

## Utility Data Access & Aggregation

The following is the summary of services provided by various utilities for energy data aggregation and upload into ENERGY STAR® Portfolio Manager®.

### BC Hydro

BC Hydro can aggregate 3+ commercial utility meters and 5+ multi-family utility meters.

- Webpage: [How-To Guide](#)
- Email: [incentives@bchydro.com](mailto:incentives@bchydro.com)

Tenant Consent: If a building does not meet the utility meter threshold listed above, the building must also have each individual account holder complete a [building data authorization form](#). More information on requesting aggregated consumption data [here](#).

### Creative Energy

Creative Energy can provide a spreadsheet of whole building energy data to building owners for upload into their ENERGY STAR® Portfolio Manager® account. Building owners will need to email Creative Energy at [info@creative.energy](mailto:info@creative.energy) for this data.

### FortisBC

FortisBC currently does not provide whole-building data aggregation for multi-metered buildings. Please contact your Key Account Manager for questions about gas data aggregation. If you do not have a Key Account Manager, please contact Fortis at [commercial.energy@fortisbc.com](mailto:commercial.energy@fortisbc.com).

### Other Utility Providers

Buildings that do not receive whole-building utility data from BC Hydro, FortisBC, or Creative Energy or are connected to another utility can compile their data using one or more of the following methods:

1. Obtain aggregated, whole-building data from a utility provider;
2. Collect data from all tenants for nonresidential properties. Have each tenant fill out the energy meter spreadsheet from ENERGY® STAR® Portfolio Manager for upload into your account.
3. Read a master meter

Building owners will then have the option to upload their data through manual or spreadsheet upload. Please refer to our [How-To Guide](#) for further instructions on uploading data.