

2024 Gift Tickets Order Form

Thank you for your interest in gifting VanDusen Festival of Lights tickets this holiday season! Please read the information below and fill out the details. Once your order is reviewed by VanDusen staff, you will be connected with Showpass for payment. <u>CLICK HERE</u> for event details.

*Note: gifted tickets = your recipients can choose their own date/time to visit. If you would like to visit as a group, please contact Showpass directly to process a group booking.

Gift Tickets:

- Gift tickets are only sold at the **adult rate** (the promo codes can be used to redeem any ticket type).
- The minimum order quantity is 100 tickets.
- The 10% group discount will apple to your order.
- Unique promo code(s) will be created so your recipients can select any date and time they would like to visit.
- It is the responsibility of the purchaser to distribute the unique promo code(s) to their recipients. If you select *single-use codes* below, you will be responsible for distributing each single-use code to your intended recipients.
- We recommend encouraging your recipients to book their entry times as soon as possible, as spots book quickly. Having a promo code does not guarantee a booking, and entry times cannot be put on hold.

*All orders are final sale and must be processed in one transaction. Unused promo codes will not be refunded.

Organization Name:	
Contact Full Name:	
Email Address:	
Phone Number:	

I would like (select 1): 1 multi-use code isingle-use codes

**Multi-use code*: one promo code that can be used by any recipient. The code will have a usage limit as set by the number of tickets you purchase. It can be set to let a user only redeem it once to avoid recipients using it multiple times. (Example: promo code: G-VANDUSENGDN)

*Single-use codes: These are multiple, randomly generated promo codes that can only each be used once. It would be your responsibility to distribute the unique codes to each of your recipients. You will be asked for a prefix on the next page. (Example: G-VDG-xxxxx. The prefix would be set, and randomized promo codes would be created based on the number of tickets you purchase).

Number of tickets you would like to purchase:	
	For example, if you want to purchase 100 tickets, enter 100. (100 ticket minimum)
Number of tickets redeemed per code use:	
	For example, if you purchase 100 tickets, and would like each recipient to be gifted 2 tickets, enter 2. If you want each recipient to receive 1 ticket, enter 1.
	*If you selected single-use codes, 50 codes would be produced, each valid for 2 tickets 9total 100 tickets). Codes would become invalid after one use.
	*If you selected multi-use code, the code would be valid for 2 tickets each time it is applied at checkout. The system will only allow the code to be used 50 times (once per email address to prevent people from redeeming multiple times).
Promo Code or prefix for code (character limit):	
	*If you selected 1 multi-use code, enter the code you would like your recipients to use for redemption.
	*if you selected single-use codes, enter the prefix for the randomly generated codes.
	• Multi-use examples: G-VDB, G-VBG24, G-VANDUSENGDN
	• Single-use example (prefix): G-VBG24-xxxxx (codes would be populated as a prefix followed by random numbers).

All codes will start with "G-" to indicate a gifted ticket (e.g. G-VDCLIENT), and the character limit is 14.

Please fill out the details above and return this form to <u>vandusenFOL@vancouver.ca</u>.