



# CITY OF VANCOUVER STAFF

## LIME DISCOUNT ON ALL RIDES

### About the Program

Lime is offering a **20% discount\*** off our base rate on all rides to City of Vancouver Staff.

Below is a quick “how to” guide to set up your account and start receiving benefits today!

### About Lime

Lime is the world’s largest shared electric vehicle company. We are on a mission to build a future where transportation is shared, affordable and carbon-free. In BC, Lime currently operates in parts of Vancouver, Coquitlam, Richmond, Kelowna, and on the North Shore.

### Additional Information

- If you have any questions on how to ride, **refer to the app or our Help Center at [help.li.me](https://help.li.me)**
- Having Issues? **Contact our 24/7 Care Team at [support@li.me](mailto:support@li.me)**

### Scan to Download the Lime App!



### How to Claim the Discount

1. **Download the Lime App from the App Store or Google Play Store**
2. **Create an account using your work email**
  - Example: **`name.lastname@vancouver.ca`**
  - Note: It is important to sign up with your work email for the promotion to work correctly
3. **Add a valid method of payment to your account**
4. **Your promotion will be applied automatically if you signed up using your work email address.**
  - Your promotion will become active the next time you take a ride with Lime.
  - If you encounter any issues or do not see the discount when you complete a ride, please contact **`help-vancouver@li.me`**
5. **Complete your Safety Quiz and start riding!**
  - Find a vehicle using the app, scan the QR Code, and ride
  - Please wear a helmet, use the bike lanes, and ride safely

### Looking for More Discounts?

Lime also offers minute bundles that can be purchased directly in the app by navigating to the “Passes” section in the sidebar. Please note, the 20% City of Vancouver discount will not apply to purchases of Lime Passes or Lime Prime.

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\*Offer is subject to Lime's Terms & Conditions