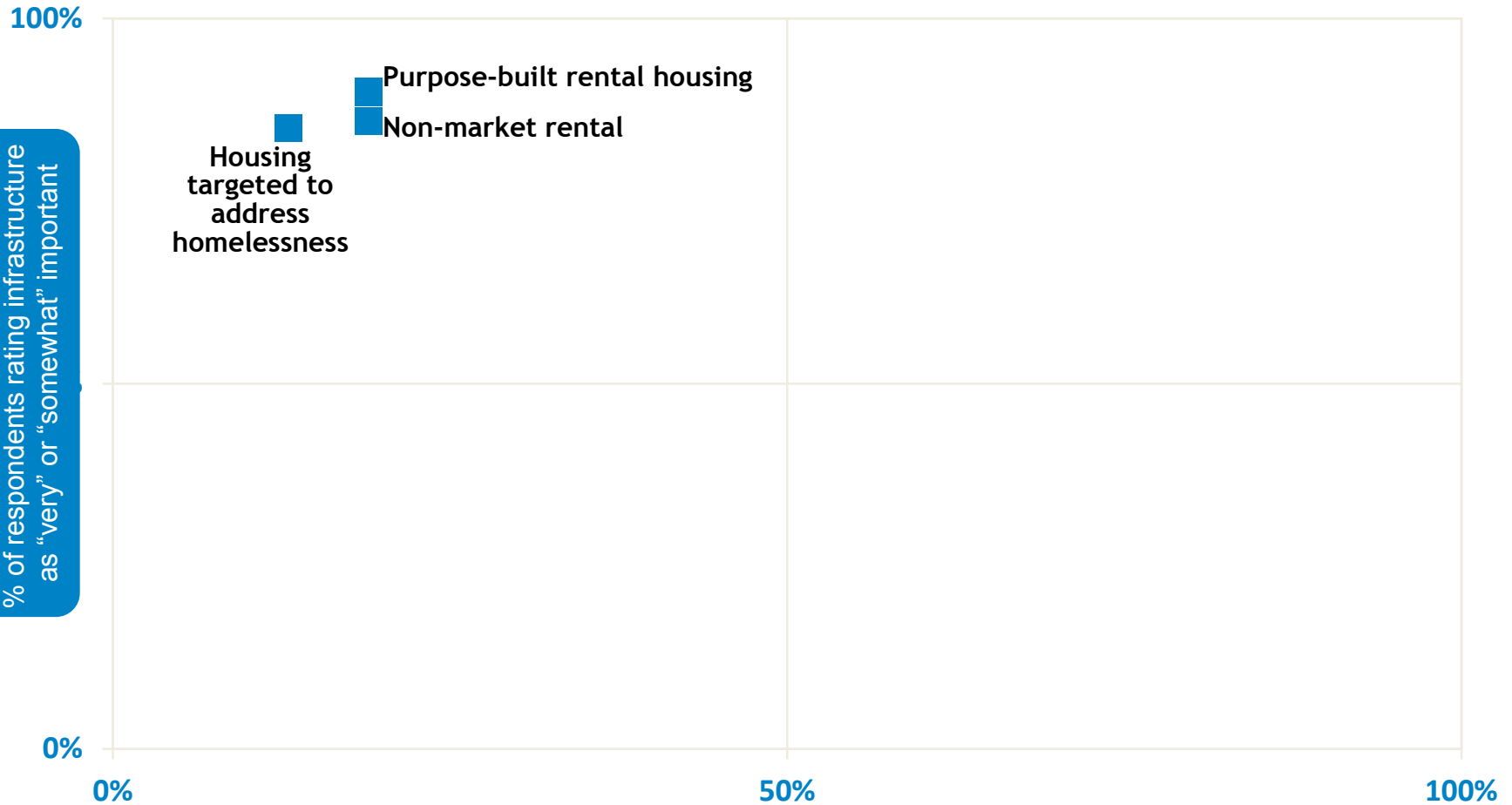
Base: All respondents (n=2293)

*** 1% or less not labelled**

Thinking about Vancouver's needs in 10 years, how would you invest in the areas below? Would you invest more, less or about the same when compared to today:



Overall Assessment: Affordable Housing



Importance

% of respondents rating infrastructure as "very" or "somewhat" important

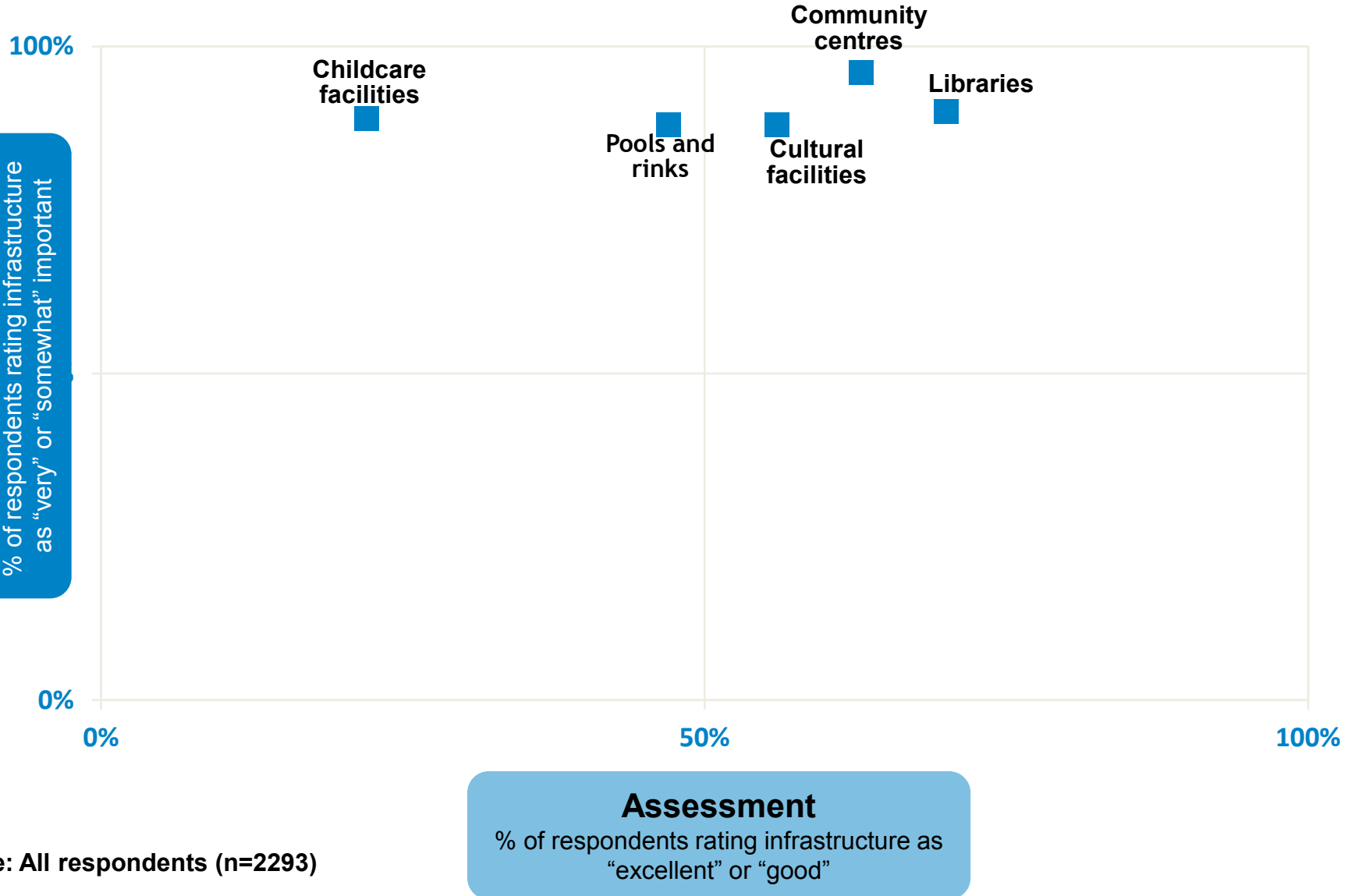
Assessment

% of respondents rating infrastructure as "excellent" or "good"

Base: All respondents (n=2293)

