

# West End Community Plan Phase 1 Consultation Summary



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## Introduction

This document provides a summary of the feedback and data we received from a broad range of people through the Phase 1 consultation activities and events that took place between May and October 2012. The intent of the Phase 1 consultation was to identify the Core West End Community Values that will help inform directions and policy options to be developed in Phase 2.

The Executive Summary provides an overview of the Phase 1 consultation and outlines and summarizes the six Core West End Community Values that emerged by analysing and synthesising all the feedback and data we received.

Demographics and raw data for the Community Circle Discussion Guides and the West End Community Survey are provided in a separate document.

Note: Bar charts with total values greater than 100% are for questions that allowed respondents to select multiple options.

## EXECUTIVE SUMMARY: PHASE 1 CONSULTATION AND COMMUNITY VALUES

### Consultation Overview

Phase 1 consultation took place between May and October 2012 to identify the Core West End Community Values that will help inform directions and policy options to be developed in Phase 2.

Through a broad range of Phase 1 activities and events, using recommendations from the Neighbourhood Champions Network (NCN), the West End planning team:

- spoke directly with **over 2,800 people**;
- received **504 surveys**;
- had **59 Community Circle discussions**;
- had **39** people attend our **walking tours**;
- received **41 “great places and spaces” photos**;
- participated in **18 community events**;
- conducted **3 cultural asset mapping** sessions; and,
- began a process of sharing ideas at the **Ideas Fair**.

Additionally, the NCN helped the planning team reach out to many other West End organizations, associations, not-for-profits, local businesses, interest groups, ethnic groups, and other interested parties to ensure we achieved broad, inclusive and innovative engagement in the community.

Additional people were involved by sharing their ideas, interests and opportunities through the NCN, coffee shop dialogues and other meetings and discussions, and “Action While Planning” pilot projects such as the Cardero Street Mural.

### Core Community Values

By analysing and synthesising the feedback and data we received from a broad range of people, some common ideas, interests and opportunities for the West End Community Plan emerged as six Core Community Values:

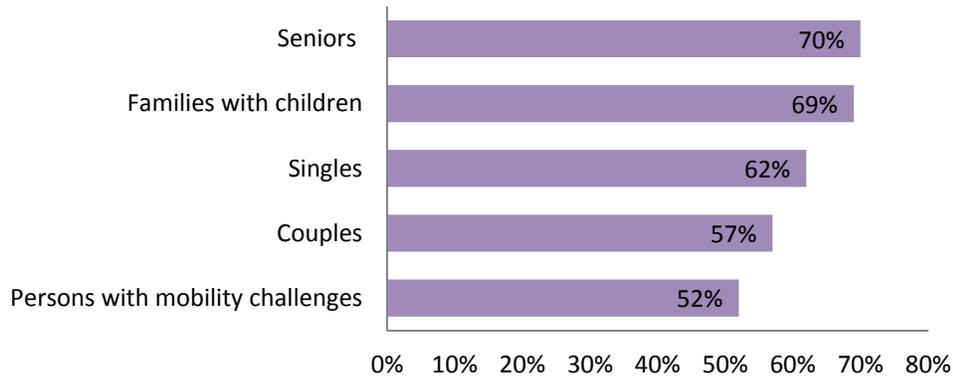
1. Diversity
2. Villages
3. Green & Leafy
4. Walkable
5. Culture
6. Public Facilities

The following is a summary of the Values, and some of the key consultation feedback and comments we heard relating to them:

## DIVERSITY

The West End prides itself as a diverse community that includes people of all ages, incomes, ethnicities and sexual orientations, and that has an eclectic range of building ages, styles, tenures, heights and densities.

To better meet the diverse needs of the community, the West End needs more housing for:



Source: West End Community Survey 2012

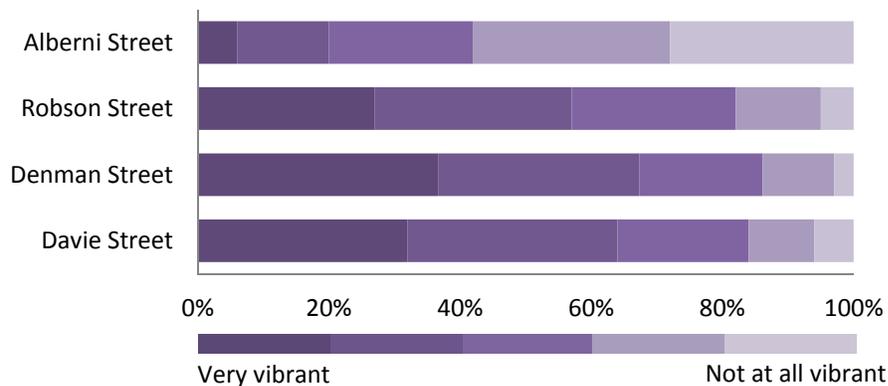
Some ideas we heard:

- “Appreciate the West End is a mix of all economic levels.”
- “Create affordable family-oriented and seniors housing.”
- “We are not Yaletown!”

## VILLAGES

Three distinct local business areas (villages) provide shopping, services, amenities and a vibrant experience for locals and visitors alike. These should be strengthened and celebrated!

How would you rate these streets in terms of offering an active, vibrant and engaging experience?



Source: West End Community Survey 2012

Some ideas we heard:

- “Support local, independent businesses.”
- “Sidewalks need to be widened and improved.”
- “Awnings could be wider and more consistent.”

## GREEN & LEAFY

The mature green, leafy residential streets provide a quiet, relaxing experience where neighbours converse, gardens flourish, and people regularly stroll by.



During our walking tours we heard that the mature trees, gardens and green spaces in the residential areas are highly valued.

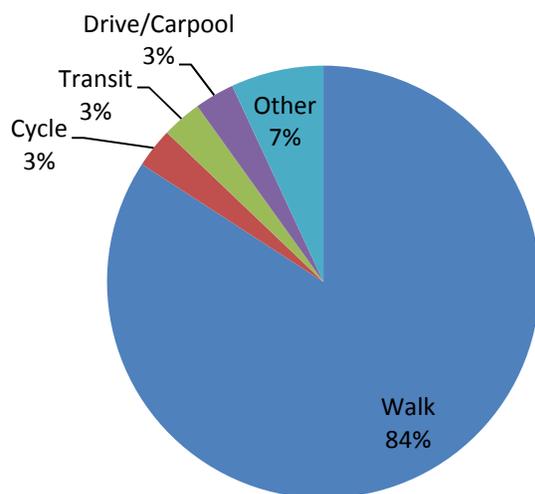
Some ideas we heard:

- “Transform laneways for growing, gathering and beauty.”
- “Explore opportunities for additional community garden sites.”
- “Protect the mature tree canopy and plant new trees where possible.”

## WALKABLE

West Enders love to walk! The community has the highest percentage of people in the city who walk to work, and the vast majority of people walk to get around locally.

How do you *usually* get around the West End?



Source: West End Community Survey 2012

Some ideas we heard:

- “More benches and public seating should be provided throughout the community.”
- “Improve pedestrian crossings in key locations on Thurlow.”
- “Create more space for pedestrians at Denman and Davie.”

## CULTURE

The West End enjoys a range of cultural places and spaces that add to the livability, character and identity of the community. They help meet creative, social and cultural needs and are valued as spaces that need to be maintained and upgraded as the community grows.

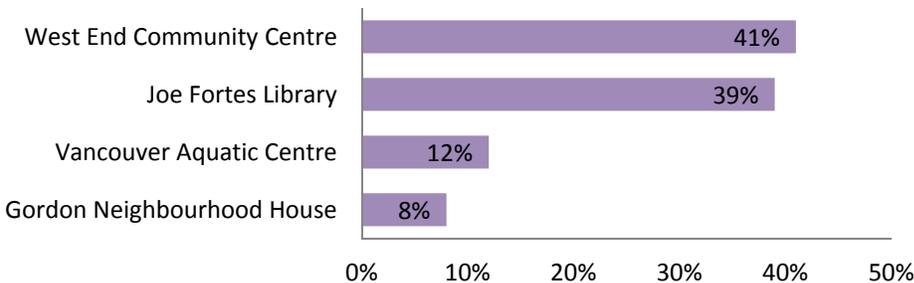
Some ideas we heard:

- “Build a world-class plaza.”
- “Turn the unused Gabriola Mansion into a cultural centre.”
- “Heritage buildings are a key cultural asset.”

## PUBLIC FACILITIES (Recreational & Community Facilities)

Public spaces and facilities such as Stanley Park, Barclay Heritage Square, the Seawall, St. Paul’s Hospital, the West End Community Centre, YMCA, Qmunity, the Aquatic Centre, and other parks and facilities are highly valued by the residents of the West End. These important places are viewed as being critical to ensuring livability, especially when space is at a premium in a high density community. These facilities will have to be maintained and upgraded to meet community needs.

### Which community facility do you use most often?



Source: West End Community Survey 2012

Some ideas we heard:

- “The Community Centre and Library need upgrading and expanding!”
- “A new LGBTQ centre should be built.”
- “More childcare spaces are needed.”

## COMMUNITY CIRCLE DISCUSSION GUIDES

Five topics | 59 total circles

### SUMMARY OF RESPONSES

-----

#### History & the West End's Unique Character

14 circles

1. Looking back at the high level timeline we put together, which moments do you think had the biggest impact in shaping the West End? Are we missing any important moments?

Most important moments:

- First Pride Parade in 1978
- First Symphony of Fire in 1990
- Dave Village established in 1999
- Zoning change in 1957 to allow high-rises

Other important moments:

- 6 storey building cap
- Streetcars introduced
- Residential areas downzoned in 1969 and 1973
- Mole Hill preservation project in 1999
- New Liverpool Subdivision in 1887
- Mini-parks first constructed in 1973
- "Three Greenhorns" buy land that became West End in 1862
- Late 1950s to early 1970s when high-rises changed character of West End

2. What are the daily experiences that remind you of what is special about the West End? What are the West End's five most defining characteristics? ("Word cloud" indicates 25 most common responses.)



3. What are the five places or buildings that most reflect the West End’s unique character and/or heritage to you? (“Word cloud” indicates 25 most common responses.)



4. Thinking about your five places and buildings in question 3, how might each of these be enhanced or celebrated?

| Place/Building                 | How can it be enhanced?   |
|--------------------------------|---|
| Gabriola Mansion               | <ul style="list-style-type: none"> <li>• Restore it and make it accessible to the public, i.e. museum with space available to rent for events</li> <li>• Make it a community facility</li> </ul>  |
| Davie Village                  | <ul style="list-style-type: none"> <li>• Construct a new, modern LGBTQ centre where many organizations serving Metro Vancouver and BC can be located under one roof</li> <li>• Widen the sidewalks to enhance the walking experience</li> <li>• Embrace celebratory spirit of Village through new public art, modern banners, mini-parks/landscaping, benches</li> <li>• Provide a better environment for more/new gay-friendly and gay-owned/operated businesses to flourish</li> <li>• Introduce frequent streetcar service</li> <li>• More signage and historical information about area and importance to city and LGBTQ community</li> </ul> |
| Nelson Park                    | <ul style="list-style-type: none"> <li>• Improve way-finding to it from other locations in the West End</li> <li>• Could be a great location for public bike share parking as CHGW will run along edge of park</li> </ul>   |
| Barclay Heritage Square        | <ul style="list-style-type: none"> <li>• Create Barclay Heritage Lane to commemorate the 150 year anniversary of the vision of the Three Greenhorns. This Greenway would extend down the laneway from the West End Community Centre on Denman to Barclay Heritage Square at Nicola. This would connect the seniors at Barclay Manor to other activities at WECC.</li> </ul>   |
| English Bay/Sunset Beach Parks | <ul style="list-style-type: none"> <li>• Eliminate unnecessary surface parking lots and replace with underground parking if necessary</li> </ul>  |
| St. Paul’s Hospital            | <ul style="list-style-type: none"> <li>• Keep it functioning</li> <li>• More community relationships, e.g. community gardens, extend “Lights of Hope” to back of building to recognize excellence in certain programs</li> </ul>  |
| Denman, Davie & Robson         | <ul style="list-style-type: none"> <li>• Car Free Day</li> <li>• Sales day</li> </ul>   |

|   |   |
|---|---|
| West End Community Centre               | <ul style="list-style-type: none"> <li>• The two locations (WECC &amp; Barclay Manor) three blocks apart would be enhanced by the creation of a connecting Greenway (see Barclay Heritage Square)</li> </ul>  |
| Alexandra Park                          | <ul style="list-style-type: none"> <li>• Not well used – maybe add some swings for kids</li> </ul>  |
| English Bay Beach                       | <ul style="list-style-type: none"> <li>• Fireworks</li> <li>• Areas to promote sports</li> </ul>  |
| Denman & Davie                          | <ul style="list-style-type: none"> <li>• Clean up and mark directions to make it easier for pedestrians to navigate</li> </ul>  |
| Stanley Park                            | <ul style="list-style-type: none"> <li>• Provide/introduce a mini-tram service along the main roads to minimize car traffic (additional parking should be provided at park entrances)</li> <li>• Improve/widen the bike lanes in certain areas</li> </ul> |
| Weeks House – Diamond Centre for Living | <ul style="list-style-type: none"> <li>• Public access would enhance the celebration of the Weeks House, which includes the history of the builder, George W. Weeks</li> </ul>  |

