

# INCOME ASSISTANCE DURING COVID-19

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Information on where you can collect and cash your income assistance cheque is below. Due to COVID-19 your normal location may be closed.

## Where to Collect Your Income Assistance Cheque

BC Employment & Income Assistance offices are open Monday to Friday from 9 am until 4 pm (closed from 12:00 pm to 1:00 pm except on cheque issue Wednesday). Locations include:

- Dockside 180 Main Street
- Strathcona 687 Powell Street
- Kiwassa 205 Powell Street
- Grandview 2350 Commercial Drive
- West End 2nd Floor 1725 Robson Street
- Mountainview 300-5550 Fraser Street

## Where to Cash Your Cheque

|   |   |   |
|---|---|---|
| <b>Pigeon Park Savings</b><br>No ID needed<br>No registration fee | 92 E Hastings St  | Mon, Tues, Thurs: 11am - 4 pm<br>Weds: 11am - 5 pm<br>Fri: 12am - 6 pm              |
| <b>TD Canada Trust</b>  | 450 Main St   | Mon - Fri: 10 am - 4 pm, first hour reserved for seniors<br>Sat: 11 am - 4 pm       |
| <b>CIBC Chinatown</b>   | 501 Main St   | Mon - Fri: 10 am - 4 pm   |
| <b>BMO Chinatown</b>  | 601 Main St   | Mon - Fri: 10 am - 4 pm   |
| <b>HSBC Wayfoong</b>  | 681 Main St   | Mon - Fri: 10 am - 4 pm   |
| <b>Cash Mart Payday Loan</b>                                      | 2245 Commerical Dr  | Mon - Weds: 10:30 am - 7:30 pm<br>Thurs - Fri: 9am - 8 pm<br>Sat: 11am - 6pm        |
| <b>Money Mart</b>   | 134 W Hastings St<br>2496 E Hastings St<br>2595 Commerical Dr | Mon - Sat: 9 am - 9 pm<br>Sun: 11am - 6 pm  |
| <b>Cash Money</b>   | 2490 Main St<br>2390 E Hastings St                            | Mon - Sat: 10 am - 6 pm   |
| <b>PAY2DAY</b>  | 2891 E Hastings St, Unit 150                                  | Mon - Sat: 9am - 9 pm<br>Sun: 10 am - 6 pm  |
| <b>Moneytree</b>  | 1690 Commercial Dr<br>2838 E Hastings St, Unit 119            | Mon - Fri: 10am - 5pm<br>Sat: 10am - 6pm<br>Sun: 11am - 4 pm<br>(subject to change) |

Updated: April 21, 2020

**MORE INFORMATION: [VANCOUVER.CA/COVID19](https://VANCOUVER.CA/COVID19)**

# PUBLIC HYGIENE FACILITIES: DOWNTOWN AREA

## Washrooms Available at these Locations

| Address                       |                       | Hours:   | Accessible |
|-------------------------------|-----------------------|--|------------|
| Andy Livingstone Park         | 89 Expo Blvd.         | Dawn to Dusk   | X          |
| Barclay Heritage Square       | 1433 Barclay St.      | 6am - 10pm   |            |
| Bute at Davie                 | 1202 Davie St.        | 24 hrs   |            |
| Central Library               | 350 West Georgia St.  | 8am - 4pm  | X          |
| David Lam Park                | 1300 Pacific Blvd.    | Dawn to Dusk   |            |
| Downtown Eastside Womens Ctr. | 302 Columbia St.      | 10am - 4pm (opens at 11am on Weds)<br>Open to women only |            |
| English Bay Beach Park        | 1790 Beach Ave.       | Dawn to Dusk   |            |
| MacLean Park                  | 710 Keefer St.        | Dawn to Dusk   | X          |
| Main at Terminal              | 201 Terminal Ave.     | Dawn to Dusk   |            |
| Nelson at Howe                | 980 Howe St.          | Dawn to Dusk   |            |
| Nelson Park                   | 1030 Bute St.         | 6am - 10pm   | X          |
| Pigeon Park                   | 399 Carrall St.       | 24 hrs   | X          |
| Powell at Main                | 199 Main St.          | 24 hrs   |            |
| Robson at Granville           | 708 Robson St.        | 6am - 10pm   |            |
| Robson at Richards            | 541 Robson St.        | 24 hrs   |            |
| Strathcona Park               | 857 Malkin Ave.       | Dawn to Dusk   | X          |
| Trillium Park                 | 600 National Ave.     | Dawn to Dusk;<br>Women's out of service                  |            |
| Union Gospel Mission          | 601 East Hastings St. | 24 hrs   |            |
| VANDU                         | 380 East Hastings St. | 10am - 10pm,<br>Closed Thursday                          | X          |

## Comfort Stations

6 am - Midnight

- Main at Hastings, 401 Main St.
- Victory Square, 200 West Hastings St.

## Temporary Porta Potties

24 hrs

- Carnegie Centre, 401 Main St.
- CRAB Park at Portside, 101 East Waterfront Rd.
- Evelyne Saller Centre, 320 Alexander St.
- Gathering Place, 609 Helmcken St.

## Handwashing Stations

- 58 West Hastings St.
- 57 East Hastings St.
- 101 East Hastings St.
- 122 East Hastings St.
- 138 East Hastings St.
- 301 East Hastings St.
- 209 East Pender St.
- 758 Gore St.

## Enhanced Hygiene Services

| Address                                    | Shower Hours                  | Laundry Hours     |
|--|-------------------------------|-------------------|
| Evelyne Saller Centre<br>320 Alexander St. | Mon - Fri<br>10:30am - 4:15pm | Drop-off 9-10 am  |
| Gathering Place<br>609 Helmcken St.        | 9:15am - 3:45pm               | 9:15 am - 3:45 pm |