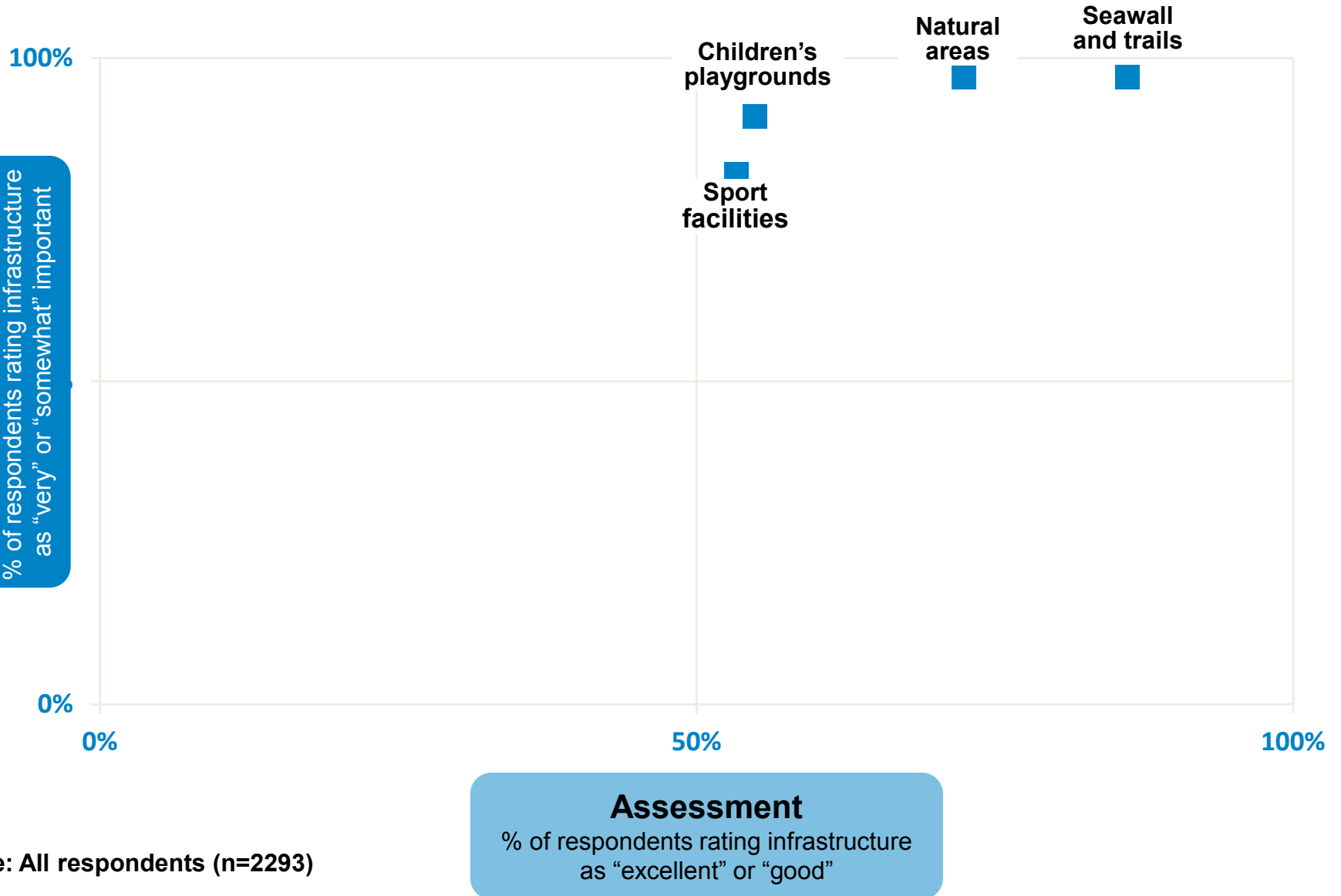


Overall Assessment: Community Facilities



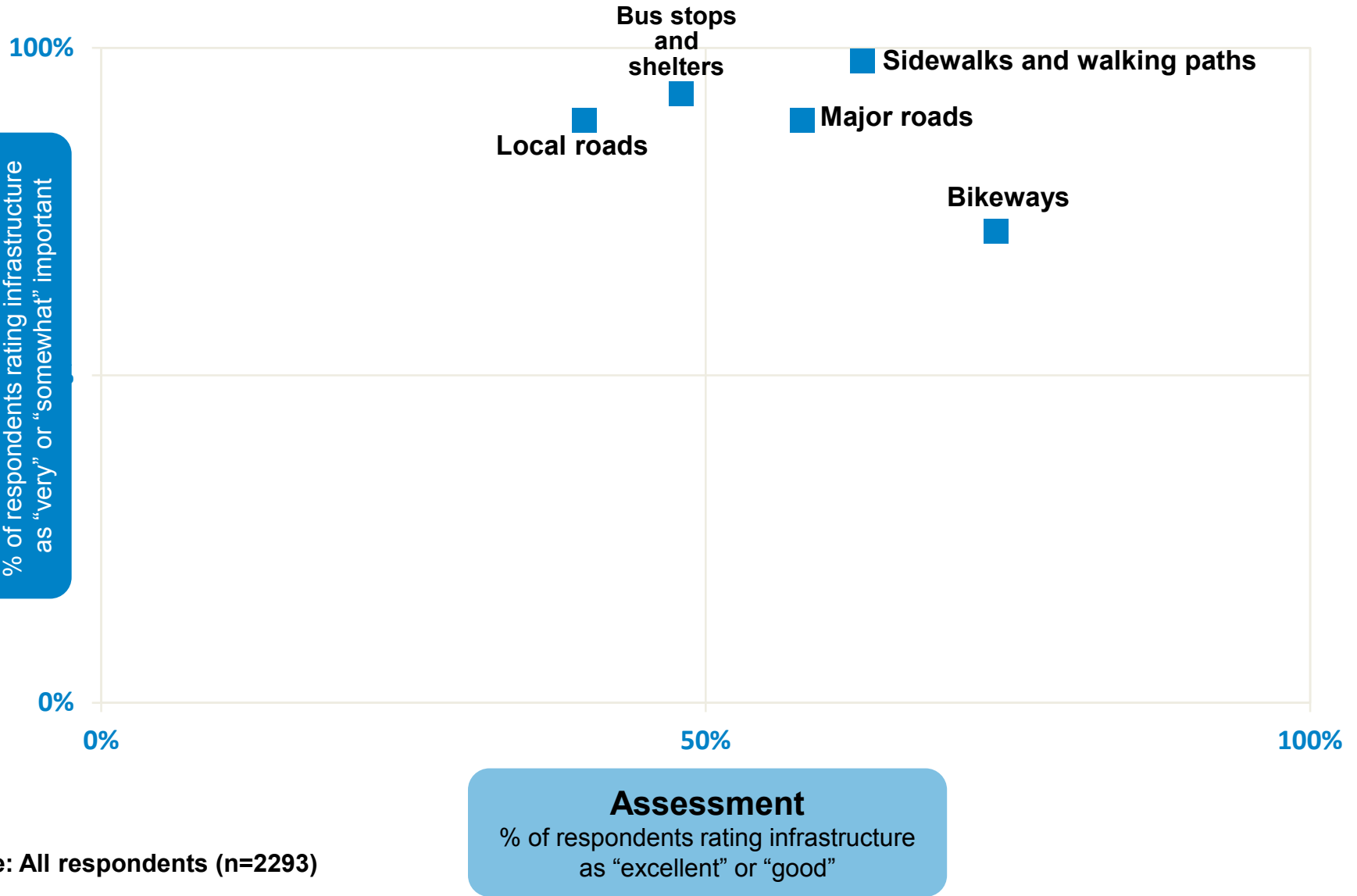


Overall Assessment: Parks



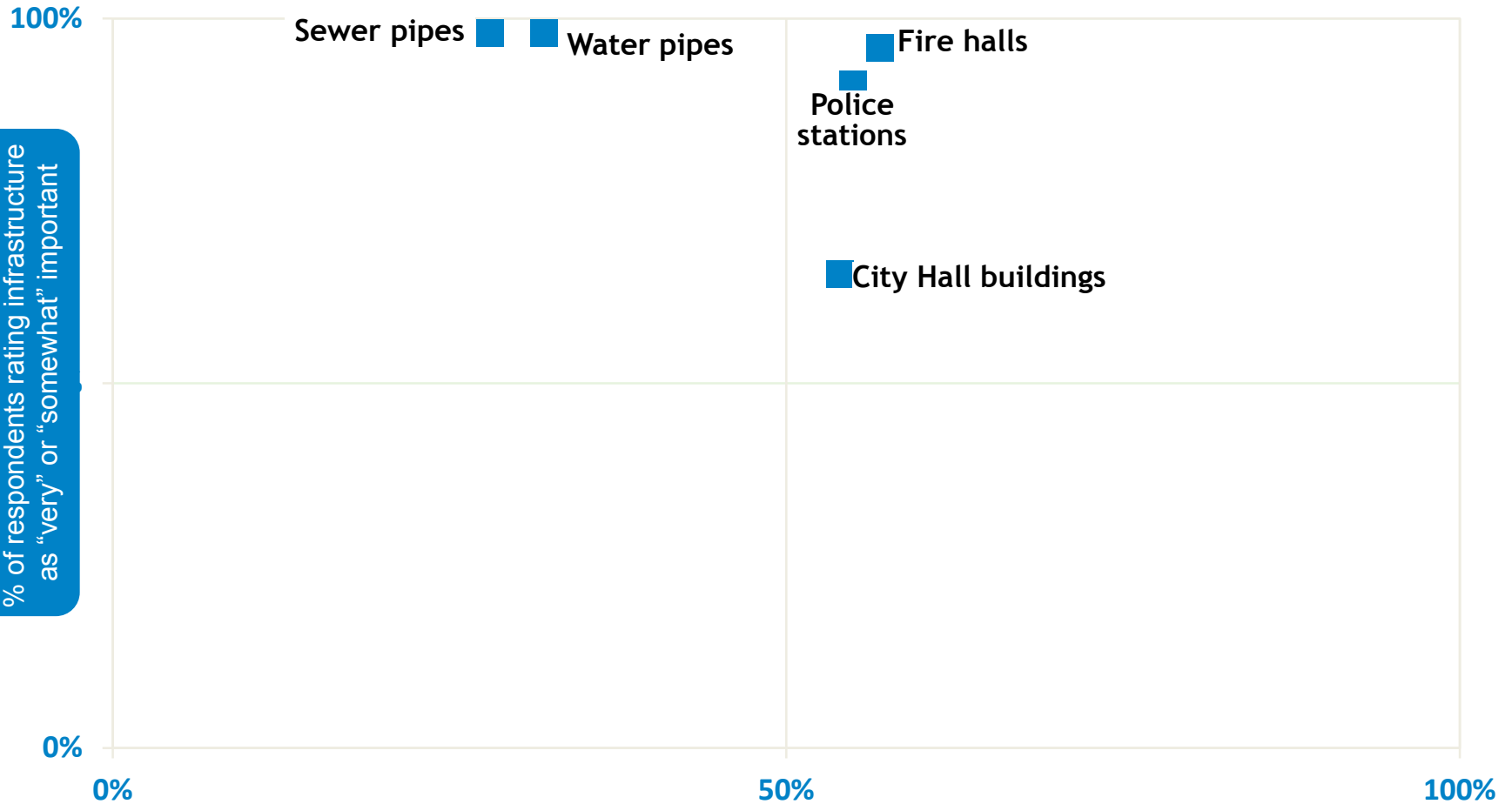


Overall Assessment: Transportation





Overall Assessment: Infrastructure



Base: All respondents (n=2293)



BUILDING THE CITY OF TODAY AND TOMORROW

Long-term Capital Planning

#VanCap2018

Help us build the City of Today and Tomorrow...

