



MPA Society

Empowerment in Mental Health since 1971

MPA Society – 688 Cambie Street Temporary Modular Housing Operations Management Plan

~DRAFT~

Overview: Ensuring vulnerable Vancouverites have a safe place to call home.

Vancouver is in a housing crisis and the homeless have been hardest hit. Over 2,000 people across the City of Vancouver declared they were homeless at the 2017 Homeless Count. Vancouverites are living outside with nowhere safe to sleep, use the washroom, or get regular food and water. Women, men, seniors and youth are falling through the cracks, but the City, alongside BC Housing and their partners are taking bold actions to address this immediate and urgent need with stop-gap modular supportive housing. This housing initiative will take homeless people off the streets and place them directly into homes. Temporary Modular Housing will help people live in safety and warmth while more permanent housing is being built through the City's Housing Vancouver strategy.

The Operations Management Plan (OMP) for the Temporary Modular Housing at 688 Cambie Street provides an overview of MPA Society's intent to operate a successful housing program that recognizes and supports the housing project as well as the surrounding community.

Temporary Modular Housing at 688 Cambie

The site will contain two modular buildings. The buildings will be three stories, and contain a total of approximately 98 single self-contained studio units, common amenity space, and 24 hour staffed office area in each building. At least ten percent of the units will be accessible. The Temporary Modular Housing is not to interfere with the development of Vancouver Art Gallery development.

MPA Society

MPA Society was first incorporated in 1971 to support people living with mental illnesses in Vancouver. It has since grown and diversified and operates in communities across the lower mainland, supporting people, principally with mental illnesses to live fulfilling lives in their community. In the past 47 years, MPA's work has included working with homeless individuals as people with mental illness are disproportionately represented in homeless across the country. The person-centred, case management approaches that MPA utilizes are seen as best practices and have proven beneficial to all the clients that MPA supports.

www.mpa-society.org

Our Partners

MPA will be working closely with our project partners BC Housing and the City of Vancouver, Vancouver Police Department, Vancouver Coastal Health and many others to promote, develop and maintain affordable housing and support the residents in their journey.

Residents & Resident Selection

MPA will provide safe, secure and stable housing to the roughly 98 tenants. Candidates for the Temporary Modular Housing will be selected with a first priority on homeless individuals living in or in the vicinity of the 688 Cambie. Residents will be referred either through the BC Housing and the City of Vancouver's Homeless Outreach teams or MPA's Outreach team. All tenants will be assessed for suitability and their ability to safely live in the community. Final tenant decisions will be made by MPA. All residents will be required to sign a program agreement, setting out expectations and community standards.

Supports

The Temporary Modular Housing buildings at 688 Cambie will be staffed 24 hours a day, 7 days a week to support residents and respond to concerns should they occur. Support services will be provided on site and links will be made to off-site services as appropriate. Services and supports will include the following elements:

- Shared indoor amenity space will be provided to promote community.
- A main dinner and a light breakfast will be provided.
- MPA staff are experienced with sourcing and supporting residents to utilize health, financial and community supports.
- Independent laundry facilitates and additional home supports as needed.
- MPA Society will actively facilitate opportunities for residents to move on to more independent housing or to permanent supportive housing.

Staffing

Staffing supports for residents of these homes will include: trained Mental Health Workers (available 24 hours a day, 7 Days a week), an on-site Manager and Home Support staff. In addition, we provide 24/7 on-call support to our staff.

Safety and Security

MPA works to create an environment where residents, staff and neighbors feel secure and safe. MPA Society is accredited with CARF International (Canada). Accreditation is official recognition that the organization is guided by internationally recognized standards and best practices. www.carf.org Accreditation has a high focus on safety of residents, staff and community. MPA will provide 24/7 staffing to provide a safe building environment. In addition MPA provides On-site and On-Call Managers who can quickly address any safety concerns.

MPA Society Commitment to Community

As an integral part of the neighborhood MPA is committed to:

- Cleaning and maintaining the exterior of the building.
- Providing regular maintenance of the grounds.
- Being responsive to community and be easy to contact in the event of any concerns that may arise.
- Establishing a Community Advisory Committee to assure the Temporary Modular Housing works well in the community.
- Building 24/7 contact phone number: to be determined.

Community Relations – Staff Liaisons with Community

The primary contact for MPA - responsible for addressing any issues related to the ongoing operation of these buildings will be determined and made public including contact information.

In the meantime, inquiries about this project can be directed to David MacIntyre at 604-482-3720 or dmacintyre@mpa-society.org