## Local Business and Vibrancy

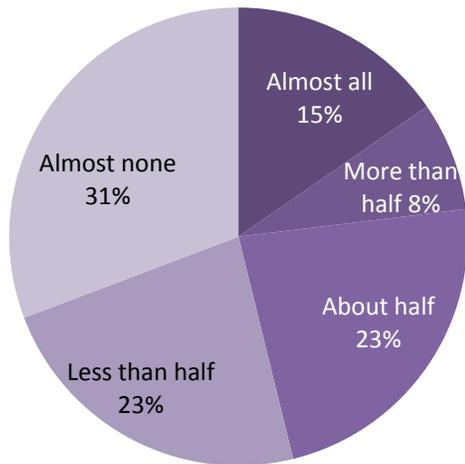
9 circles

### WEST END COMMERCIAL AREAS

1a. Are there specific areas or streets in the West End that members of the circle go to on a regular basis (daily/weekly) to run errands? What draws you to this street/area?

| Street/Area               | Why go here?  |
|---------------------------|---|
| Robson St                 | <ul style="list-style-type: none"><li>• Groceries</li><li>• Restaurants</li><li>• Home store</li><li>• Hardware</li></ul>   |
| Davie St                  | <ul style="list-style-type: none"><li>• Groceries</li><li>• Drug store</li><li>• Bakery</li><li>• Restaurants</li></ul>   |
| Denman St                 | <ul style="list-style-type: none"><li>• Shopping</li><li>• Restaurants</li><li>• Denman Mall is convenient for one-stop shopping</li><li>• Groceries</li><li>• Post office</li><li>• Pet store</li><li>• Laundry/dry cleaning</li></ul> |
| Lower Robson              | <ul style="list-style-type: none"><li>• Shopping</li><li>• Restaurants</li></ul>  |
| Burrard St                | <ul style="list-style-type: none"><li>• St. Paul's Hospital</li><li>• Medical buildings</li><li>• IGA</li><li>• Scotiabank Theatre</li></ul>  |
| Barclay Manor             | <ul style="list-style-type: none"><li>• Activities and socialize</li></ul>  |
| YMCA                      | <ul style="list-style-type: none"><li>• Enjoy with family</li></ul>   |
| Farmers Market            | <ul style="list-style-type: none"><li>• Groceries</li></ul>   |
| West End Community Centre | <ul style="list-style-type: none"><li>• Community events</li><li>• Activities for kids &amp; adults</li><li>• Use library</li></ul>   |

**1b. What proportion of your errands do you run outside of the West End and why?**



**Why?**

- Cheaper/better selection of groceries elsewhere
- IKEA in Richmond
- No kids stores or kids-friendly restaurants/cafés, bakeries or book stores
- No hip restaurants, cafés, and clothing stores like Main St or Commercial Dr
- Central Library
- VanDusen Garden
- Home Depot
- Medical appointments
- Better prices/selection elsewhere, e.g. Costco, Wal-Mart
- Gas stations

**1c. We know there are some unique local shops on and off the beaten path. What and where are your hidden gems and why?**

| Gem              | Location         | Why?  |
|------------------|------------------|---|
| Chocolate Mousse | Robson & Cardero | <ul style="list-style-type: none"> <li>• Excellent kitchen store</li> <li>• Only interesting store in West End now since all seem to get pushed out due to rising rents</li> <li>• Great selection of housewares, gifts, cards, etc. and great staff</li> </ul> |
| Danial Market    | Barclay & Nicola | <ul style="list-style-type: none"> <li>• Great samosas, baked goods, Middle Eastern sweets, and other food</li> </ul>   |
| Tango's          | Denman St        | <ul style="list-style-type: none"> <li>• Only independent butcher in West End – overall lack of specialty grocery stores</li> </ul>   |
| Dollar Store     | Davie St         | <ul style="list-style-type: none"> <li>• Useful things for a good price</li> </ul>  |
| Hardware Store   | Bidwell & Robson | <ul style="list-style-type: none"> <li>• Lots of stuff packed in there</li> </ul>   |

|  |                  |   |
|--|------------------|---|
| Jessica's Interiors  | Alberni & Denman | <ul style="list-style-type: none"> <li>Affordable antique housewares</li> </ul>   |
| Stepho's Greek Taverna   | 1124 Davie St    | <ul style="list-style-type: none"> <li>Hearty, tasty and inexpensive Greek food in a great atmosphere</li> </ul>  |
| West End Farmers Market  | Nelson Park      | <ul style="list-style-type: none"> <li>Buy local produce</li> </ul>   |
| Melriches Coffeehouse  | 1244 Davie St    | <ul style="list-style-type: none"> <li>Cozy coffee house with a warm and welcoming atmosphere, great food and deserts, and a patio in the back</li> </ul> |
| Adesso Restaurant  | Haro St          |   |
| Chopain  | Davie St         | <ul style="list-style-type: none"> <li>Great croissants</li> </ul>  |
| Euro Deli  | Bidwell & Robson |   |
| Nook   | Denman & Robson  | <ul style="list-style-type: none"> <li>Amazing atmosphere, great pasta and pizza</li> </ul>   |
| Cluster of shops (Danial Foods, House of Jewels, Niloo Hair Dresser) | Barclay & Nicola |   |

## DAVIE STREET

### 2a. What do you think is working well along Davie Street?

Most common responses:

- Diversity of stores/services/businesses
- Gay Village feel
- Restaurants/cafés
- Walkable

Other responses:

- Community
- Tasteful bus shelters
- West End Festival
- Laneways
- Bus service
- Sex shops
- Well lit
- Not congested

*Note: Question 2b was missing from the online survey due to an error, so it has been excluded.*

## DENMAN STREET

### 3a. What do you think is working well along Denman Street?

Most common responses:

- Diversity of restaurants
- Mix of stores
- WECC/Library
- Proximity to beach/amenities
- Well lit

Other responses:

- Neighbourhood feel
- Boxwoods at Denman & Robson
- Street trees
- Water to water connection
- Seasonal
- Sense of community
- Coffee shops
- Meets daily needs
- Unique character
- Banks

### 3b. Are there opportunities to improve your experience while on Denman Street?

Most common responses:

- Better/continuous awnings
- Restaurants/cafés that cater to families with children
- Wider sidewalks; reallocate road space
- Ensure sidewalks are smooth/even
- Improved maintenance/cleanliness; more garbage cans
- Lower speed limit; reduce traffic
- More street festivals
- Encourage more patios; patios on street corners
- Reduce taxes for small, independent businesses
- Better variety of stores/businesses
- More bars; nightlife venues

Other responses:

- Too many fast food restaurants
- Canopies to allow for rainy weather gatherings
- Decorative tree lights
- Reduce sidewalk clutter, e.g. sandwich boards
- Streetcar loop around West End
- More benches

- Good quality bakery
- Manage street trees so they don't block signage
- More public art
- Rebuild Denman/Davie/Beach/Morton intersection as a public plaza
- Better use of laneways – parking & patios
- New buildings should be mixed use
- Flower pots & hanging baskets

## **ROBSON STREET**

### **4a. What do you think is working well along Robson Street?**

Most common responses:

- Variety of stores
- Whole Foods
- Diversity of restaurants; ethnic restaurants
- Clean/well-maintained
- Tasteful street banners
- Trendy; fast paced; action

Other responses:

- Wide sidewalks at west end of street
- Clothing
- Vibrant feel
- Appeals to tourists
- Robson Market
- Well lit
- Low-rise buildings

### **4b. Are there opportunities to improve your experience while on Robson Street?**

Most common responses:

- Wider sidewalks; reallocate road space
- More street festivals/special events
- More landscaping/greenery; more green space between Bute and Burrard
- Improved maintenance/cleanliness; more garbage cans
- More benches

Other responses:

- More variety of restaurants
- Extend the boxwoods along the sidewalks
- Remove rush hour regulations, allow full time parking
- More frequent bus service
- Community garden in empty lot at Broughton

- Tree/decorative lights
- Streetcar loop around West End
- Better use of laneways – parking & patios
- More public art
- Encourage more independent businesses
- Reduce sidewalk clutter, e.g. sandwich boards

## **ALBERNI STREET**

### **5a. What do you think is working well along Alberni Street?**

- Tree-lined
- Nothing
- Urban Fare
- Wide
- Quiet
- Clean
- Exclusive
- Residential
- Organized
- Variety
- Attractive stores

### **5b. Are there opportunities to improve your experience while on Alberni Street?**

- More quality & affordable businesses
- Wider sidewalks, boulevards
- Better lighting at night for safety
- More benches
- Better pedestrian crossings
- Reduce speed limit
- Small cafés with patios
- More garbage cans
- Kid friendly spaces
- Create a market on 1000 block (Burrard to Thurlow)
- Have a Car Free Day
- Improve Burrard & Alberni intersection for pedestrians

## What is Home?

16 circles

### THE FUTURE OF WEST END HOUSING

1. **Thinking about the West End as it evolves over the next 20 to 30 years, what is your vision for residential development in the community? What types of housing do you imagine for the future West End?**

Most common responses:

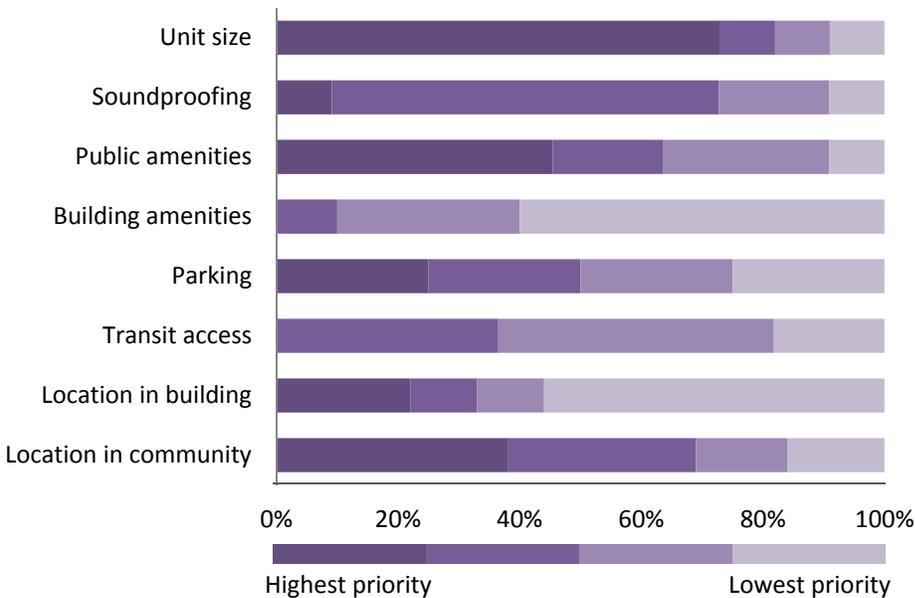
- Housing should support a diversity of residents; mix of ages & incomes
- More units for families with children; not just young children
- All types of tenures: strata, rental, co-op, non-market/subsidized, etc.
- Increasing density in buildings up to 6 storeys; no more high-rises
- Co-housing for seniors; seniors housing
- Affordable housing, especially rental

Other responses:

- Continue/maintain a mix of building styles
- More high-rises; concerns re: location & form
- Maintain setbacks & greens space around buildings
- More ground-oriented housing
- Preserve existing housing; incentivise owners to maintain rental properties
- Secure the rental housing stock
- No glass towers
- Maintain character in residential areas
- Protect heritage buildings
- Allow for aging in place
- Shared green spaces, e.g. gardens, green roofs
- Better garbage, compost, recycling rooms in buildings
- More parking spaces

## HOUSING UNITS

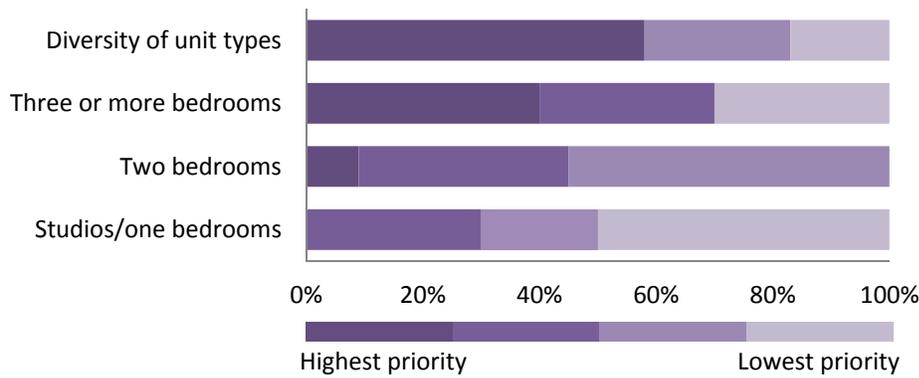
### 2a. When planning for new family housing, what are the most important things to consider?