A lot of the capital planning work for the next 10 years has been informed by long-term plans like the Greenest City Action Plan, Healthy City Strategy, Housing Strategy, and Transportation 2040, to name a few.

... but we'd like to check in with you



There are two parts you can help us with:

Infrastructure renewal (City of Today):



What's your assessment of the current condition of the City's facilities and infrastructure?

New facilities & infrastructure (City of Tomorrow):



What do you think are the most important areas to invest in over the next 10 years?

What is Capital Planning?

The City offers many of the basic services that you use on a regular basis – parks, community facilities, streets and sidewalks. Some you use every day (e.g. water from your faucet) and some you hope never to use but are glad they are available when you need them (e.g. fire department).

All these services require ‘bricks & mortar’ in order to function (buildings, underground pipes, asphalt and concrete).

Capital planning is about ensuring we keep our facilities and infrastructure functional so that they are available when you need them.

Long-term capital planning is looking to see what our needs will be in 10 years. Which of our existing facilities and infrastructure need special attention? What new facilities and infrastructure do we need to build to serve us well in 10 years?

What’s important in long-term planning?

In building the **City of Today** we need to sustain core services that are valued and relied on by citizens and businesses, such as:

- clean water
- an efficient transportation network
- proactive emergency and social services
- access to nature and recreation

We are building the **City of Tomorrow** by advancing long-term priorities so that Vancouver remains one of the best places in the world to live. These include:



People: Ensuring affordable and sustainable housing; and a safe, inclusive and creative community



Prosperity: Sustaining a thriving, diverse economy



Environment: Protecting and enhancing Vancouver’s natural resources

To successfully build the City of Today and Tomorrow, we must sustain financial health by:

- providing good value for property taxes and user fees, while meeting the priority needs of the community over the long term
- maintaining a long track record of good fiscal management
- developing strategic partnerships

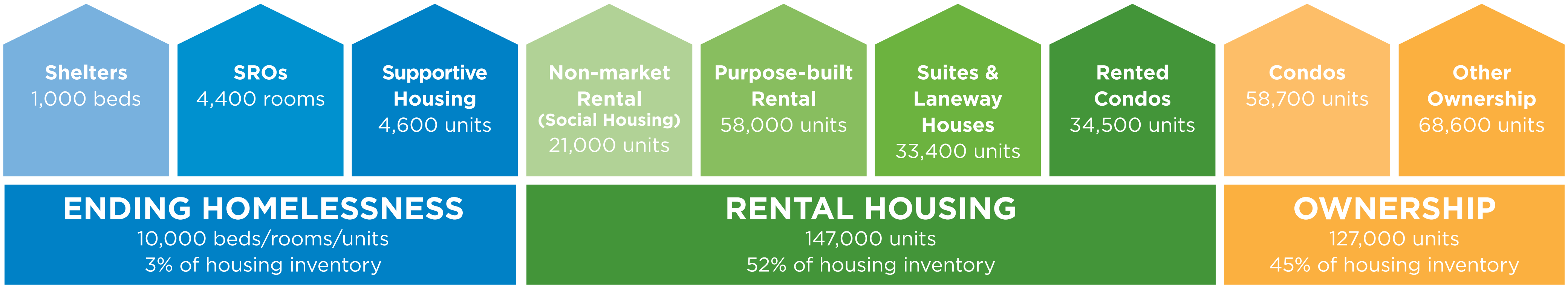
THE CITY OF TODAY



Affordable Housing

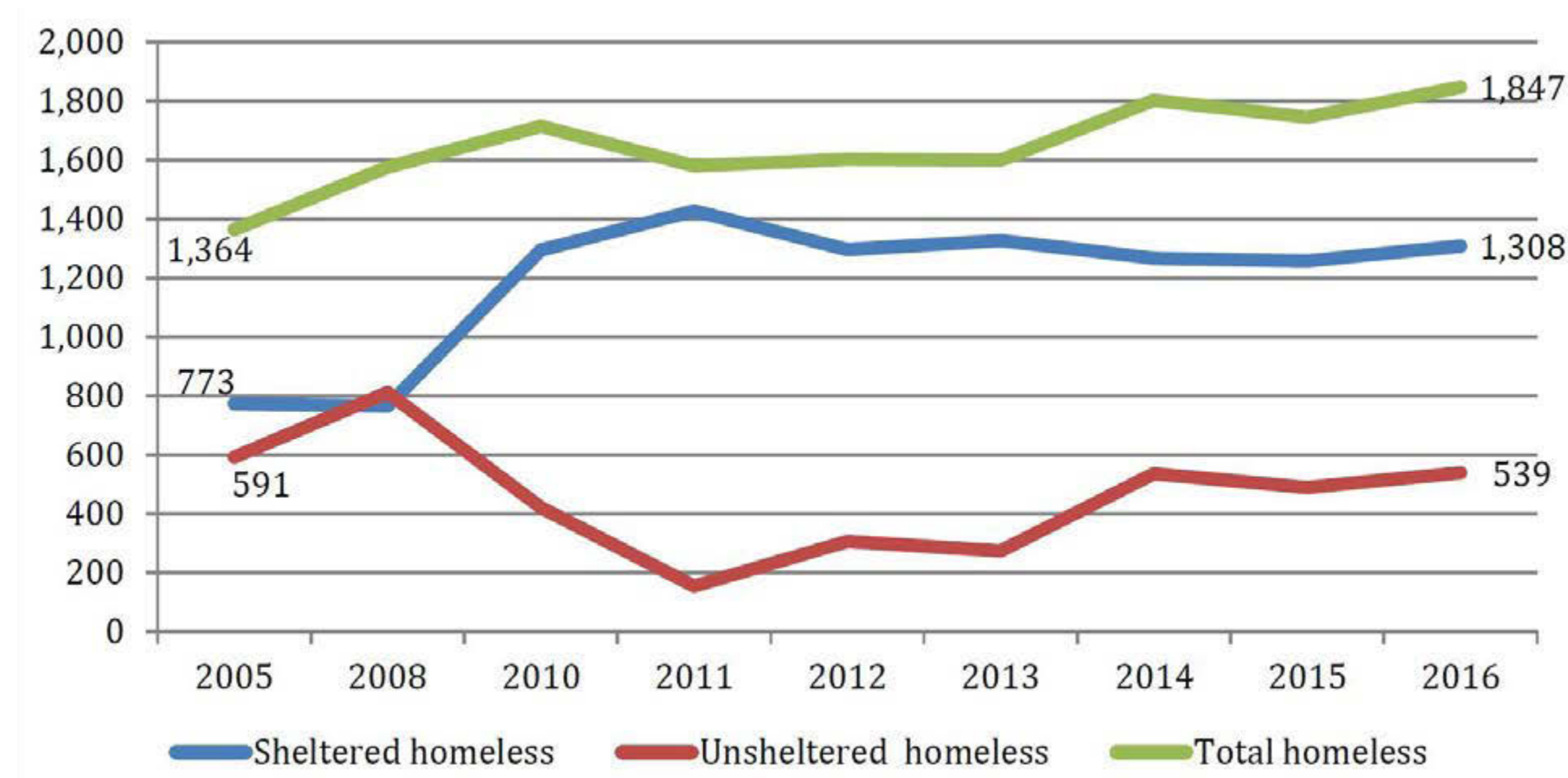
The City's goals are to end street homelessness and provide more affordable housing choices for all residents across communities.

