

Pitch & Putt COVID-19 Guidelines – Queen Elizabeth Park – Rupert Park – Stanley Park

Before you arrive:

- In order to continue to keep everyone safe, we have a set of strict guidelines for access to the three Pitch and Putt courses. Anyone not adhering to these guidelines will be asked to leave our property immediately.
- If you are experiencing flu like symptoms such as coughing, fever, or difficulty breathing, we ask that you STAY HOME. We reserve the right to refuse entry into our facilities to anyone displaying symptoms.
- Physical distancing requirements of 2 meters are mandatory for everyone on the property (staff and guests).

Upon arrival:

- Please follow signage and staffs direction regarding physical distancing while waiting in line. The cashier may hold the payment line at times to ensure proper distancing in the on deck area.
- Masks are encourage while waiting in line and approaching the payment window. After payment, you will be directed to the on deck waiting area and informed when you can tee off.
- We encourage you to be proactive and responsible for bringing your own hand sanitizer, masks, water or other personal items for use while golfing.
- Pitch and Putts will accept cash but credit and debit cards are preferred
- Please follow all signage and RESPECT the guidance of our staff. Following all instructions will ensure a safe and enjoyable experience for all of our staff and guests.

On the Course:

- Flag sticks are NOT to be touched. Cup fillers will keep the ball from going to the bottom of the hole.
- No sharing of equipment, food or beverages.
- Physical distancing while walking down the fairway, searching for lost balls and on the greens is mandatory.
- DO NOT touch your playing partners. No high five's, fist bumps or handshakes.
- After your round, you are expected to exit the facility through the marked exit. If you wish to play again you, must exit and re enter through the entrance and join the back of the line.

These rules are in place for the safety of you, our staff, and all of our customers. We must all adhere to these rules to ensure we remain safe and continue to enjoy our golf courses this season. Thank you

Pitch & Putt General Rules – Queen Elizabeth Park – Rupert Park – Stanley Park

- Only play one ball per person
- No more than 4 players per group
- Each player must carry at least 1 iron and 1 putter, no club sharing
- No push carts (medical exceptions), Carts must stay off the greens
- No Dogs allowed on the course
- No strollers on course
- No babies on the course, including babies in carriers
- No spectators, unless accompanying a dependant
- Instructors are not allowed to teach on this course
- No smoking or vaping on the course or in the park
- Alcohol is not permitted
- Players under 12 must be accompanied by an adult
- You must pay or scan in before teeing off, no free play
- If playing multiple rounds you must scan or pay each round.
- Staff may request Identification upon purchase
- Passes can be cancelled for non-observance of rules
- Passes are valid for one visit per person per round
- No refunds or rain checks will be given
- Fence hoppers will be removed from the course and subject to fines
- Patrons must show respect to all staff and customers.
- Staff have the right to remove/ ban players not abiding these rules
- Hours are subject to change without notice based on weather and operational needs.

Anyone not adhering to our rules and guidelines will be asked to leave our property immediately. Any abusive or aggressive behavior towards our staff will result in the immediate suspension of your playing privileges with Vancouver Parks Golf.