#### Summary of ranking explanations:

- West End is in close proximity to everything, so it's very walkable, therefore transit is not as important
- Need more 2 and 3 bedroom units for families with children
- Character of West End includes it being a place for children to live
- Families need space
- Great if children can walk to school
- Parking & amenities aren't important and drive up housing costs
- Sound-proofing and unit size are important for fitting in with neighbours
- Location is important – families want to feel safe
- Depends on ages of children and stages in life
- Not enough 3 bedrooms and parking for families
- Private/shared open space is important for barbequing and being outside, without having to leave building

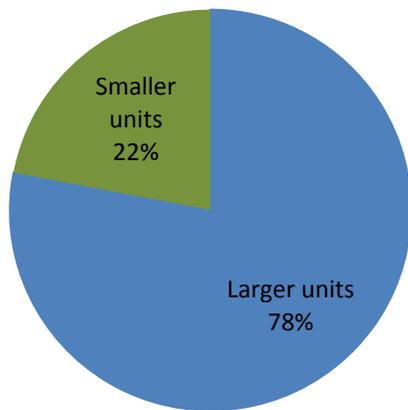
**2b. What type of housing do you think the West End needs more of in the future?**



Summary of ranking explanations:

- Need more housing for families with children, they need units with more space
- Housing to ensure the diversity of the West End is maintained; all ages & incomes
- Provide housing for young workers to serve the downtown job market
- Not enough 2/3 bedroom units – hard for families to stay in neighbourhood
- Diversity of housing is important
- More than just studios and one bedrooms
- Provide housing for families with children
- Immigrants come with kids and sometimes parents as well

**2c. Housing affordability is an important issue for many West End residents. Given the inherent trade-off between unit size and affordability, would you prefer new housing to have smaller units, with typically lower rents/costs, or larger units, with typically higher rents/costs?**



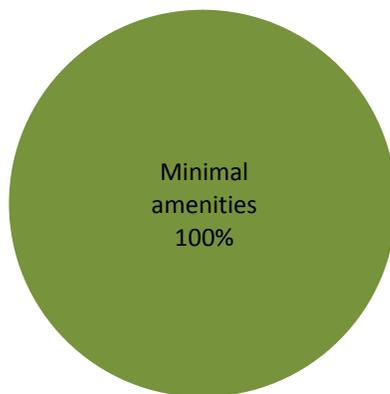
Summary of explanations:

- Not either/or – larger units needed for families, but affordability is key
- Don’t need high end finishes in new rental housing to keep costs down
- Who wants to live in a “rabbit hutch”?
- Small units only support singles – need more diversity in household size
- Shared public space is needed with smaller units

- People are cramped, like “rats in cages” – would be nice if families had space for gardens
- Lower rents with smaller units would allow young people and seniors to live in West End (500 sq. ft. minimum)
- Need new larger units with reasonable costs

## RESIDENTIAL BUILDINGS

**3a. One factor affecting housing affordability is the provision of amenities in residential buildings. Given the inherent trade-off between providing amenities and affordability, would you prefer new residential buildings to have many amenities, with typically higher rents/costs per unit, or minimal amenities, with typically lower rents/costs per unit?**

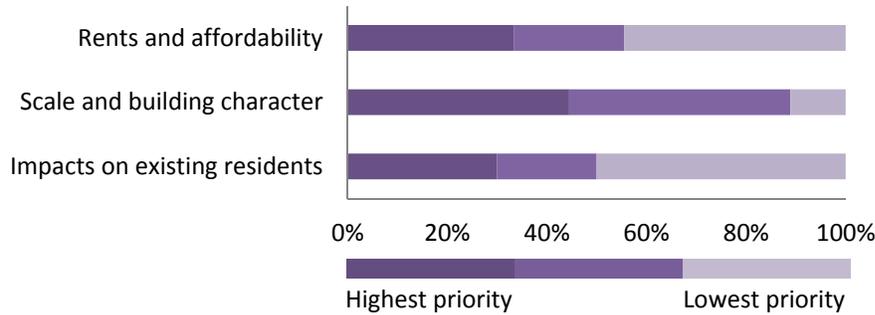


*Note: 100% agreement – minimal amenities, with typically lower rents/costs per unit.*

Summary of explanations:

- Reducing costs is the expectation
- Pools in existing buildings are not widely used
- Rather than amenities in the building, would like to see developers contribute to community amenities usable by everyone – funds could be pooled to help fund upgrades to existing community facilities
- Internal amenities like pools are underused and often empty, and send message of exclusivity – encourage residents to use amenities in community
- Would rather see amenities as public amenities
- The West End already has swimming pools, gyms, beach and Stanley Park
- Developers should be providing amenities for all
- Keeping rents affordable for average people is important
- Community amenities should be shared, will encourage interaction between residents
- Already have Aquatic Centre, WECC, etc.
- More money should be spend on community facilities for public
- Need affordable public amenities
- Versatile, shared common space helps encourage interaction
- Affordability is key
- Just have minimal amenities, e.g. small party room, small gym

**3b. The West End will have housing that is affordable for all income levels. One way that the City can achieve housing for moderate and lower incomes involves allowing additional density in specific developments. What are the most important factors for the City to consider in the use of this tool?**

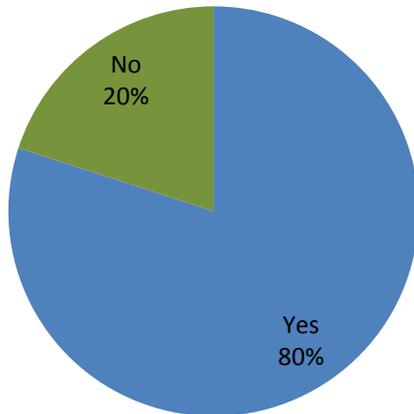


Summary of ranking explanations:

- High-rises aren't only option to increase density – 6 storey could replace older 3 storey buildings
- Important to respect existing character
- Use of finishing materials (interior/exterior) affects costs
- Maintain the unique “village” character
- City needs to consider both character/scale and affordability
- Any increase in density must come with public benefits
- There should be no increase in parking with increased density
- Encourage low-rise over high-rise
- Need to preserve existing housing stock
- The West End needs additional residents to support improved services, accommodate newcomers, and minimize environmental impact
- Existing residents must be considered
- Need public amenities to support higher densities, e.g. parks, schools, licensed daycares, community centres, libraries, bike lanes, community gardens
- Do not allow additional density
- Get federal tax credit back for multi-unit apartment buildings
- Need to consider existing residents: construction noise, shadowing/loss of sun
- The West End needs new buildings to accommodate future generations, including newcomer families and international students

## HOUSING LOCATION

### 4a. Overall, does your neighbourhood generally meet your daily needs?



### 4b. What do you like about living in your area of the West End?

Most common responses:

- Character; diversity of buildings
- Walkability
- Complete community; proximity to shops, services and amenities; able to live “car free”
- Neighbourliness/community feeling
- Diversity of residents
- Proximity to parks; Stanley Park

Other responses:

- “Village” feel
- Diversity of restaurants
- Proximity to beaches
- Landscaped setbacks, display gardens around buildings
- Variety of community activities
- High level of community participation
- Citywide festivals, special events
- Shops that meet the needs of seniors
- Tree-lined streets
- Traffic calmed streets
- Barclay St
- Small, independent businesses
- Local schools

#### **4c. What would you change or improve about the area in which you live, if it was possible?**

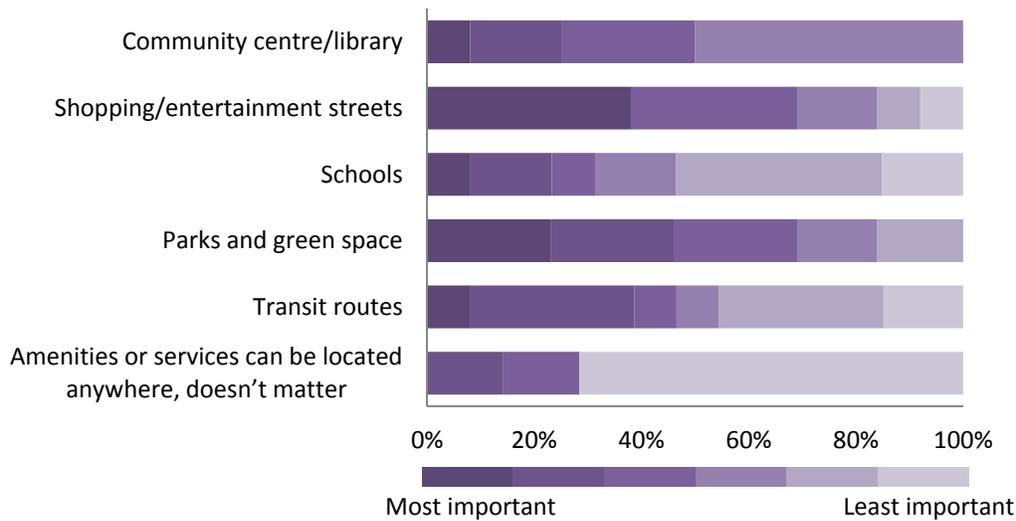
Most common responses:

- More traffic calming, especially traffic circles; lower speeds on residential streets
- Wider sidewalks on commercial streets; reallocate road space
- More housing for families with children
- Bigger WECC/Library
- Reduced noise from vehicles
- More community gardens; rooftop garden on WECC

Other responses:

- Cleaner laneways
- Provide more underground storage for rentals/condos
- Remove dumpsters in commercial lanes
- More public washrooms with more than one stall
- More benches throughout all of the West End
- Enforcement of cyclists
- Better maintained sidewalks
- More community gardens
- Protect view corridors
- Fewer high-rises
- Housing affordability
- Upgrade the schools
- Fix up Barclay Heritage Square green space
- Open up playing fields by WECC for public use
- More kids
- More youth activities
- Reduce traffic congestion from North Shore traffic
- Support small, independent businesses
- Enhance Robson Market
- Renovate Gordon Neighbourhood House
- Leave the West End as it is
- More frequent transit throughout day
- Rezoning applications should require support of neighbours before consideration
- Improved safety for pedestrians, especially seniors

**4d. How important is it for the following amenities or services to be located close to home?**



Summary of ranking explanations:

- All these amenities are well-distributed now
- Have all these amenities in our “village” and want to keep them
- For seniors, shopping more about food & clothing
- Need more specialty shops & books stores
- Parks are important because we don’t have our own yards
- Community centres/libraries are important for kids to meet other kids
- Transit and ability to get to rest of city important when needed
- Being close to transit is especially important for seniors
- Parks are important in keeping the body & brain healthy – pleasure & exercise
- Sidewalk quality is important for pedestrians