HOUSING CONTINUUM: TOTAL OF 284,000 UNITS



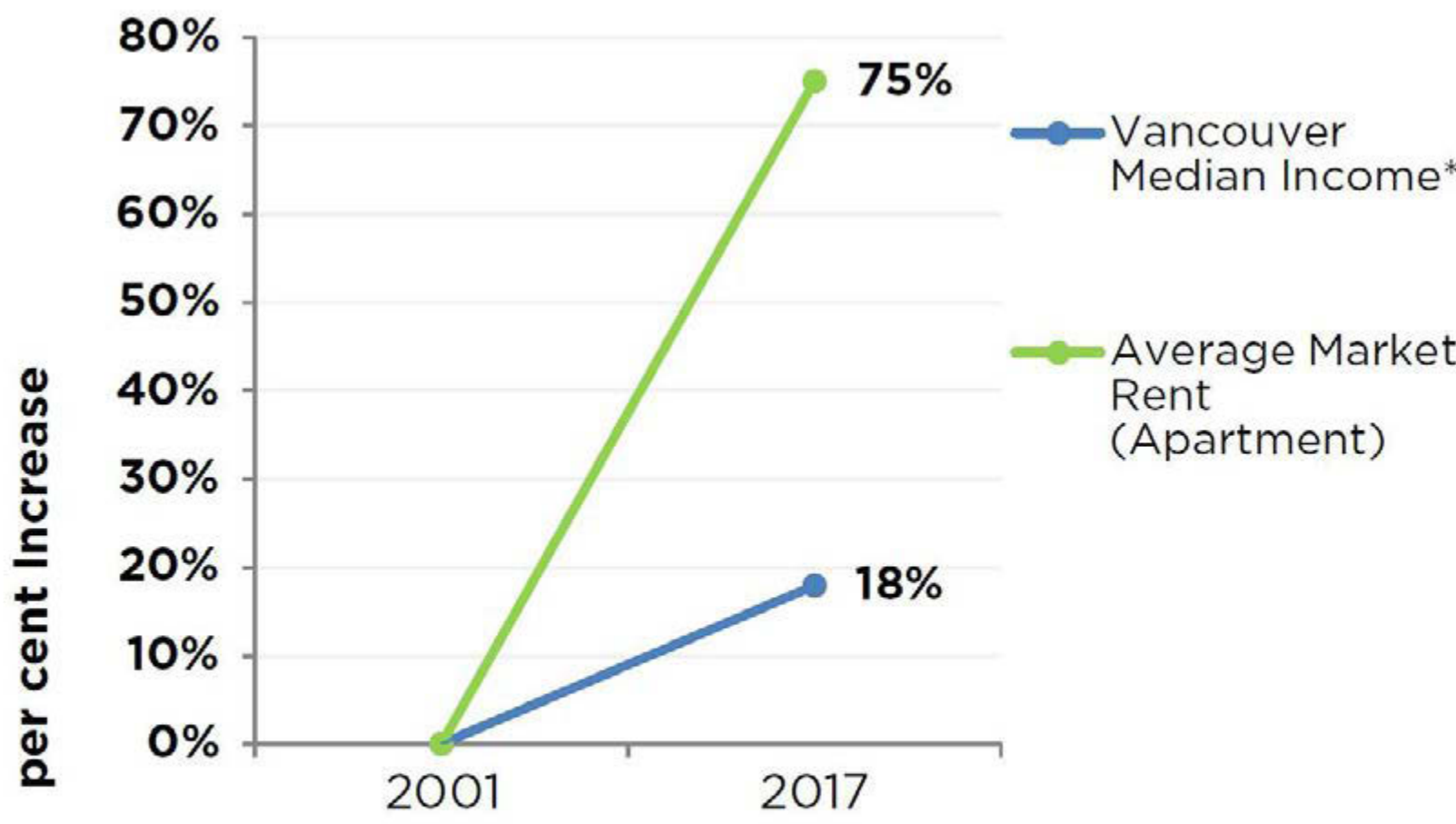
NUMBER OF HOMELESS IN THE CITY

Vancouver homeless population trends 2005 to 2016



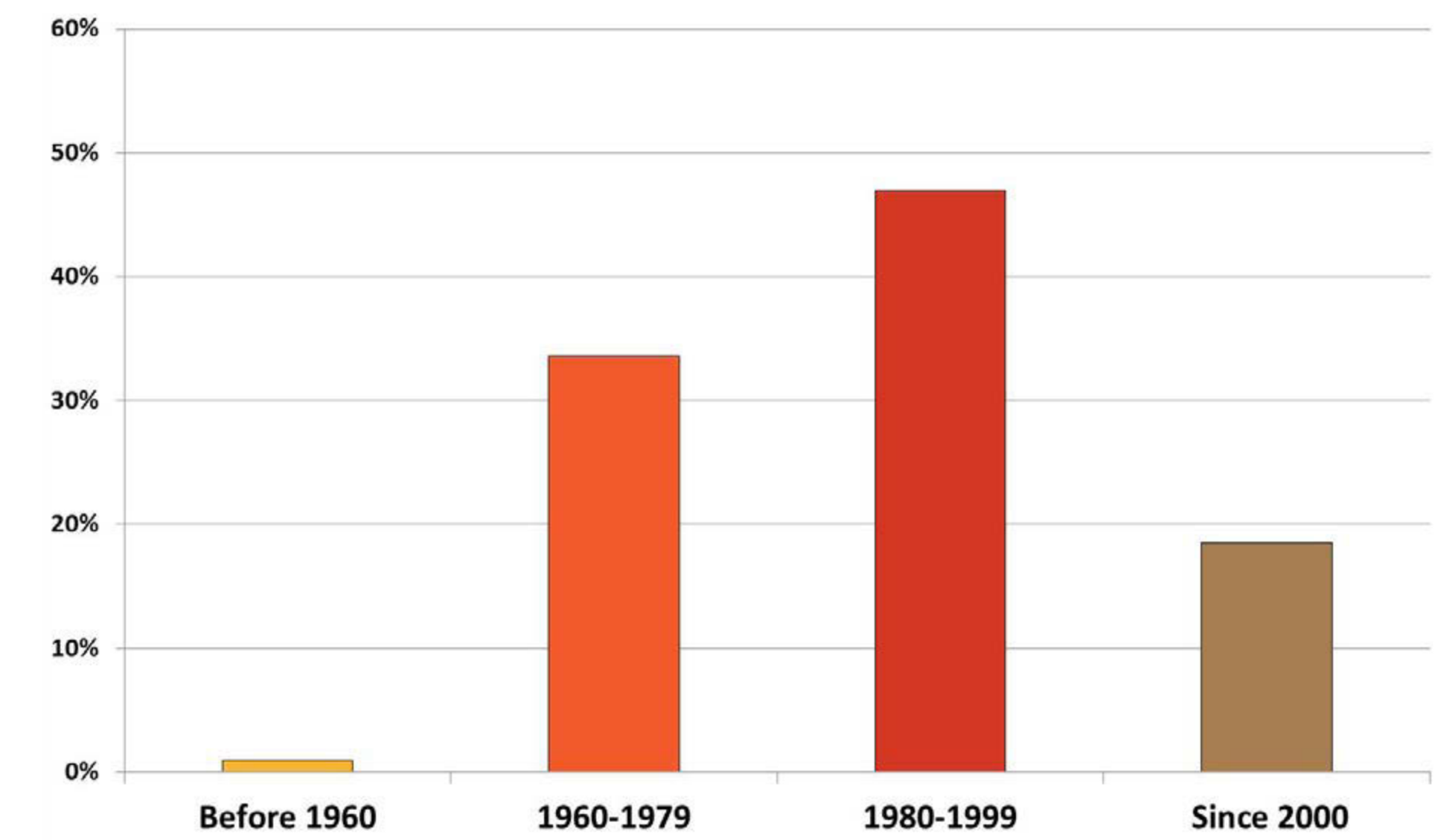
INCOMES AND RENTS

Incomes have not kept pace with rents

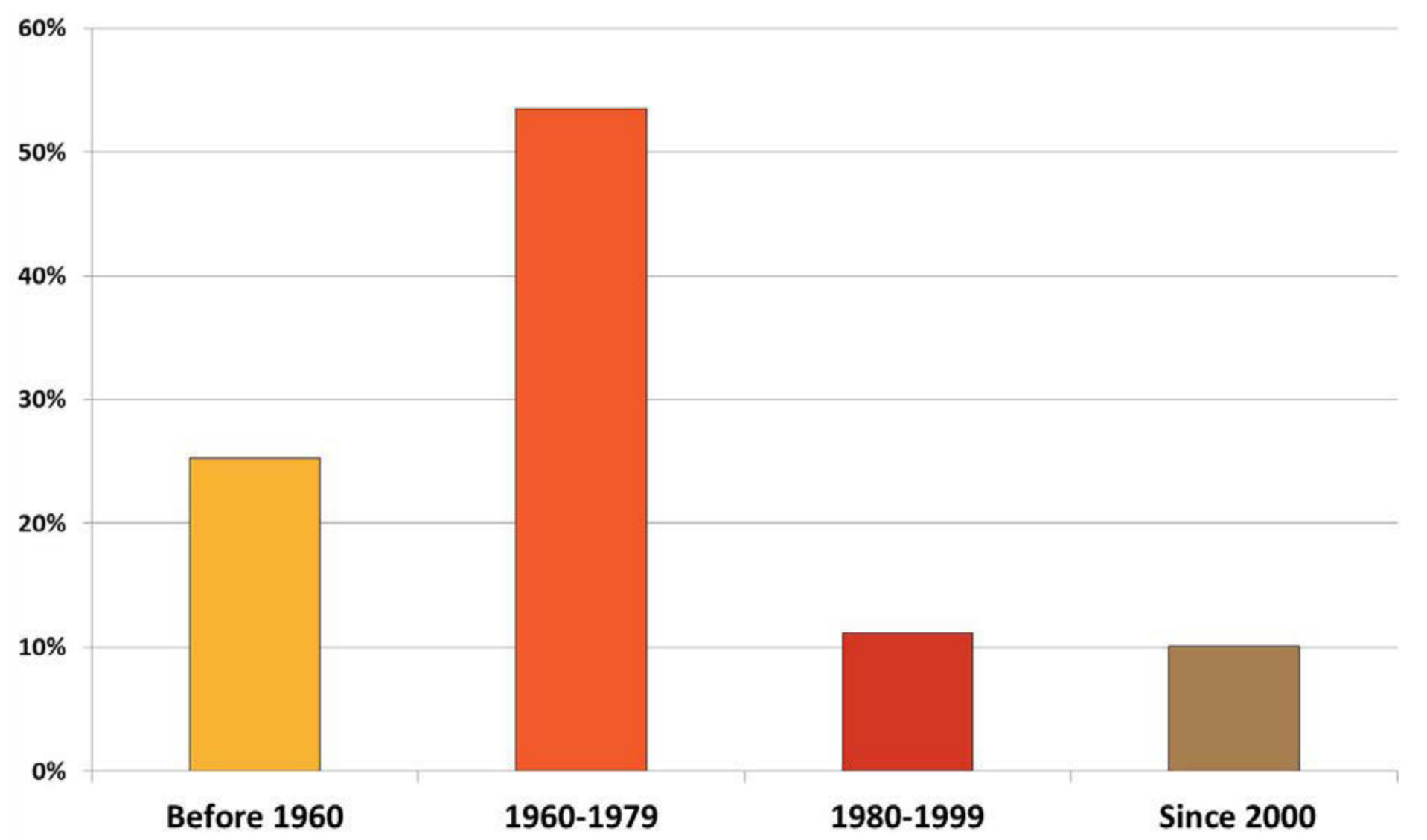


Source: Census 2001 and 2016, Statistics Canada and CMHC Rental Market Survey
*Note: Data adjusted for inflation

AGE PROFILE OF NON-MARKET RENTAL HOUSING



AGE PROFILE OF PURPOSE-BUILT RENTAL HOUSING



THE CITY OF TODAY



Affordable Housing

The City’s goals are to end street homelessness and provide more affordable housing choices for all residents across communities.

