

Key Person Advice Line: Clinical Consultations for Managers



To help leaders keep business running as usual while reducing undue stress, Homewood Pathfinder's Key Person Advice Line (KPAL) gives you, a manager or supervisor, the opportunity to contact a senior-level clinician at any time for immediate consultation should a precarious situation present itself.

Our qualified clinicians have extensive experience in workplace issues to address an array of unique situations that are likely to impact the well-being of the leader, their employees, and the organization as a whole.

Managers, supervisors, and HR Representatives like yourself, all experience a great deal of stress resulting from the responsibility of caring for not only the success of their departments but also the well-being of their direct reports. Before conflict or challenges arise, it is advisable to be proactive by creating a support system for

management-level employees. That way, when you or one of your leaders needs to consult on a predicament, they will be able to discuss the best course of action for all parties.

Leaders may reach out to our KPAL when they:

- Notice low morale
- Develop negative attitudes
- Cannot properly support employees during a difficult time
- Need to discuss a sensitive topic with an employee

In addition to one-on-one coaching and consultation with an expert clinician, leaders can excel in their roles with unparalleled support through:

- Personal assessments to identify key competencies
- 24/7 access toll-free from anywhere in the world by calling **1-800-663-1142**
- Support from fully bilingual clinicians
- Confidential sessions