**4e. More people will continue to come to Vancouver and the West End in the future, increasing the population. Are there any specific areas in the West End where you would like to see more housing built? Why would these areas be appropriate?**

Most common responses:

- Add new density/mixed-use with residential above retail, on commercial streets/arterials: Robson, Denman, Davie (not Davie Village) & Alberni
- Add housing in laneways where appropriate; over surface parking
- Leave interior of West End as low density/low-rise; keep low-rise areas low; more housing in ‘fringe areas’

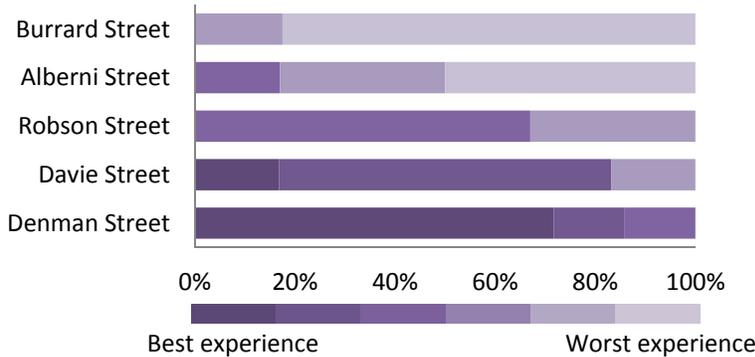
Other responses:

- Concern re: demolition of more churches in future and how sites are used
- Build more housing at Davie & Burrard – close to transit & services
- Add to BC Housing sites
- Lower Robson where there is the vacant lot at Broughton

**Public Spaces**  
(8 circles)

**SHOPPING/ENTERTAINMENT STREETS**

**1a. How would you rank these streets in terms of offering a usable, safe and inviting experience?**



- Like Bute near Alberni because of outdoor seating
- Burrard is wide, unattractive, noisy, and uninteresting
- Denman feels like most “authentic” West End neighbourhood street
- Robson has a nice sense of scale
- The West End has no great street, but Denman, Davie and Robson have potential
- Alberni is unattractive
- The best streets are easy to walk along; have independent businesses; have community facilities; and don’t have cyclists on sidewalks

**1b. Thinking of your top-ranked street, is there anything in particular you like about the public space? For example, patios, awnings, signage, storefronts. What do you like about them?**

| Street    | What’s liked?  |
|-----------|--|
| Denman St | <ul style="list-style-type: none"> <li>• Human-scale, street not too wide</li> <li>• Variety/mix of retail, services &amp; community facilities</li> <li>• Good lighting</li> <li>• Proximity to English Bay keeps it busy &amp; therefore safe</li> <li>• Reasonably priced shopping</li> <li>• Transit service</li> <li>• Some patios, but could be more</li> <li>• Greenery &amp; trees</li> <li>• Bars/restaurants</li> <li>• “A-Maze-Ing Laughter” public art</li> <li>• Local, independent businesses</li> <li>• Flower shops</li> <li>• Character of buildings, low-rise</li> <li>• Patios don’t block sidewalks</li> </ul> |
| Davie St  | <ul style="list-style-type: none"> <li>• Convenient local shopping</li> </ul>  |

**1c. How does sunshine, rain and shade affect your experience along your shopping/entertainment streets? Give examples of where this experience is positive and where it is not.**

- Appreciate continuous awnings on Robson and parts of other streets
- Glass awnings are ideal – let in sun
- Hard to walk under narrow awnings on Davie
- Sunshine brings people out, fills up patios
- Awnings need to be more consistent/continuous
- Burrard has lots of shade
- Sandwich boards force pedestrians away from awnings
- Drips from awnings are worse than rain itself
- Glass awnings on Robson allow sunlight in
- Deeper awnings provide better protection from rain
- Bus shelters are ineffective against rain, seats get wet easily
- Improve sidewalk maintenance to ensure better drainage/fewer puddles
- Low-rise buildings allow for sunshine on the streets
- Need bus shelters on Denman
- More street lighting is needed at pedestrian crossing at Denman & Beach

**1d. Choose a shopping/entertainment street where you would like to see public space improvements. What could be done (by the City, the community, others) to help this street become more usable, safe and inviting in the future?**

| Street              | How can it be improved?  |
|---------------------|--|
| Denman St           | <ul style="list-style-type: none"> <li>• Sidewalk paving can be improved</li> <li>• Bike parking</li> <li>• Encourage sidewalk patios</li> <li>• Get rid of sandwich boards, encourage better window displays</li> <li>• Mitigate ‘wind tunnel’ effect</li> <li>• Reallocate curb lanes to create wider sidewalks, separated bike lanes</li> <li>• Raised crosswalks</li> <li>• Rebuild Davie/Denman/Beach/Morton ‘triangle’ area into a plaza with restaurants</li> <li>• Divert Lions Gate Bridge traffic to Burrard &amp; West Georgia</li> <li>• Have routine closures, e.g. for a night market</li> </ul> |
| Robson St           | <ul style="list-style-type: none"> <li>• More benches, public seating</li> <li>• Needs public washrooms</li> <li>• Drinking fountains</li> <li>• Mini-plazas would be a nice addition</li> <li>• Wider sidewalks</li> <li>• Decorative, artistic lighting</li> </ul>   |
| Davie & Denman area | <ul style="list-style-type: none"> <li>• Remove trolley bus layover area</li> <li>• Close Denman St from Davie to Beach to make Beach a local street, not an arterial to the Lions Gate Bridge</li> <li>• Encourage small, local businesses – don’t allow large commercial developments</li> </ul>   |

|          |   |
|----------|---|
| Davie St | <ul style="list-style-type: none"> <li>• More greenery, hanging baskets</li> <li>• Garbage &amp; recycling facilities so people will use them</li> <li>• Better maintenance/cleanliness</li> <li>• Permanent planters</li> <li>• Improve the sidewalk conditions</li> </ul> |
|----------|---|

## RESIDENTIAL STREETS

**2a. Which residential streets are a favourite for walking along? Discuss these in your circle, considering the qualities that you enjoy about them.**

| Street      | Qualities enjoyed   |
|-------------|---|
| Pendrell St | <ul style="list-style-type: none"> <li>• Pretty buildings</li> </ul>  |
| Bute St     | <ul style="list-style-type: none"> <li>• Connects to interesting places</li> <li>• Attractive streetscape</li> <li>• Beautiful architecture</li> <li>• Mini-park with benches, gardens, water elements</li> <li>• Tree-lined</li> <li>• Many other pedestrians</li> </ul> |
| Comox St    | <ul style="list-style-type: none"> <li>• Narrow, tree-lined</li> <li>• One block from Nelson (not desirable to walk on)</li> <li>• Farmers Market</li> <li>• Community gardens</li> <li>• Cherry blossoms</li> <li>• Traffic circles containing gardens</li> </ul>        |
| Barclay St  | <ul style="list-style-type: none"> <li>• Green, big trees</li> <li>• Quiet</li> <li>• Beautiful in fall</li> <li>• Barclay Manor &amp; Heritage Square</li> <li>• Lowest grade</li> <li>• Heritage houses</li> </ul>  |
| Bidwell St  | <ul style="list-style-type: none"> <li>• Traffic circles containing gardens</li> </ul>  |
| Cardero St  | <ul style="list-style-type: none"> <li>• Interesting corner stores</li> <li>• Mini-parks</li> <li>• Cycling route</li> <li>• Mini-park at Comox</li> <li>• Local shops</li> <li>• Bike route, fewer cars</li> </ul>   |
| Chilco St   | <ul style="list-style-type: none"> <li>• Quiet, calm</li> <li>• Beautiful</li> <li>• Nice mini-parks</li> <li>• Low-rise</li> </ul>   |
| Nicola St   | <ul style="list-style-type: none"> <li>• Trees</li> <li>• Greenery</li> <li>• Quiet</li> </ul>  |

**2b. Thinking of those streets, is there anything in particular you like about the public space? For example: tree canopy, lighting, benches, art, green space, architecture, etc. What do you like about these features?**

Most common responses:

- Trees; tree canopy
- Gardens; flowers
- Mini-parks
- Scenery; views
- Quiet, peaceful
- Setbacks/open space with sunlight
- Safe

Other responses:

- Green spaces
- Buildings
- Small shops
- Connects to destinations, e.g. school, shops
- Narrower streets are more attractive
- Play spaces for kids
- Diversity in streetscape elements

**2c. When you walk past residential buildings, what aspects of them do you enjoy? What do you like about them?**

Most common responses:

- Gardens
- Heritage buildings; history/identity of buildings
- Setbacks/lawns
- Diversity of architecture
- Activity/people outside
- Open spaces with light

Other responses:

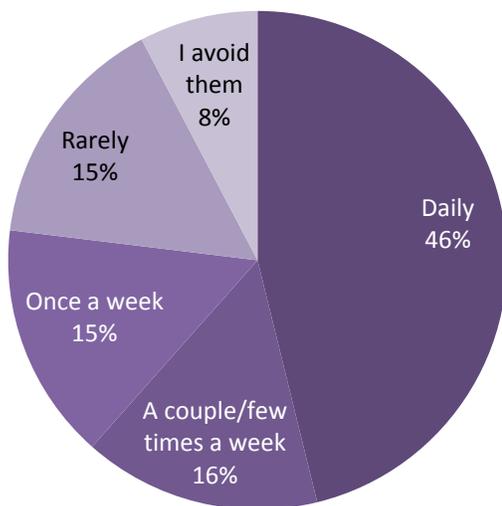
- Entryways
- Small town feel
- Trees with blossoms
- “Eyes on the street” for safety
- Public spaces
- Personal details/individuality

**2d. As a group, choose a residential street that could benefit from public space improvements. What types of elements could be introduced or improved upon (by the City, the community, others) to help this street become more walkable, safe and inviting?**

| Street       | How can it be improved?   |
|--------------|---|
| Alberni St   | <ul style="list-style-type: none"> <li>Narrow it in residential areas</li> </ul>  |
| Haro St      | <ul style="list-style-type: none"> <li>Denman to Cardero needs greening, pedestrian friendly changes</li> <li>Complete a community project of renewal for the walkway between Haro &amp; Barclay from WECC to Sunset Towers – add community gardens, benches, art tile mosaics</li> </ul> |
| Broughton St | <ul style="list-style-type: none"> <li>More green space</li> <li>Incentives for landlords to keep their buildings in good repair</li> </ul>   |

**RESIDENTIAL LANES**

**3a. How often do you walk along the residential lanes in the West End?**



**3b. If you walk along them often, why do you use them?**

Summary of comments:

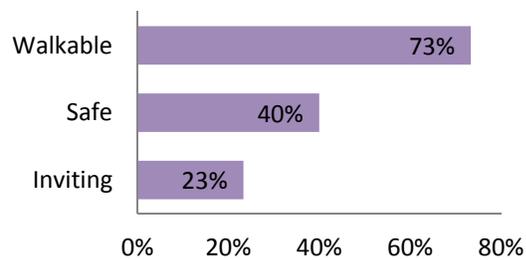
- Easier, more convenient/direct access – shortcut
- Often sunnier than streets
- Parking spaces
- Interesting to walk along
- Gardens in Mole Hill lane
- Quiet, less traffic

### 3c. If you avoid them, why?

Summary of comments:

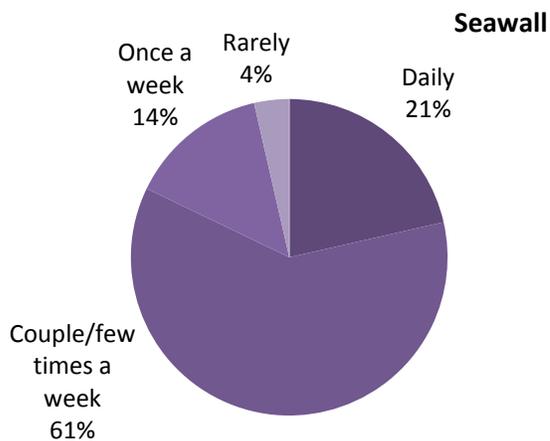
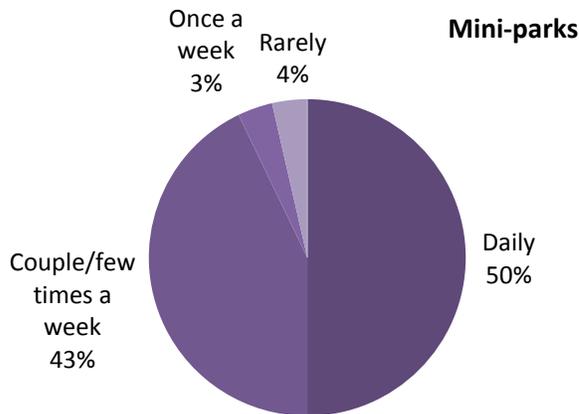
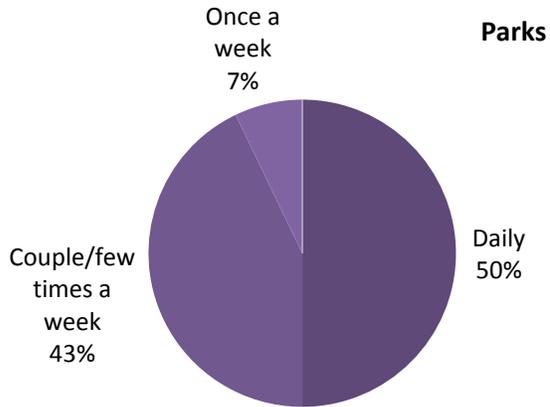
- Dirty, garbage/recycling containers
- Ugly/unattractive
- Smelly
- Too much space allocated to parking
- Not enough lighting
- Raccoons/skunks at night
- Lack of greenery
- Cars drive too fast
- Scary
- Not enough people around
- Exposed to rain
- Uneven surfaces – not ideal for walking
- Hydro poles & transformers

### 3d. Would you consider the West End's residential lanes to be:



## PARKS AND MINI-PARKS

4a. The West End has a well-established network of public parks, mini-parks and a seawall. How often do you use these?



