



## COMMUNITY BUILDERS

Reiderman Residence  
Temporary Modular Housing  
Community Advisory Committee Minutes  
Thursday Feb 8, 2018  
Marpole Community Centre  
6 – 7:30 pm

1. Welcome and introductions
  - a. The facilitator led a round of introductions and reviewed the agenda
2. Terms of reference
  - a. The facilitator highlighted the time commitment, 6 months' commitment to monthly meetings
  - b. The facilitator confirmed members understand the meeting structure, member selection process for sharing information

*Question: Is there a specific, reoccurring date and location for meeting?*

*Answer: The date and time for meeting will be based on group schedules and venue availability*

3. Updates and discussion
  - a. BC Housing- Buildings are close to opening- odds and sods are being worked out. Most important focus is on smooth transition and safety for everyone. BC Housing gave guidance to CB to add an extra resource to building, more details from CB
  - b. Community Builders- Staffing for this project has been secured since January, some are coming on board from other buildings. We anticipate to open in late February. We will have 24/7 staff, with extra being scheduled during the day to allow for programming and supports. There is also an extra staff member who will do a unique job- a position has been created for a staff member to both assist in the building, carry a cell phone and do patrols in the neighbourhood. The will work with the George Pearson Centre and will know the Community Builders tenants and community members.

1. *Question- Is the phone line English only?*

*Answer: Yes, however BC housing staff may be available for translation if necessary*

2. *Question- Will the additional mobile staff be 24/7?*

*Answer- Yes, in the initiation of the project this will be a 24/7 position*

3. *Question- Will they pick up needles?*

*Answer- Yes, our mobile staff member could respond to a needle in the community, however we also encourage use of the pre-existing VCH Resources to address this urban issues. PHS Mobile Needle Exchange- 604-657-6561. Also, all schools have needle boxes on site for proper disposal of needles.*

4. *Question- Is there a plan for the needle van to do extra rounds in the community?*

*Answer- No*



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5. *Question- Will the mobile needle exchange give harm reduction supplies to persons using in public parks*  
*Answer- We do not anticipate any increase of public needle use due to the introduction of this project*
6. *Question- Can needle exchanges be done in the building*  
*Answer- Yes*
7. *Question- Is there a standard of conduct?*  
*Answer- Both the Program Agreement and Good Neighbour Agreement include standards of behavior. There is school liaison officer assigned to schools should there be an issue with a person using in a school yard*
8. Community suggestion that a welcome event be held, community input that welcome packages are being constructed and donated to the new neighbours.
9. Community suggestion that Community Builders speak with students to help ease the fear from parents. Community Builders acknowledges that education and information is important.
10. *Question- Will an increase of loitering be dealt with by police?*  
*Answer- Please call your community policing office about any suspicious activity*
11. Community suggestion that more lighting be added around schools
12. *Question- Will there be cameras?*  
*Answer- There will be cameras around the building, but cameras are not allowed in public schools*
13. *Question- Can you release the code of conduct to the community?*  
*Answer- The good neighbour agreement can be shared*
14. Community Suggestion that an information sheet be provided outlining what numbers to call in response to specific situations, and to create this document in multiple languages.
  - c. City of Vancouver- Two more Community Engagement Meetings were held Wednesday February 7<sup>th</sup>. 16 attended the first meeting, 60 attended the second. A list of FAQs from the meetings are being compiled for the city website. A round table was held at the two previous meetings about how to welcome residents to their neighbourhood. This document will be brought to the next CAC. Top idea was creating a neighbourhood orientation for residents by residents
15. *Question: Will there be agenda minutes for the public or just the people who attend the [Community Engagement] meetings?*  
*Answer: Minutes will be emailed out to participants and posted on the city website*
16. Community feedback that a bad relationship was created and needs to be mended before BBQs and tours around the neighbourhood are offered  
BCH replied that the mending process has begun with this meeting, with the hope that trust will be rebuilt over time



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17. Community Suggestion we begin calling the modular residents “neighbours”

- d. Vancouver Coastal Health (VCH) - Team members are working with the City outreach teams. There are 14 suites that are wheelchair accessible which may require the provision of more services.

18. *Question- Are Marpole organizations referring people to the BC Housing supportive housing registry?*  
*Answer- Yes*

19. *Question- How often will VCH come to building*  
*Answer- The frequency will depend on tenant needs*

- e. George Pearson Centre- No update to provide, very minimal disruption has been created due to the construction of the buildings. Lots of compassion from residents in GPS, as well as concern for their own vulnerable tenants
- f. VPD- VPD interested and monitoring the project. Safety is a concern and instead of policing problems they want to get a head of the situation and mitigate problems in advance. However, they do not anticipate any issues arising from the project.
- g. Community Members- Community members have created “Welcome Packages” for residents, working in coordination with Community Builders staff. Their desire is to engage community about their new neighbours and change lives positively. They will continue to provide support. The Granville Chapel has mobilized to provide more support, and embrace the opportunity to restore community with growing, understanding, awareness and compassion

20. *Question- What is the move in schedule?*  
*Answer- A set number of residents will move in per day, 1 move at a time*

21. *Question- The Dunbar and 16<sup>th</sup> housing project was very successful. Can we take best practices from them?*  
*Answer- We can look into best practices in other areas, however this model is a combination of other models and reflects best practices*

22. *Question- Are statistics being kept? Do we have a baseline for current needles, property values, crime, calls to 911 etc. so we can track changes?*  
*Answer- Geo Dash is a map provided by VPD that tracks crime. It is important to remember context of statistics. The Marguerite Ford Building experienced an increase in crime however an entire neighbourhood was created when the building opened. The context is important.*

- h. School PACS and VSB- There has been lots of reach out from parents from both ends of the spectrum (for or against the project). Other PACS are reaching out and there is a desire for transparency and communication. There has been a better turn out at recent PAC meetings. An open and supportive culture has been built within the school that is



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being balanced with safety needs. It is important to address perceived and real parent concerns and work towards developing respect among neighbours

23. *Question- What other buildings does Community Builders operate?*

*Answer- Skeena House 3475 E Hastings St., Yale Hotel 1306 Granville St., Metson Rooms 1060 Howe St, Metson Winter Shelter 1060 Howe St., Powell Rooms 556 Powell St., Regal Hotel 1046 Granville St., Vogue Hotel 1060 Granville St.,*

24. *Question- Is there a conflict of interest in CAC member selection e.g. Does anyone have a family member who works for the City?*

*Answer- This was not an aspect of the selection criteria.*

*Members agreed anyone who may have a family member working for the City should advise the facilitator prior to next meeting.*

The meeting concluded with a tour of the Reiderman Residence.

### Summary of Action Items

Action Item	Person responsible	Status
Share the Good Neighbour Agreement with CAC members	CB	
Email meeting notes to CAC members and post to City website	CB	