



## **PHS Community Services Society (PHS) Temporary Modular Housing Operations Management Plan for 898 Main Street, the “Hogan’s Alley Block”.**

### **Overview: Ensuring vulnerable Vancouverites have a safe place to call home.**

Vancouver is in a housing crisis and the homeless have been hardest hit. Over 2,000 people across the City of Vancouver declared they were homeless at the 2018 Homeless Count. Vancouverites are living outside with nowhere safe to sleep, use the washroom, or get regular food and water. Women, men, seniors and youth are falling through the cracks, but the City, alongside BC Housing and their partners are taking bold actions to address this immediate and urgent need with stop-gap modular supportive housing. This housing initiative will take homeless people off the streets and place them directly into homes. Temporary Modular Housing will help people live in safety and warmth while more permanent housing is being built through the City’s Housing Vancouver strategy.

The Operations Management Plan (OMP) for the Temporary Modular Housing at 898 Main Street (Hogan’s Alley Block) provides an overview of PHS Community Services Society’s intent to operate a successful housing program that recognizes and supports the housing project as well as the surrounding community.

Before the current Georgia and Dunsmuir viaducts were built in the 1970s, 898 Main Street was part of an African Canadian neighbourhood known as Hogan’s Alley. The community was displaced due to systemic anti-Black racism, but thanks to the work of community organizers over decades, the Northeast False Creek Area Plan has identified this block as a place of cultural redress for the Black community.

PHS and the Hogan’s Alley Society commit to work together to ensure the Temporary Modular Housing on this site is successful and meets the needs of Indigenous and Black people who are over-represented in homeless populations due to the persistent social and economic exclusion these communities face.

### **PHS Mission, Vision and Values**

PHS houses those who are poorly served elsewhere due to their physical and mental health, behavioural issues, substance dependencies, and forensic history, and those who are homeless. PHS fosters a sense of community within buildings and society at large.

### **Hogan’s Alley Society (HAS) Mission, Vision and Values**



HAS envisions a society in which people of African descent are able to reach their full authentic potential free from racism. HAS's mission is to advance the social, political, economic and cultural well-being of people of African Descent (Black People) through the delivery of inclusive housing, built spaces, and culturally informed programming and operations.

## Our Partners

PHS works with our partners including BC Housing, the City of Vancouver, Vancouver Coastal Health and many others to promote, develop and maintain affordable housing and strong, diverse communities. On this site, PHS is also committed to partnering with the Hogan's Alley Society (HAS) to ensure that the housing is culturally appropriate to residents who are members of the Black community who are prioritized along with Indigenous peoples at this site. PHS will also support capacity-building within HAS to address the housing needs of racialized communities on the Hogan's Alley Block into the future.

## Residents

PHS will provide safe, secure, and stable housing to 52 residents. Candidates for Temporary Modular Housing will be selected based on community location, vulnerability and individual needs.

Priority will be given to people from overrepresented and marginalized groups living in the local neighborhood who are unsheltered or living in shelters. 898 Main St. (Hogan's Alley Block) has been identified to prioritize Indigenous and Black people who are over-represented among homeless populations due to ongoing systemic economic and social exclusion.

## Supports

The Temporary Modular Housing will be staffed 24 hours a day, 7 days a week to support residents and respond to concerns should they occur. Support services will be provided on site and links will be made to off-site services as appropriate. Services & supports will include the following elements:

- Shared indoor amenity space will be provided to promote community
- PHS Mental Health Care workers who are experienced with sourcing and directing residents to health, financial and community supports within PHS and beyond
- Independent laundry facilities as well as dedicated Home Support Workers.
- PHS will actively facilitate opportunities for residents to move on to more independent housing or to permanent supportive housing
- PHS offers numerous peer employment opportunities for residents.
- Other programming and opportunities for residents will be provided in partnership with Hogan's Alley Society, including but not limited to, arts and cultural



programming, life skills and educational opportunities, food and meal programming.

## Staffing

Staffing supports for residents of these modular homes will include trained Mental Health Workers available 24 hours a day, 7 Days a week; On-site Manager; Home Support staff as well as dedicated Maintenance staff. Staffing will also be appropriate for the Indigenous and Black residents that will be prioritized at this site.

## Safety and Security

PHS works to create an environment where residents, staff and neighbors feel secure and safe. PHS management initiatives include:

- 24/7 staffing to provide a building environment that is managed at all times to assure a timely response to any safety or security issue. Staff are connected to a myriad of community resources and are trained to pro-actively respond to community safety concerns and emergencies
- On site Manager can quickly address any safety concerns.

## PHS Commitment to Community

As an integral part of the neighborhood PHS working with HAS is committed to:

- Cleaning and maintaining the exterior of the building
- Providing regular maintenance of the grounds
- Being responsive to community and easy to contact in the event of any concerns that may arise.

PHS always works with the broad community to constantly improve the capacity for inclusion. This often includes hosting regular or on-demand community meetings.

Community Relations – Staff Liaisons with Community:

The primary contact for PHS, responsible for addressing any issues related to the ongoing operation of this building, will be determined once the building is ready to be operational but in the meantime, the main contact person for the project is:

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