**4b. Think about your favourite parks or mini-parks. What are the elements that make these spaces particularly usable, safe and inviting?**

| Park/Mini-park                               | What's liked?   |
|--|---|
| English Bay Beach Park                       | <ul style="list-style-type: none"> <li>• Beach/sand</li> <li>• Water</li> <li>• Views</li> <li>• Sunset</li> <li>• Beach wildlife</li> <li>• Diversity</li> <li>• Grass</li> <li>• People watching</li> </ul>   |
| Sunset Beach Park                            | <ul style="list-style-type: none"> <li>• Views</li> <li>• Usability/variety of functions</li> <li>• Diversity of users</li> <li>• Well-maintained</li> </ul>  |
| Nelson Park                                  | <ul style="list-style-type: none"> <li>• Community gardens</li> <li>• Dog park</li> <li>• Playground</li> <li>• Calmed traffic</li> <li>• Sense of community</li> <li>• Diversity of users</li> </ul>   |
| Barclay Heritage Square                      | <ul style="list-style-type: none"> <li>• Beautiful pathways</li> <li>• Benches in sun</li> <li>• Heritage houses</li> <li>• Green space</li> <li>• Trees</li> <li>• Nice plantings</li> <li>• Dog park</li> <li>• Frequented by people of all ages</li> </ul> |
| Alexandra Park                               | <ul style="list-style-type: none"> <li>• Big oak tree; trees</li> <li>• Bandstand</li> <li>• Community performances/concerts</li> <li>• Greenery &amp; flowers</li> <li>• Benches</li> </ul>  |
| Mini-park (Bute between Haro & Barclay)      | <ul style="list-style-type: none"> <li>• Beautiful to sit in</li> <li>• Animation of people</li> <li>• Building façade fits in well</li> <li>• Gardens</li> </ul>   |
| Mini-park (Cardero between Davie & Burnaby)  | <ul style="list-style-type: none"> <li>• Lots of benches</li> </ul>   |
| Mini-park (Cardero between Comox & Pendrell) | <ul style="list-style-type: none"> <li>• Benches</li> <li>• Flowers are well-kept</li> <li>• Convenience store</li> </ul>   |
| Mini-park (Gilford between Haro & Robson)    | <ul style="list-style-type: none"> <li>• Chairs so people can congregate to chat</li> <li>• Flowering trees</li> <li>• Just big enough to kick around a ball</li> </ul>   |

|  |   |
|--|---|
| Mini-park (Gilford between Barclay & Haro) | <ul style="list-style-type: none"> <li>• Programmed space</li> <li>• Adjacent restaurant &amp; patio</li> </ul>   |
| Stanley Park                               | <ul style="list-style-type: none"> <li>• Seawall</li> <li>• Ocean</li> <li>• Beauty</li> <li>• Trees</li> <li>• Trails</li> <li>• Green space</li> <li>• Large area</li> <li>• Many activities</li> <li>• Lost Lagoon</li> <li>• Aquarium</li> <li>• Nature</li> <li>• Views</li> </ul> |
| Second Beach Park                          | <ul style="list-style-type: none"> <li>• Playground</li> <li>• Pool</li> </ul>  |

**4c. If you avoid certain parks or mini-parks, what are the elements that make this space unusable, unsafe, and/or uninviting?**

| <b>Park/Mini-park</b>                       | <b>Why avoided?</b>   |
|---|---|
| English Bay Beach Park                      | <ul style="list-style-type: none"> <li>• Crowded – too busy during summer or special events</li> </ul>  |
| Nelson Park                                 | <ul style="list-style-type: none"> <li>• Still scary people/needles</li> </ul>  |
| Alexandra Park                              | <ul style="list-style-type: none"> <li>• Poor drainage – muddy, soggy ground</li> <li>• Underused</li> <li>• Trees drop spiky leaves on ground</li> <li>• Homeless people/needles</li> <li>• Unsafe after dark</li> </ul> |
| Barclay Heritage Square                     | <ul style="list-style-type: none"> <li>• Northwest corner is dark &amp; shady</li> </ul>  |
| Mini-park (Nicola between Pendrell & Davie) | <ul style="list-style-type: none"> <li>• No benches</li> <li>• Bad odours</li> </ul>  |
| Stanley Park                                | <ul style="list-style-type: none"> <li>• Parking is expensive</li> <li>• Unsafe after dark</li> <li>• Some areas have bad landscaping</li> <li>• Needs signage indicating “Don’t pet the raccoons”</li> </ul>             |
| All parks                                   | <ul style="list-style-type: none"> <li>• Lack of picnic areas</li> </ul>  |
| Seawall                                     | <ul style="list-style-type: none"> <li>• Very dark at night</li> <li>• Unsafe after dark</li> <li>• Bicycles on walking path</li> </ul>   |

**4d. Are there any recreational activities that you enjoy that are not provided for in the current park network?**

- Soccer
- Public barbeques
- More picnic tables in all parks
- Chess/checkers tables
- Exercise/training circuit
- Cafés with outdoor seating
- Climbing wall
- Water/splash park
- Basketball
- Live theatre
- Spaces for communal meals

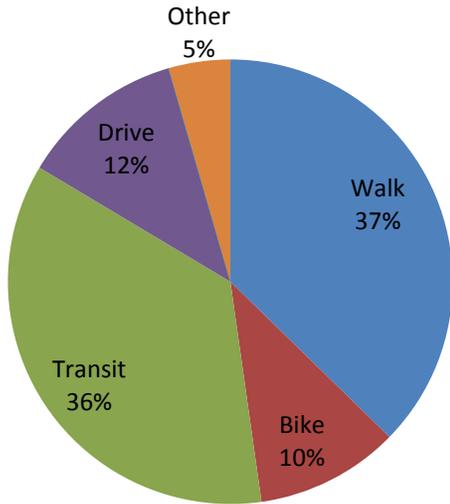
**4e. As a group, agree on a park where you would like to focus public space improvements. What could be done (by the City, community, others) to help this park become more usable, safe and inviting?**

| Park                                    | How can it be improved?  |
|---|--|
| Morton Park                             | <ul style="list-style-type: none"> <li>• Reconfigure Davie, Denman, Morton &amp; Beach to make Morton Park a plaza with outdoor cafés</li> </ul>   |
| Alexandra Park                          | <ul style="list-style-type: none"> <li>• More benches, should face the bandstand</li> <li>• Accessible bandstand – improve it</li> </ul>   |
| Sunset Beach Park                       | <ul style="list-style-type: none"> <li>• Dogs should not be allowed on the beaches</li> <li>• Picnic tables</li> <li>• Improve the plantings</li> <li>• Create shaded areas</li> </ul>   |
| Stanley Park                            | <ul style="list-style-type: none"> <li>• Community gardens by the tennis courts</li> <li>• Improve drainage of field between playgrounds</li> <li>• Enhance Lost Lagoon and add signage about ecology and not feeding the birds</li> <li>• Lighting along the seawall</li> </ul>   |
| Open space behind King George Secondary | <ul style="list-style-type: none"> <li>• Refurbish the plaza, add more seating</li> <li>• Add new murals &amp; artwork</li> <li>• Improved pathways &amp; connections through site</li> <li>• Make laneway more attractive through landscaping, paving treatments &amp; improved surfaces</li> <li>• Increase public access to playing fields</li> </ul> |

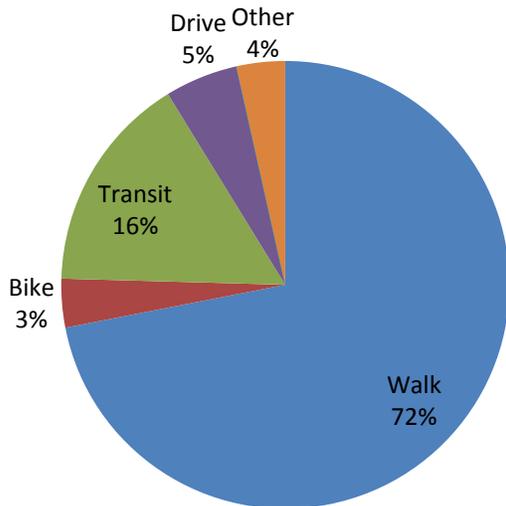
**How We Get Around: Transportation and Parking  
(12 circles)**

**GENERAL**

**1a. How do you typically get to work?**



**1b. When it comes to getting around locally for shopping, entertainment, socializing, etc., what's your preferred method of transportation?**



## WALKING

2a. What are your preferred streets for walking to work, school, shopping, social events, etc.?

2b. How would you describe the walking experience found along these streets? What makes it a preferred choice?

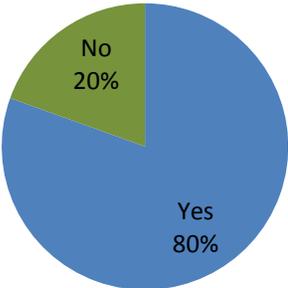
| Street                          | Why chosen?  |
|---------------------------------|--|
| Barclay St                      | <ul style="list-style-type: none"> <li>• Quiet &amp; green</li> <li>• View corridor</li> <li>• Landscaping</li> </ul>                              |
| Bute St                         | <ul style="list-style-type: none"> <li>• Low traffic volumes</li> <li>• Landscaping/greenery</li> <li>• Lots of pedestrians/feels safe</li> </ul>  |
| Beach Ave                       | <ul style="list-style-type: none"> <li>• Nice views</li> <li>• Lots of people</li> </ul>   |
| Pendrell St                     | <ul style="list-style-type: none"> <li>• Direct route</li> <li>• Quiet</li> <li>• Less vehicle traffic</li> </ul>                                  |
| Comox St                        | <ul style="list-style-type: none"> <li>• Beautiful trees &amp; landscaping</li> </ul>  |
| Nelson St                       | <ul style="list-style-type: none"> <li>• Quiet</li> </ul>  |
| Haro St                         | <ul style="list-style-type: none"> <li>• Greenery</li> </ul>   |
| Davie St                        | <ul style="list-style-type: none"> <li>• Activity on sidewalk/people</li> <li>• Shops</li> <li>• Amenities &amp; services</li> </ul>               |
| Denman St                       | <ul style="list-style-type: none"> <li>• Shopping area</li> <li>• Activity/people around, feels safe</li> </ul>                                    |
| Robson St                       | <ul style="list-style-type: none"> <li>• Shops &amp; restaurants</li> <li>• Activity/action</li> <li>• Services</li> <li>• Sunlight</li> </ul>     |
| Burrard St                      | <ul style="list-style-type: none"> <li>• Window shopping</li> <li>• St. Paul's Hospital</li> <li>• Movie theatre</li> <li>• IGA grocery</li> </ul> |
| Any residential street          | <ul style="list-style-type: none"> <li>• Lower traffic volumes &amp; speeds</li> <li>• Boulevards</li> <li>• Trees &amp; greenery</li> </ul>       |
| Laneways (especially Mole Hill) | <ul style="list-style-type: none"> <li>• Almost car-free walking experience</li> <li>• Laneways have many uses</li> </ul>                          |