? Thinking about the larger community, how would you rate the importance of the following types of affordable housing?

	Very Important	Somewhat important	Not very important	Not important at all	Not sure
Housing targeted to address homelessness: shelters, SROs and supportive housing					
Non-market rental (social and cooperative) housing					
Purpose-built rental housing (i.e. apartment buildings built expressly for rental accommodation)					

? Thinking about their current physical condition and function, what is your overall assessment of the affordable housing that you know:

	Excellent	Good	Fair	Poor	Very poor	Not sure
Housing targeted to address homelessness: shelters, SROs and supportive housing						
Non-market rental (social and cooperative) housing						
Purpose-built rental housing (i.e. apartment buildings built expressly for rental accommodation)						

THE CITY OF TODAY



Community Facilities

Community facilities offer a wide range of services and programs to Vancouver’s diverse population. Their service mandates range from neighbourhood-wide to city-wide. They are operated by both City and partner organizations.

WHAT WE HAVE TODAY...

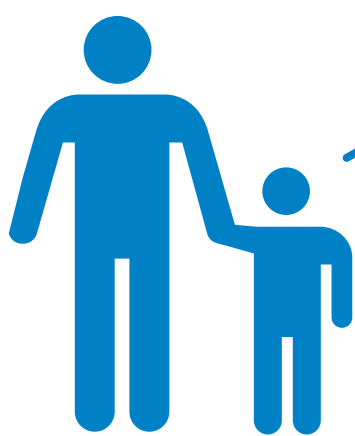
66
CHILD CARE
FACILITIES



59
CULTURAL &
ENTERTAINMENT
FACILITIES

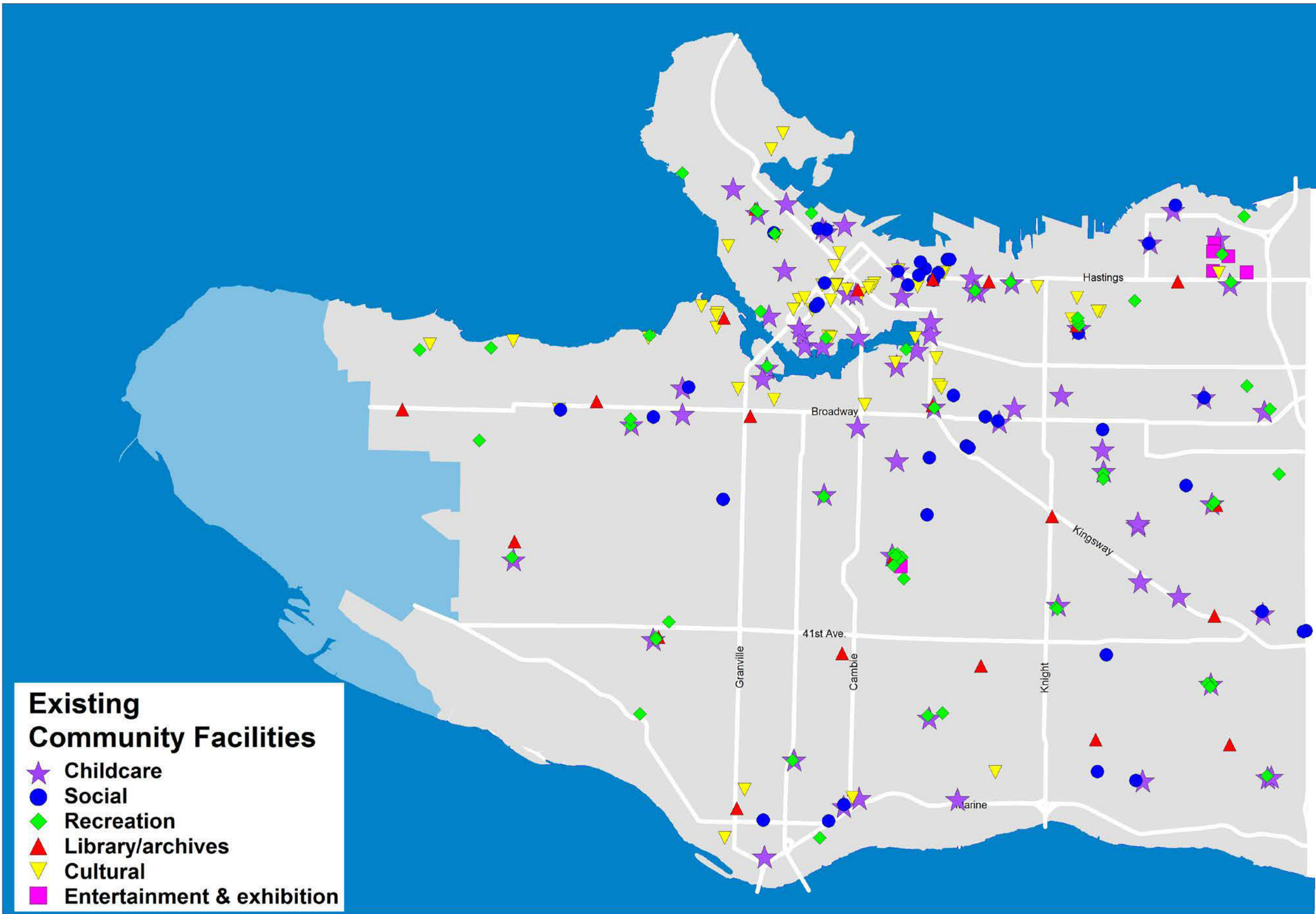


22
LIBRARIES &
ARCHIVES



41
SOCIAL
FACILITIES

55
RECREATION
FACILITIES



THE CITY OF TODAY



Community Facilities

Community facilities offer a wide range of services and programs to Vancouver’s diverse population. Their service mandates range from neighbourhood-wide to city-wide. They are operated by both City and partner organizations.

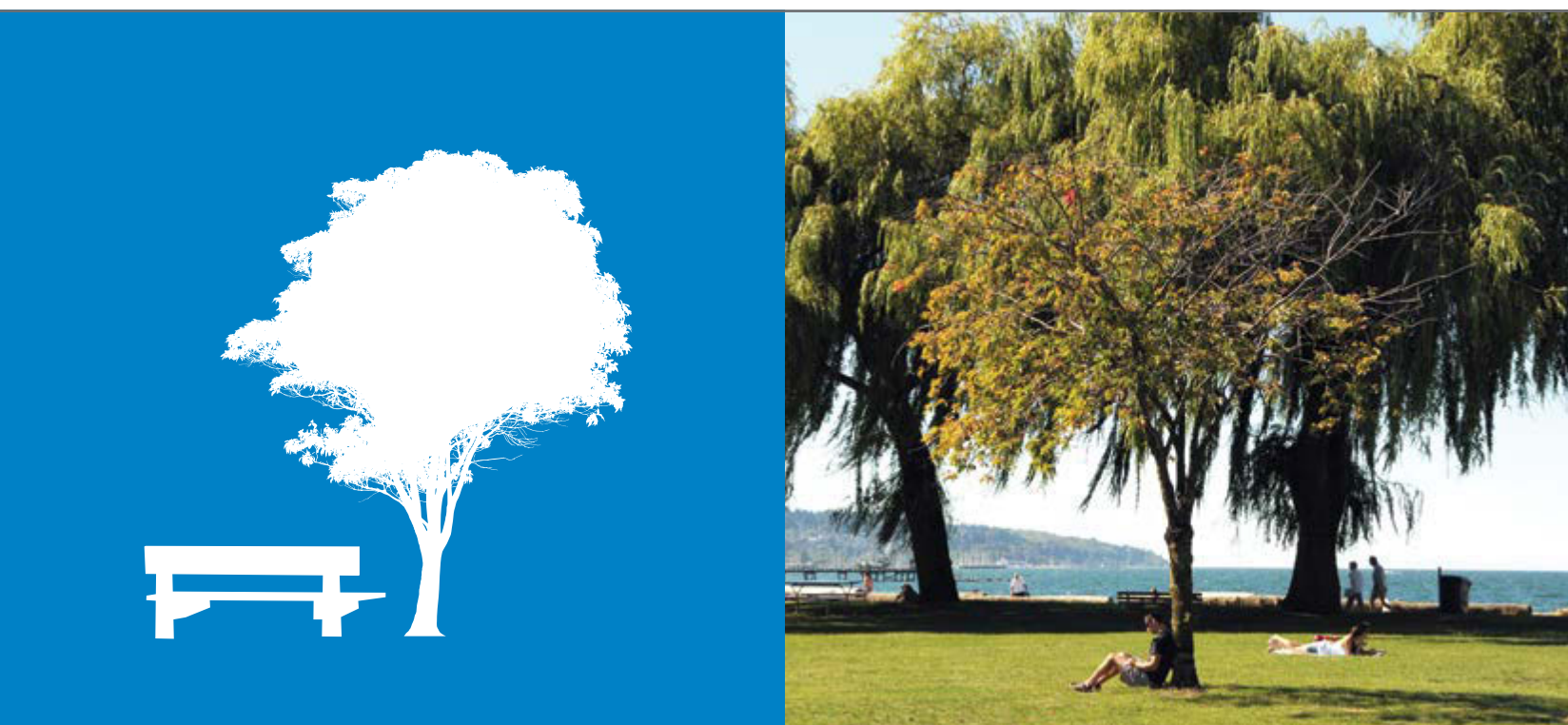
? Thinking about the larger community, how would you rate the importance of the following community facilities?

