

# Contactless Cup Methods

**NOTE:** These procedures replace the Contactless Cup Methods published in the Single-Use Item By-law Guide (July 2021).

Used by cafes and restaurants around the world, these methods describe safe procedures for accepting and filling customers' reusable cups during COVID-19, and are allowed by Vancouver Coastal Health.

## Contactless Cup Method 1

- Step 1** Customer takes off the lid and places their clean reusable cup on a designated tray or in another container provided by staff.
- Step 2** Staff moves the tray or container to where the drink will be prepared without making contact with the customer's cup.
- Step 3** Without touching the customer's cup, staff pours the prepared drink into the customer's reusable cup.
- Step 4** Staff brings the tray (or container) with the customer's cup to a countertop where the customer can then take it away.
- Step 5** Staff wash and sanitize trays and containers frequently and/or at any time when contamination of equipment may have occurred. Follow procedures outlined in your food safety and sanitation plan.

## Contactless Cup Method 2

- Step 1** Staff prepare the drink in a small jug or reusable cup used for pouring.
- Step 2** Without touching the customer's cup, staff pours the prepared drink into the customer's reusable cup.
- Step 3** Staff wash and sanitize the jug or cup used for pouring frequently and/or at any time when contamination of equipment may have occurred. Follow procedures outlined in your food safety and sanitation plan.