**2c. Are there areas in the West End that are not appealing to walk along? If so, what makes them unappealing and how could they be improved?**

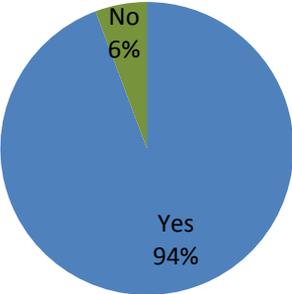
| <b>Street/location</b>             | <b>Issue(s)</b>   | <b>How can it be improved?</b>  |
|------------------------------------|---|---|
| Alberni St west of Bute            | <ul style="list-style-type: none"> <li>• Car corridor as alternative to Georgia</li> <li>• Cars move too fast</li> <li>• Not interesting for pedestrians</li> <li>• Shadowed by high-rise buildings</li> </ul>        | <ul style="list-style-type: none"> <li>• Maybe needed as is and just avoid it</li> </ul>  |
| Alberni, Thurlow & Nelson          | <ul style="list-style-type: none"> <li>• Speeding &amp; aggressive motorists</li> </ul>   |   |
| Robson & Denman                    | <ul style="list-style-type: none"> <li>• Too crowded</li> </ul>   | <ul style="list-style-type: none"> <li>• Widen the sidewalks</li> </ul>   |
| Robson, Denman & Davie             | <ul style="list-style-type: none"> <li>• Narrow sidewalks</li> <li>• Rush hour removal of parking</li> <li>• Speeding cars</li> <li>• Sandwich boards</li> <li>• Bicycles on sidewalks (especially Denman)</li> </ul> | <ul style="list-style-type: none"> <li>• Reallocate curb lane to make sidewalks wider</li> <li>• Add bike lanes (especially Denman)</li> <li>• Implement raised crosswalks</li> </ul> |
| Robson St                          | <ul style="list-style-type: none"> <li>• Brand shopping not interesting to locals</li> </ul>  | <ul style="list-style-type: none"> <li>• Pedestrianize a portion of Robson St</li> </ul>  |
| Burrard St                         | <ul style="list-style-type: none"> <li>• Too noisy</li> <li>• Narrow sidewalks</li> </ul>   | <ul style="list-style-type: none"> <li>• Calm between road and sidewalk</li> </ul>  |
| Pacific St                         | <ul style="list-style-type: none"> <li>• Loud</li> <li>• Lots of traffic</li> <li>• No tree coverage</li> </ul>   | <ul style="list-style-type: none"> <li>• Bike lanes</li> </ul>  |
| Pacific & Bute                     | <ul style="list-style-type: none"> <li>• Fast traffic doesn't stop at crosswalk</li> </ul>  | <ul style="list-style-type: none"> <li>• Pedestrian signal</li> <li>• Higher visibility crosswalk</li> </ul>  |
| Davie St                           | <ul style="list-style-type: none"> <li>• Sidewalks need more "green"</li> </ul>   | <ul style="list-style-type: none"> <li>• Hanging baskets</li> </ul>   |
| Davie St                           | <ul style="list-style-type: none"> <li>• Many things on the sidewalks</li> </ul>  |   |
| Denman St                          | <ul style="list-style-type: none"> <li>• Narrow sidewalks with obstacles</li> </ul>   | <ul style="list-style-type: none"> <li>• Reduce sidewalk clutter</li> </ul>   |
| Denman St                          | <ul style="list-style-type: none"> <li>• Narrow sidewalks</li> <li>• Jay-walkers</li> </ul>   | <ul style="list-style-type: none"> <li>• Pedestrian signal at Denman &amp; Pendrell</li> <li>• Enforcement against cyclists on sidewalks</li> </ul>                                   |
| Thurlow St                         | <ul style="list-style-type: none"> <li>• Sidewalks too narrow</li> <li>• Too much traffic</li> </ul>  | <ul style="list-style-type: none"> <li>• Widen the sidewalks</li> </ul>   |
| Thurlow St                         | <ul style="list-style-type: none"> <li>• Speeding cars</li> </ul>   | <ul style="list-style-type: none"> <li>• Make it a two-way street</li> <li>• Reduce speed limit to 30 km/h including arterial streets</li> </ul>                                      |
| Beach Ave                          | <ul style="list-style-type: none"> <li>• Speeding traffic</li> <li>• High traffic volumes</li> </ul>  | <ul style="list-style-type: none"> <li>• Reallocate travel lane for separated bike lane</li> </ul>  |
| Bute St                            | <ul style="list-style-type: none"> <li>• Dark</li> </ul>  | <ul style="list-style-type: none"> <li>• Better lighting</li> </ul>   |
| Intersections with traffic circles | <ul style="list-style-type: none"> <li>• With large vegetation pedestrians can't be seen by motorists who go too fast around</li> </ul>   | <ul style="list-style-type: none"> <li>• Keep plantings to a maximum height of two</li> </ul>   |

|          |   |  |
|----------|---|--|
|          | them, even worse in wet weather & at night <ul style="list-style-type: none"> <li>• Motorists don't understand how to use them correctly</li> </ul> | or three feet <ul style="list-style-type: none"> <li>• Put a decorative light post in the middle</li> </ul>            |
| Laneways | <ul style="list-style-type: none"> <li>• Safety, especially at night</li> </ul>   | <ul style="list-style-type: none"> <li>• Better lighting</li> <li>• Clean up/remove garbage &amp; furniture</li> </ul> |

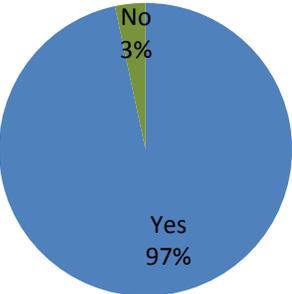
**2d. Do you support a new pedestrian crossing signal at Denman and Pendrell?**



**2e. Do you support a new pedestrian crossing signal at Robson and Bidwell?**



**2f. Do you support a new pedestrian crossing signal at Thurlow and Barclay?**



**2g. Are there any other areas that you are aware of that pose safety concerns for pedestrians? If yes, please identify the locations and describe the safety issue.**

| <b>Location</b>              | <b>Safety Issue(s)</b>  |
|------------------------------|---|
| Bute & Pacific               | <ul style="list-style-type: none"> <li>• Crosswalk is ignored by some motorists and nearly all cyclists – needs a pedestrian crossing signal</li> </ul>                 |
| Bute & Pacific               | <ul style="list-style-type: none"> <li>• Fast traffic</li> <li>• Crosswalk ignored by motorists</li> </ul>  |
| Beach Ave                    | <ul style="list-style-type: none"> <li>• Lack of crosswalks and signals makes it difficult to cross and get to the beach</li> </ul>                                     |
| Barclay & Thurlow            | <ul style="list-style-type: none"> <li>• No pedestrian crossing signal</li> </ul>   |
| Alberni & Bute               | <ul style="list-style-type: none"> <li>• Hill obstructs sightlines</li> </ul>   |
| Beach & Denman               | <ul style="list-style-type: none"> <li>• Cyclists on sidewalks</li> <li>• Pedestrian/cyclist conflicts by Cactus Club</li> </ul>  |
| Burnaby & Bidwell            | <ul style="list-style-type: none"> <li>• Lack of lighting</li> </ul>  |
| Davie & Broughton            | <ul style="list-style-type: none"> <li>• Motorists can't see due to hill</li> <li>• Painted crosswalk is ignored – needs a pedestrian crossing signal</li> </ul>        |
| Cardero & Haro               | <ul style="list-style-type: none"> <li>• Dark at night, hard for motorists to see pedestrians crossing in all directions</li> </ul>                                     |
| Entire West End              | <ul style="list-style-type: none"> <li>• 50 km/h speed limits – should be 30 km/h including the arterials to improve pedestrian safety in event of collision</li> </ul> |
| Commercial streets – general | <ul style="list-style-type: none"> <li>• Get rid of/control sandwich boards on sidewalks, they are obstructions</li> <li>• Sidewalks are narrow</li> </ul>              |
| Seawall                      | <ul style="list-style-type: none"> <li>• Lack of lighting</li> </ul>  |

## CYCLING

**3a. What are your preferred cycling routes/streets for getting to work, school, shopping, etc.?**

**3b. How would you describe the cycling experience found along these routes/streets? What makes it a preferred choice?**

| Street/route                      | Why chosen?   |
|-----------------------------------|---|
| Laneway between Harwood & Burrard | <ul style="list-style-type: none"> <li>No traffic</li> </ul>  |
| Pendrell St                       | <ul style="list-style-type: none"> <li>Less steep</li> </ul>  |
| Cardero St                        | <ul style="list-style-type: none"> <li>Designated north-south bike route</li> </ul>   |
| Seawall                           | <ul style="list-style-type: none"> <li>Off-street</li> <li>Scenic/nice view</li> <li>No traffic</li> <li>No stops</li> <li>Flat</li> </ul>                  |
| Alberni St                        | <ul style="list-style-type: none"> <li>Bike lanes</li> <li>Not much traffic</li> </ul>  |
| Comox St                          | <ul style="list-style-type: none"> <li>Less traffic</li> <li>Easy to get through</li> </ul>   |
| Haro St                           | <ul style="list-style-type: none"> <li>Relatively flat</li> <li>Calmer street</li> <li>Less vehicles</li> </ul>   |
| Residential streets – general     | <ul style="list-style-type: none"> <li>Only the residential streets are comfortable to cycle on because the vehicle volumes and speeds are lower</li> </ul> |

**3c. Are there areas in the West End that are not appealing for cycling? If so, what makes them unappealing and how could they be improved?**

| Route/street/location            | Issue(s)   | How can it be improved?   |
|----------------------------------|--|---|
| Thurlow St                       | <ul style="list-style-type: none"> <li>Too many vehicles</li> <li>Motorists drive too fast</li> </ul>  |   |
| Nelson St                        | <ul style="list-style-type: none"> <li>Too many vehicles</li> <li>Motorists drive too fast</li> </ul>  | <ul style="list-style-type: none"> <li>Widen for cycling</li> <li>30 km/h speed limit</li> <li>Bike lanes</li> <li>Develop CHGW</li> </ul>                                      |
| Denman St                        | <ul style="list-style-type: none"> <li>Speeding &amp; aggressive motorists</li> <li>Narrow &amp; crowded</li> <li>Inexperienced cyclists use the sidewalk</li> </ul>                             | <ul style="list-style-type: none"> <li>Education for novice cyclists</li> </ul>   |
| Cardero between Robson & Georgia | <ul style="list-style-type: none"> <li>Very poorly marked &amp; full of potholes</li> <li>Cars coming off/onto Georgia drive fast, are unaware of cyclists and try to catch the light</li> </ul> | <ul style="list-style-type: none"> <li>Better markings on the roadway, e.g. a painted lane</li> <li>Needs to be re-paved as potholes open up soon after being filled</li> </ul> |

|                                |  |   |
|--------------------------------|--|---|
| Robson, Denman & Davie         | <ul style="list-style-type: none"> <li>• Too much pedestrian &amp; vehicle traffic makes it unsafe to cycle</li> </ul>   | <ul style="list-style-type: none"> <li>• Bike lanes</li> <li>• Perhaps some streets are just not cycle-friendly</li> </ul>  |
| Beach Ave                      | <ul style="list-style-type: none"> <li>• Speeding &amp; aggressive motorists</li> </ul>  |   |
| Davie St                       |  | <ul style="list-style-type: none"> <li>• Create separated bike lanes</li> </ul>   |
| Laneway between Comox & Nelson | <ul style="list-style-type: none"> <li>• Uneven, torn up with potholes</li> </ul>  | <ul style="list-style-type: none"> <li>• Repave</li> </ul>  |
| Pacific St                     | <ul style="list-style-type: none"> <li>• Used by many cyclists to access Stanley Park to the west &amp; Yaletown to the east, but no room between parked cars &amp; traffic to ride</li> </ul> | <ul style="list-style-type: none"> <li>• Painted bike lane to create an east-west route off the Burrard Bridge</li> </ul>   |
| Seawall                        | <ul style="list-style-type: none"> <li>• People cycle too fast – feels dangerous</li> <li>• Lack of lighting</li> <li>• Conflicts with pedestrians in front of Cactus Club</li> </ul>          | <ul style="list-style-type: none"> <li>• Better enforcement</li> <li>• Have a cycling area just for kids</li> <li>• Needs to be lit if intended to be a bike route, not just a recreational pathway</li> <li>• Better markings to demarcate pedestrian &amp; cyclist space in front of Cactus Club</li> </ul> |