	Very Important	Somewhat important	Not very important	Not important at all	Not sure
Childcare facilities					
Libraries					
Community centres					
Pools and rinks					
Cultural facilities, e.g. theatres and museums					

? Thinking about their current physical condition and function, what is your overall assessment of the community facilities that you know:

	Excellent	Good	Fair	Poor	Very poor	Not sure
Childcare facilities						
Libraries						
Community centres						
Pools and rinks						
Cultural facilities, e.g. theatres and museums						

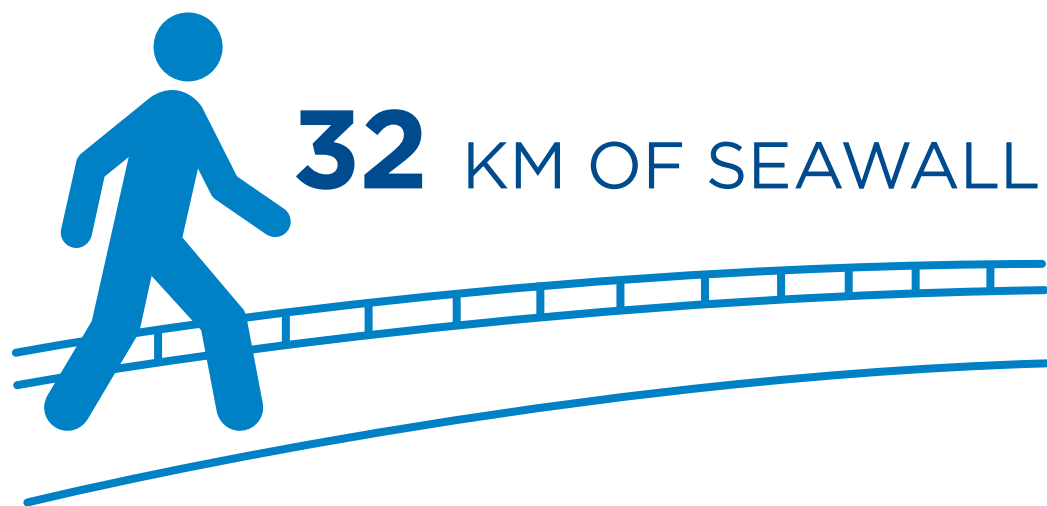
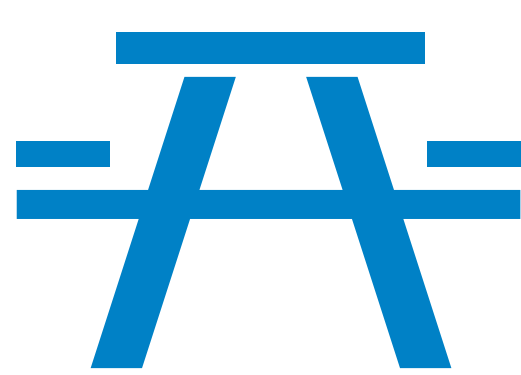
THE CITY OF TODAY



Parks

Parks and open spaces provide opportunities for residents and visitors to interact with nature, participate in leisure or recreational activities and celebrate community and civic life.

WHAT WE HAVE TODAY...



THE CITY OF TODAY



Parks

Parks and open spaces provide opportunities for residents and visitors to interact with nature, participate in leisure or recreational activities and celebrate community and civic life.

? Thinking about the larger community, how would you rate the importance of the following features in parks?

	Very Important	Somewhat important	Not very important	Not important at all	Not sure
Seawall and trails					
Natural areas, e.g. forest and pond					
Sport facilities, e.g. soccer and basketball					
Children’s playgrounds					

? Thinking about their current physical condition and function, what is your overall assessment of the park features that you know:

	Excellent	Good	Fair	Poor	Very poor	Not sure
Seawall and trails						
Natural areas, e.g. forest and pond						
Sport facilities, e.g. soccer and basketball						
Children’s playgrounds						

