

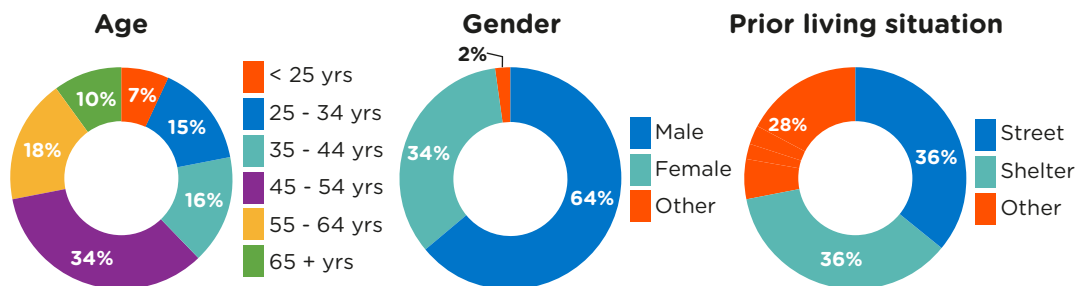
Resident outcomes evaluation summary for Temporary Modular Housing in the City of Vancouver

About the survey

As part of a supportive housing evaluation conducted by BC Housing, residents of temporary modular housing (TMH) in Vancouver were asked to complete a voluntary survey six months after the opening of each building. The survey was conducted between September 2018-2019 and the objective was to measure changes in well-being and quality of life experienced by the residents six months after moving into their building.

Respondents of the 'Modular Supportive Housing Resident Outcomes Evaluation' conducted by BC Housing include residents from Reiderman Residences, Chartrand Place, Aneki Housing for Women, Sarah Ross House, Margaret Mitchell, ɬə cecəw (The Beach), Larwill Place, Hummingbird Place and New Beginnings. The evaluation for one TMH building in Vancouver was put on hold due to COVID, as the operator was interested in exploring alternative ways of administering the survey through in-person gatherings. It is not included in the survey results. The resident survey results are self-reported by a total of 192 residents with an average response rate of 35% at each building.

About the residents surveyed



55% of respondents reported having a prior connection to the neighbourhood, of those 50% reported living in the neighbourhood immediately prior or in the past.

Survey findings on tenant outcomes after 6 months of living in the building

93% are satisfied with their housing unit.
94%* of residents remained housed 6 months after move-in.



80% reported that their overall well-being is better.



89% are satisfied with the level of supports they have received.

90% of residents feel safe in their unit.



84% feel safe in the building.



63% have better access to supports to help with daily living and health.

85% have good relationships with other residents in the building.



46% have better social connections with family and friends.



82% have experienced positive interactions with neighbours in the surrounding community.

84%** feel like they belong in the neighbourhood they are living in.

85%** feel like they are living in a building where their culture is respected.

57% reported better physical health.



43% reported better mental health.

42% were admitted to the hospital less often.

40% had been to the emergency room less often.



53% have better living skills such as cooking or cleaning.

52% have a better money situation after 6 months of living in the building.



47% have better access to employment opportunities or services.

* This data on housing stability is from the BC Housing 'Housing Connection System'.

** This question was not asked at all buildings as it was added to the survey at a later date.