### 3d. What do you find are the barriers to cycling in the community?

- Need more secure bike parking
- Better signage indicating where bike racks are
- Topography is a limit for cyclists – need more bike lanes on flatter streets, even if they are busy (e.g. Pacific St)
- Bikes get stolen
- Not comfortable sharing the road with cars
- Lack of education & enforcement – too many cyclists on sidewalks
- Corner of Burrard & Pacific is extremely dangerous

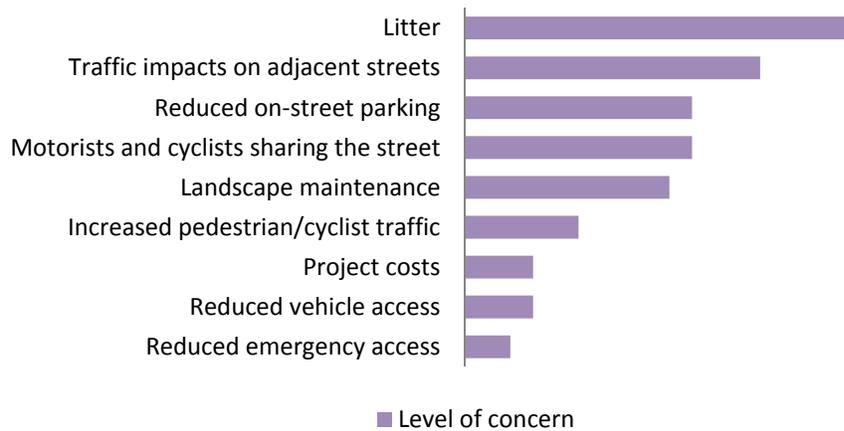
**COMOX-HELMCKEN GREENWAY**

**4a. When you imagine the Comox-Helmcken route as a Greenway promoting active lifestyles, what features do you see contributing to this vision?**



*Note: "Wayfinding signs and maps", "Sun", and "Artwork" were not selected as important by any circle.*

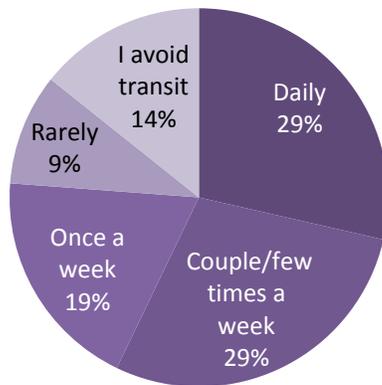
**4b. When you imagine the Comox-Helmcken route as a Greenway, what potential concerns do you have?**



*Note: "Temporary construction impacts" and "Reduced number of vehicle lanes" were not selected as a concern by any circle.*

## TRANSIT

### 5a. How often do you use transit services in the West End?



### 5b. If you use transit, why do you use these services?

Most common responses:

- Convenient
- Don't own a car
- Faster than driving

Other responses:

- Inexpensive
- It's green
- Teach our kids how to be independent in the city
- When it's raining hard
- To access downtown/SkyTrain
- Connect to other transit services
- Difficult to find parking

### 5c. If you avoid transit, why?

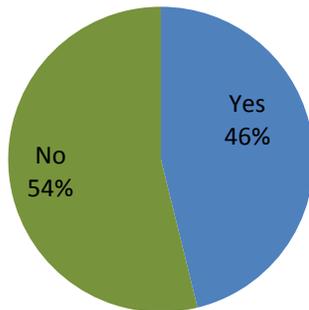
Most common responses:

- Cost is expensive/comparable to driving
- Unreliable (pass ups, etc.)
- Too crowded at peak times
- Can walk everywhere in West End

Other responses:

- Inconvenient to get to Broadway
- Takes too long
- Own a car

**5d. Do you feel the frequency and routing of buses adequately serves the West End?**

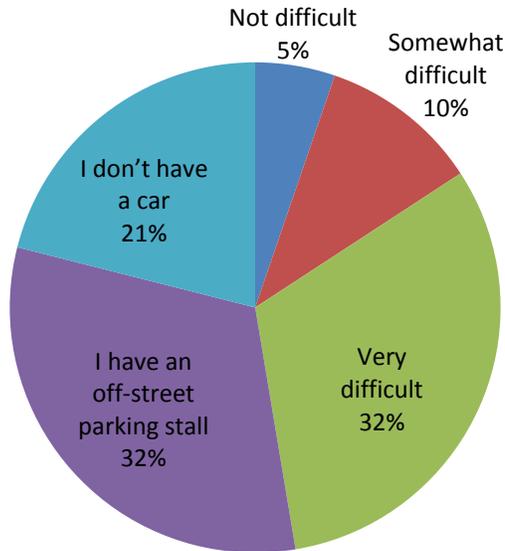


**If you chose “No”, please explain.**

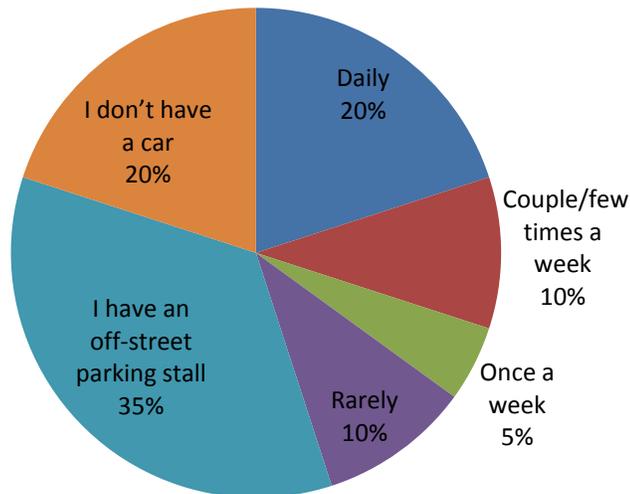
- Need bigger buses/more capacity, especially on C21/C23 shuttles
- Routing is limited to network built in 1950s – needs to be updated for West End, Downtown & Yaletown
- Trolley network needs to be upgraded to suit the West End, e.g. allow left turn from Robson to Burrard and from West Georgia to Denman
- Consider extending shuttle to Roundhouse Community Centre as WECC is full
- More frequent service needed – buses often full and pass by stops
- Buses very crowded through certain blocks
- No direct routes outside of downtown
- Reduced/no service after special events
- Not enough bus service in evenings after 6 pm

**PARKING**

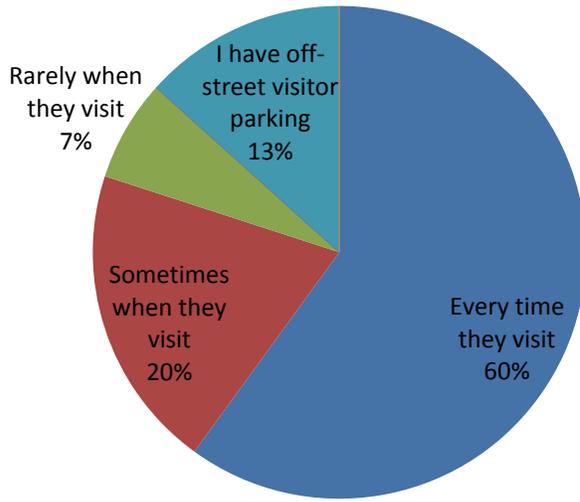
**6a. Availability of on-street residential parking is already an identified issue in the West End. On average, how difficult is it for you to find on-street parking?**



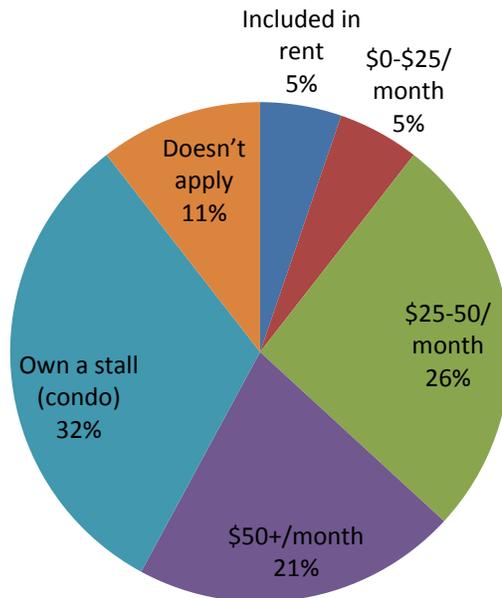
**6b. How often do you find it challenging to find parking on the street?**



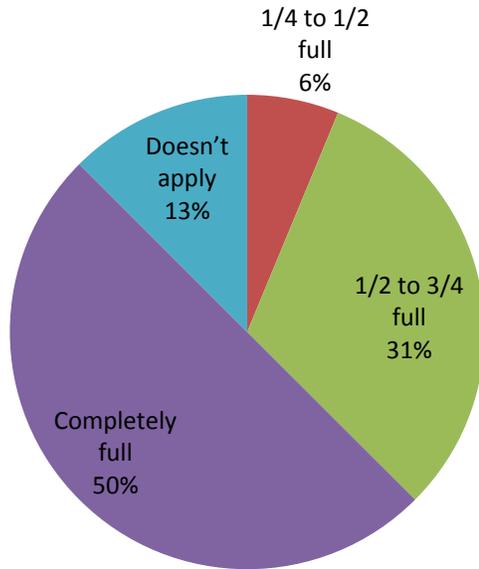
**6c. How often do your visitors find it challenging to find parking on the street?**



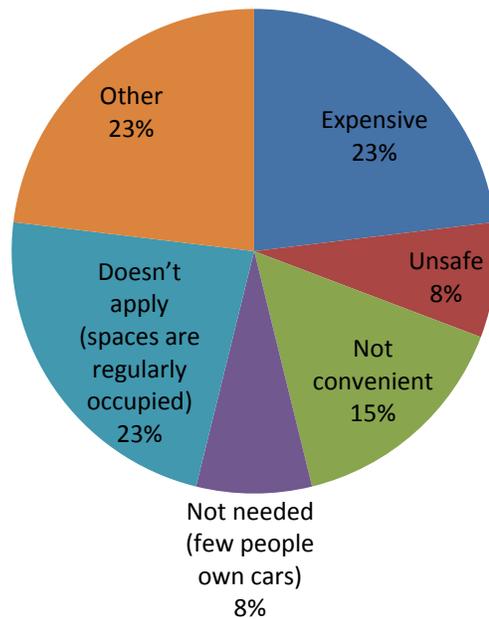
**6d. If your residence currently offers off-street parking, how much does it cost per month?**



6e. If your residence has off-street parking, how many parking spaces are typically occupied when people tend to be at home?



6f. In your opinion, if you find there are parking spaces regularly available in your building, why don't people park there?