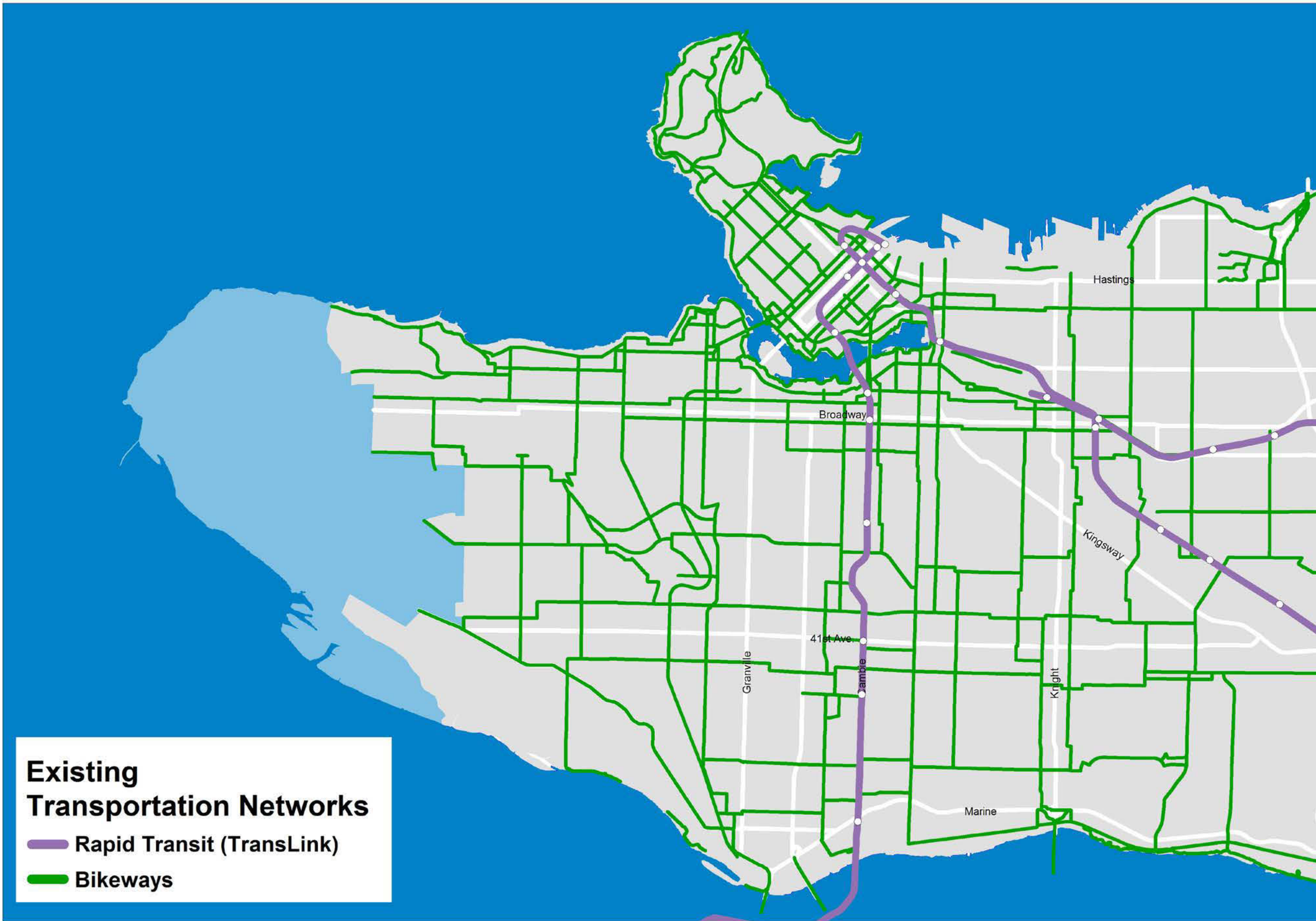
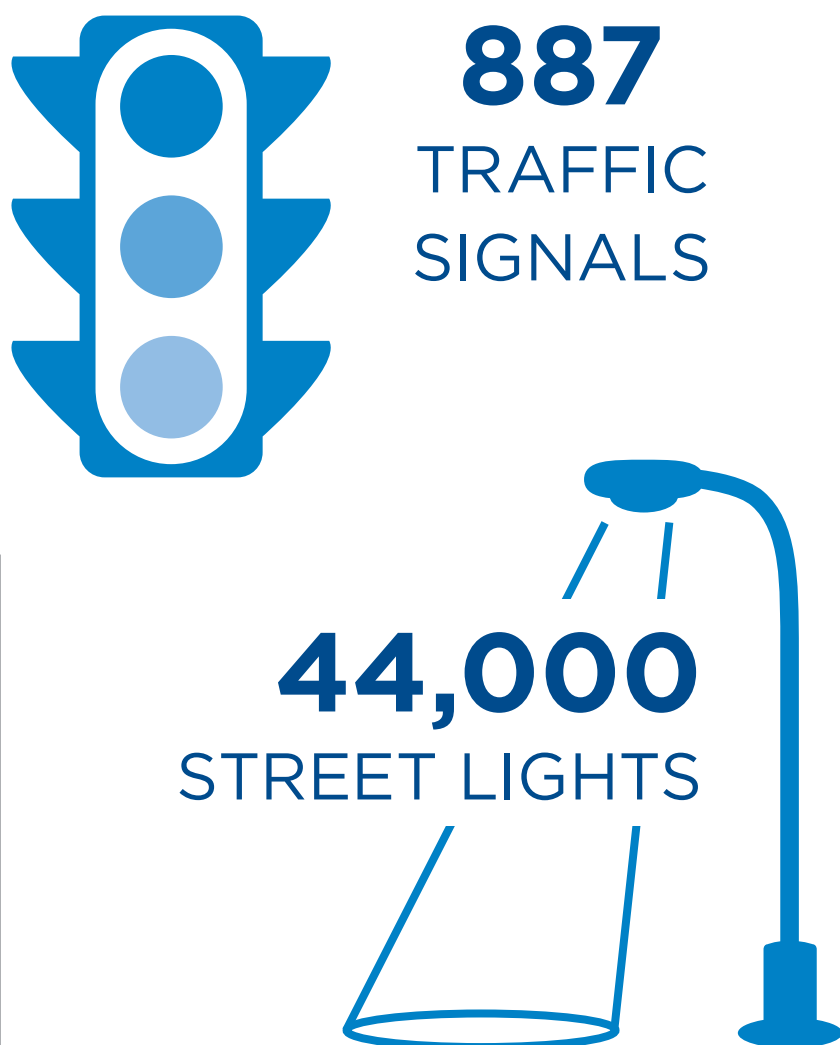
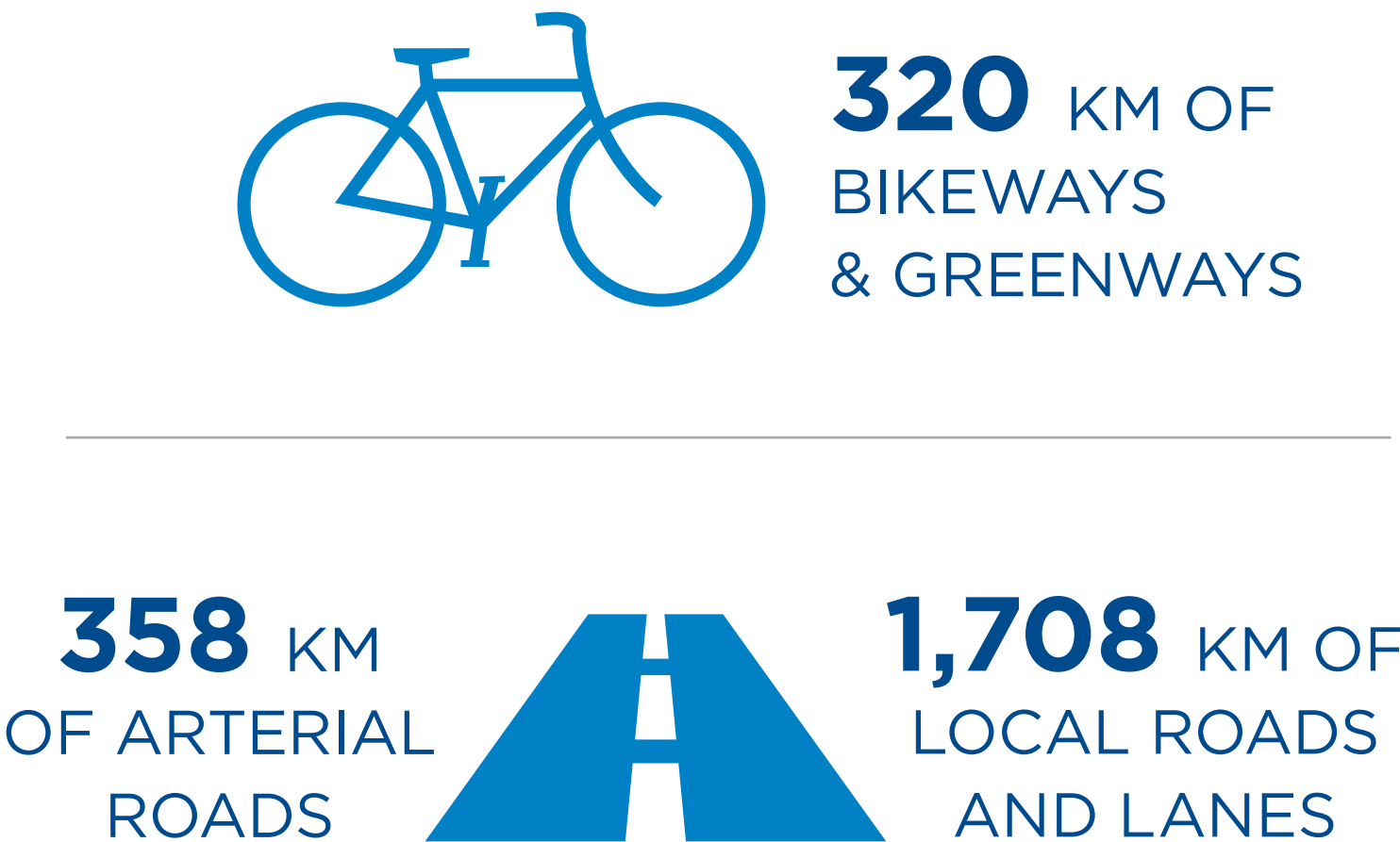
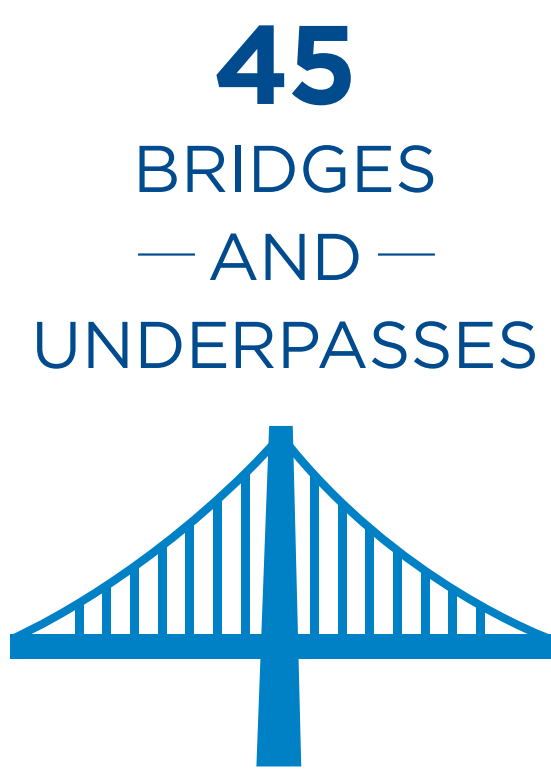
THE CITY OF TODAY



Transportation

Transportation networks offer a range of travel choices to residents, workers and visitors across the city.

WHAT WE HAVE TODAY...



THE CITY OF TODAY



Transportation

Transportation networks offer a range of travel choices to residents, workers and visitors across the city.

? Thinking about the larger community, how would you rate the importance of the following transportation networks managed by the City?

	Very Important	Somewhat important	Not very important	Not important at all	Not sure
Sidewalks and walking paths					
Bikeways					
Bus stops and shelters*					
Major roads					
Local roads					

* Buses and SkyTrain are managed by TransLink

? Thinking about their current physical condition and function, what is your overall assessment of the transportation networks that you know:

	Excellent	Good	Fair	Poor	Very poor	Not sure
Sidewalks and walking paths						
Bikeways						
Bus stops and shelters*						
Major roads						
Local roads						

* Buses and SkyTrain are managed by TransLink

THE CITY OF TODAY



City Infrastructure

City infrastructure also includes a number of things that you don't see every day.

WHAT WE HAVE **TODAY...**



12 ADMINISTRATIVE BUILDINGS
21 SERVICE YARDS



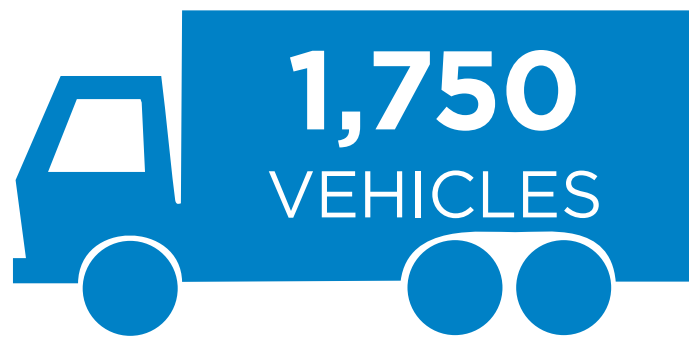
3 POLICE STATIONS



400+ SPECIALIZED SOFTWARE APPLICATIONS



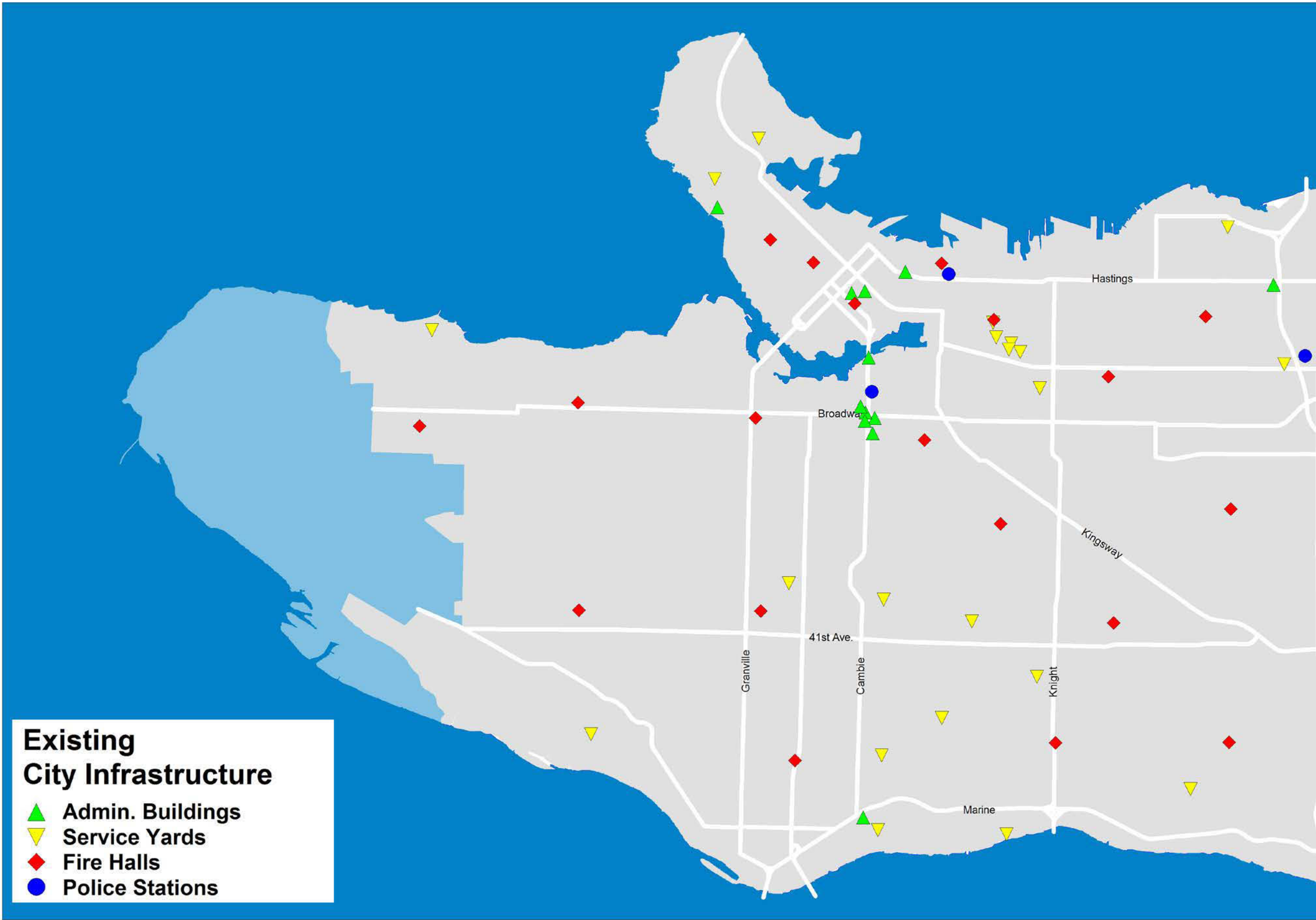
3,600km OF WATER AND SEWER PIPES



1,750 VEHICLES



19 FIRE HALLS



THE CITY OF TODAY



City Infrastructure

City infrastructure also includes a number of things that you don't see every day.

? Thinking about the larger community, how would you rate the importance of these other city infrastructure assets?

	Very Important	Somewhat important	Not very important	Not important at all	Not sure
Police stations					
Fire halls					
Water pipes					
Sewer pipes					
City Hall buildings					

? Thinking about their current physical condition and function, what is your overall assessment of the city assets below:

	Excellent	Good	Fair	Poor	Very poor	Not sure
Police stations						
Fire halls						
Water pipes						
Sewer pipes						
City Hall buildings						

THE CITY OF TODAY



Aging Infrastructure

The City has a large inventory of critical infrastructure and amenities, such as fire halls, community centres and sewer pipes. **Many of these are aging and in need of renewal.**



A key goal of the City’s long-term capital strategy is to **keep our critical infrastructure and amenities in good condition.**

Asset renewal and upgrades are generally funded through property taxes and utility/user fees, supplemented by development contributions and senior government funding where appropriate.

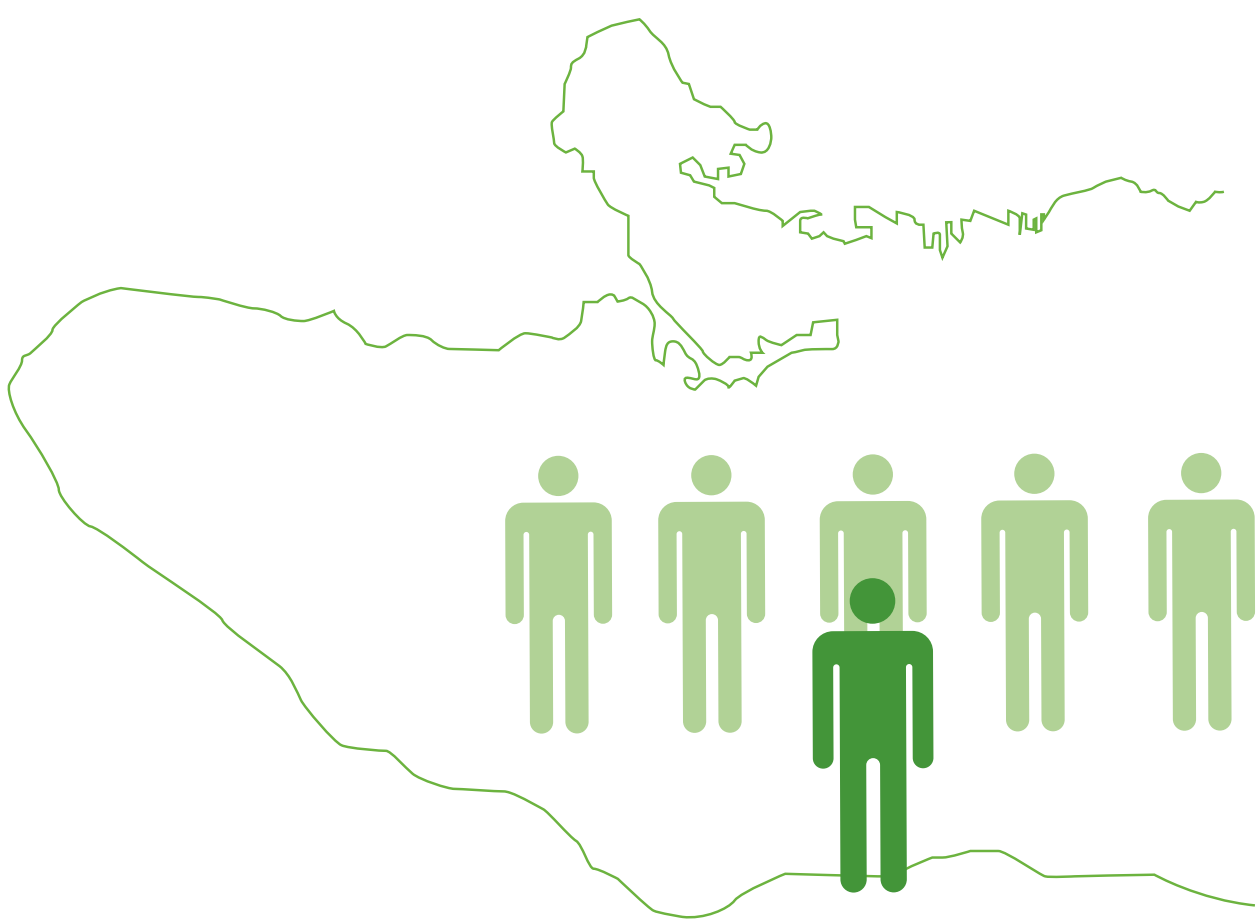


To what extent do you support allocating more funding to the renewal of aging infrastructure and amenities?

Strongly support	Somewhat support	Somewhat oppose	Strongly oppose	Need more information

THE CITY OF TOMORROW

VANCOUVER’S POPULATION GROWS
BY ABOUT **5,000 RESIDENTS** EVERY YEAR.
OUR LIMITED LAND BASE AND GROWING
POPULATION HAVE GIVEN RISE TO UNIQUE ISSUES
RELATED TO **AFFORDABILITY, LIVABILITY**
AND MOBILITY.



IN THE LAST 10 YEARS...

Affordable housing	About 4,000 additional units of non-market rental housing and supportive housing have been provided by the City and partner agencies. About 2,500 additional units of purpose-built rental housing have been provided by the private sector.
Childcare	About 3,000 additional licensed childcare spaces have been created by the City, School Board and other providers.
Parks	About 9 hectares of new park have been added. Plus 9 children’s playgrounds, 5 synthetic turf soccer fields, 4 basketball courts and 2 skateboard parks.
Community facilities	22 new community facilities have been added and 13 others have been expanded.
Walking and cycling	About 15 km of new sidewalk, 80 km of new bikeways and 60 new pedestrian-bike signals were added.
Rapid transit (TransLink)	The Canada Line opened with 10 km and 9 stations in Vancouver.
Public safety	3 police facilities and 2 fire halls were renewed and expanded.

THE CITY OF TOMORROW

VANCOUVER’S POPULATION GROWS
BY ABOUT **5,000 RESIDENTS** EVERY YEAR.
OUR LIMITED LAND BASE AND GROWING
POPULATION HAVE GIVEN RISE TO UNIQUE ISSUES
RELATED TO **AFFORDABILITY, LIVABILITY**
AND MOBILITY.



 **Thinking about Vancouver’s needs in 10 years, how would you invest in the areas below? Would you invest more, less or about the same when compared to today:**

	Substantially more than today	Somewhat more than today	About the same as today	Somewhat less than today	Substantially less than today
Affordable housing					
Childcare					
Parks					
Community facilities					
Walking and cycling					
Rapid transit (TransLink)					
Public safety (police/fire)					



**What else do you
want to tell us?**

Thanks for your feedback today!

It will help us as we put together the City of Vancouver's 10-year Capital Strategic Outlook and the Draft 4-year Capital Plan.

A follow-up round of public consultation will be organized to gather feedback on the Draft Capital Plan this spring.

STAY TUNED!



If there is anything else you wanted to make sure we heard and didn't get a chance to note, please use the comment form below.

**WE LOVE TO HEAR
YOUR IDEAS!**