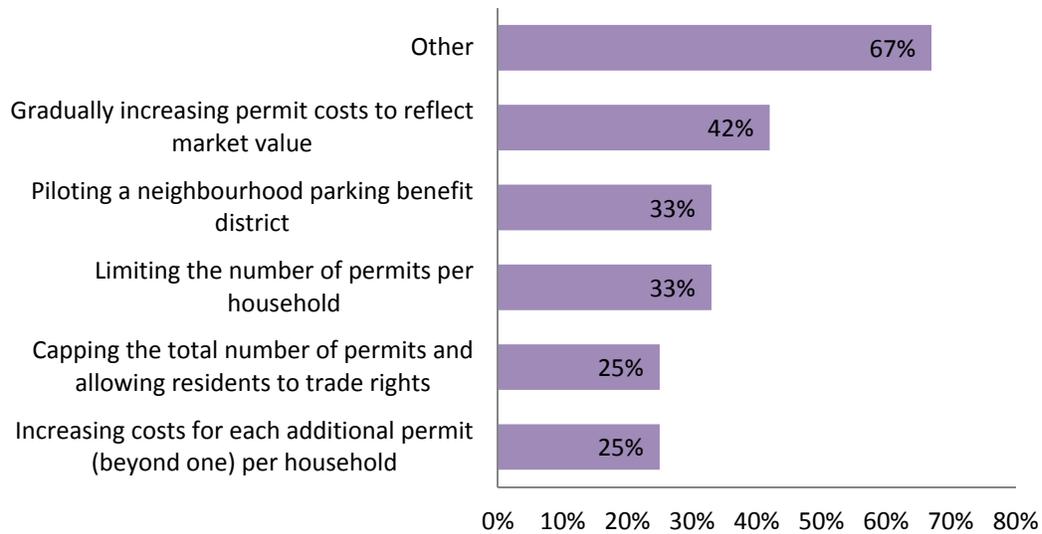


"Other" comments:

- Non-residents are not permitted to use spaces not needed by owners
- Strata by-laws prohibit renting stalls to non-residents
- Cannot sell my parking stall I don't use

- Too many restrictions on underground parking spaces
- Tenants should be able to rent their space to someone in another building
- Controlled access
- Visitor parking permits are too restrictive

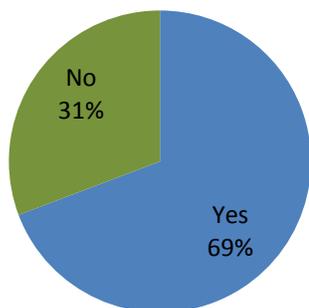
**6g. Which of these options do you think might help solve some of the issues regarding on-street parking availability?**



**“Other” comments:**

- Find a way to use the existing spaces in buildings for non-residents – security is the main issue
- Divide the West End into more than one area and make permits specific to the block you live on
- Make use of existing unused parking and reallocate excess on-street parking for other uses
- More car-share and bike-share spaces
- Incremental change on permit costs, not too big a jump at once
- Stop decreasing the number of parking stalls required in new buildings
- Promote more use of public transit

**6h. Would you support a review of the rush hour regulations on Robson, Denman and Davie Streets and possible removal of these restrictions?**



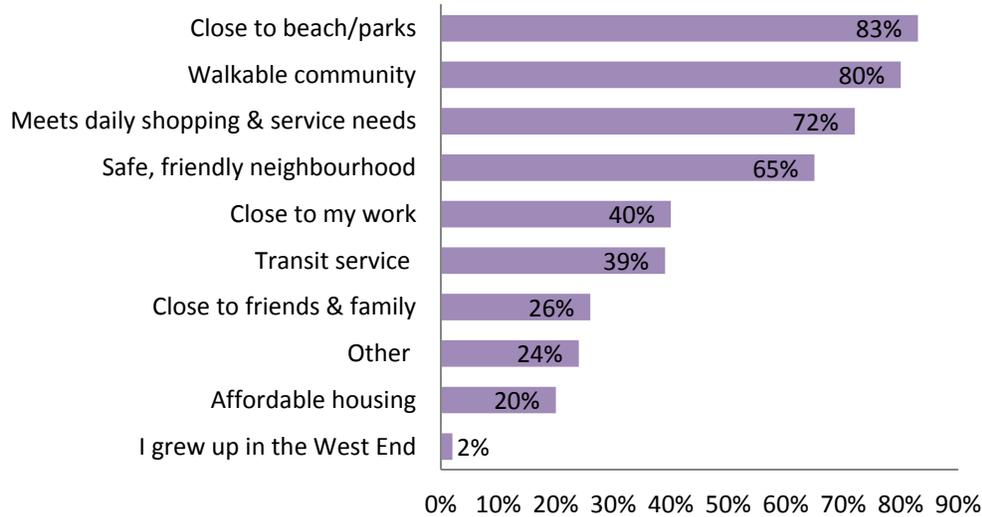
## WEST END COMMUNITY SURVEY

504 Surveys

### SUMMARY OF RESPONSES

#### ABOUT YOU

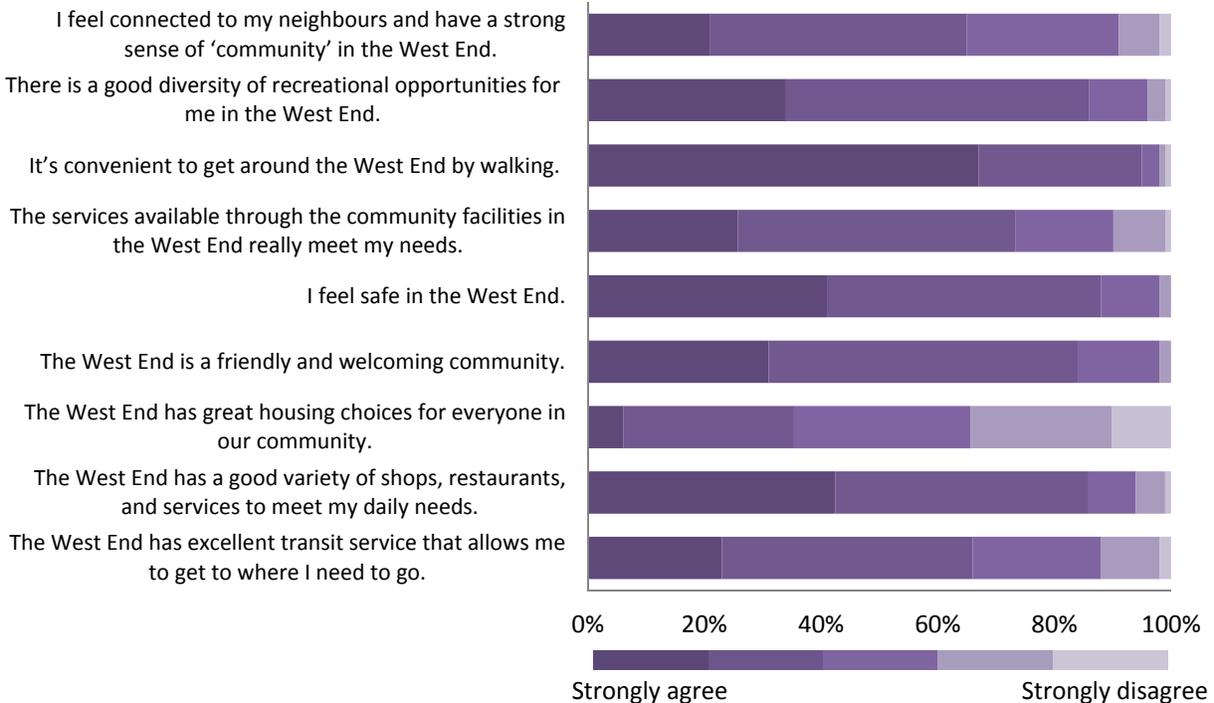
If you're a resident, why did you choose to live in the West End?



Note: "Schools" was missing from the online survey due to an error, so it has been excluded.

#### THE WEST END COMMUNITY

On a scale of 1-5, how would you rate the following statements:



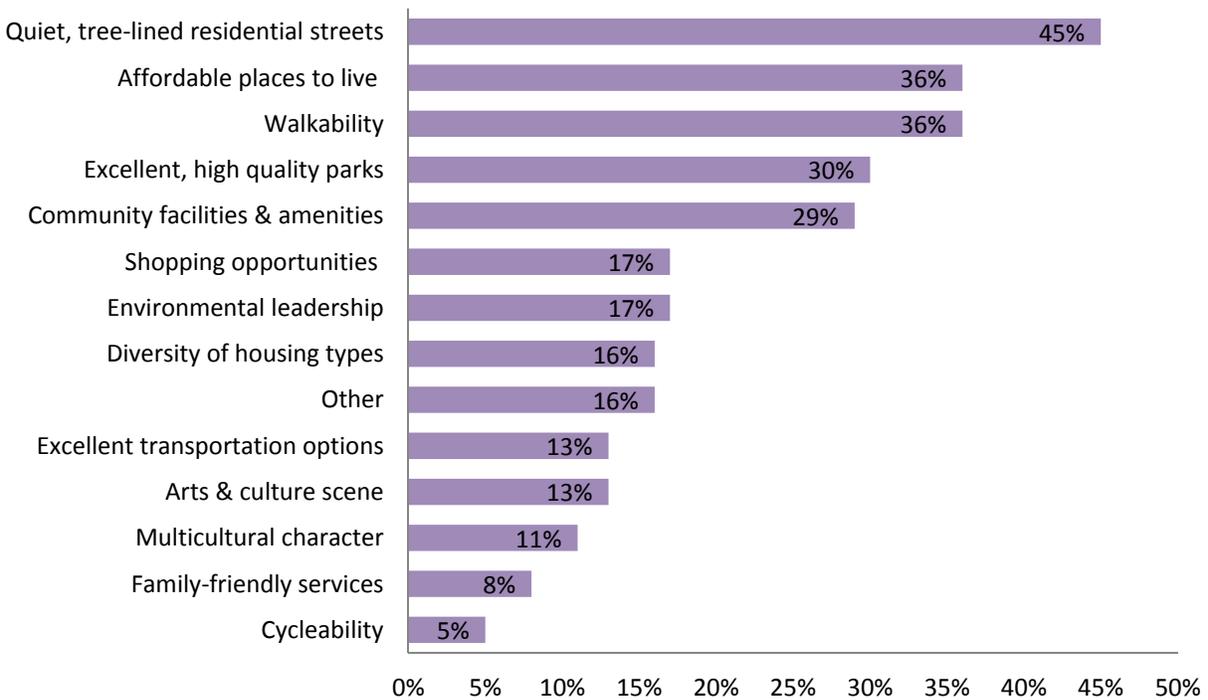
Considering the daily experiences that remind you of what is special about the West End, what are the West End's five most defining characteristics? ("Word cloud" indicates top 25 responses.)



Thinking broadly about the West End community, what are the five places, buildings, festivals, cultural assets, or people that most reflect the West End's unique character and/or heritage to you? ("Word cloud" indicates top 25 responses.)



### In 25 years, I want the West End to be recognized for its:



### What are three actions the City could take to improve the West End?

#### Heritage

Most common responses:

- Protect heritage/character buildings, including those from different architectural eras, e.g. modernist; no 'façadism'

Other responses:

- Preserve & celebrate cultural/historical aspects of heritage
- Provide incentives to refurbish & repaint older/heritage apartments with original styles/colours

#### Housing

Most common responses:

- Preserve & renovate/upgrade older apartment buildings
- Protect rental stock & create more rental housing
- Preserve/increase affordable housing
- Protect/create housing for seniors on fixed incomes
- Restrict rent hikes, "renovictions"; have rent controls
- More housing for families with children (2+ bedrooms)
- Ensure diversity of housing types – general
- Build more condos
- Create more non-market/co-ops

Other responses:

- More new housing – general
- Repair Haro Park
- Restrict foreign ownership
- Require absentee condo owners to rent out units
- Include % of non-market in new developments
- Stop building condos
- Ensure “Aging in place” community
- More pet-friendly buildings

Built Form/Urban Design

Most common responses:

- No more high-rises/limit building heights; have low/mid-rise development
- No increase in density; no change
- Maintain unique character of West End/“not Yaletown”
- Allow more high-rises/density
- Protect views of ocean/mountains for pedestrians

Other responses:

- More density as tool to upgrade older buildings
- Densify commercial streets; add residential above retail
- New buildings should be architecturally interesting/unique, well-designed
- Maintain low-rise character of Denman
- Add more townhouses/ground-oriented units/“hidden density”
- Allow density increase based on existing zoned capacity

Parks/Open Space/Trees/Landscaping

Most common responses:

- Maintain setbacks/open space/green space around residential buildings
- Improve/increase the mini-parks
- Enforce by-laws (e.g. smoking, dogs, littering) in parks & beaches
- Better maintenance of parks/public realm; litter collection
- More off-leash dog parks
- Create more public spaces, small-scale spaces; trial projects e.g. VIVA
- More community gardens
- Create more green spaces; more plants/trees
- Restrict commercial uses along waterfront parks, on water side of Beach Ave
- More litter receptacles; ashtrays
- Add more public amenities, e.g. seating, washrooms, drinking fountains, BBQs

Other responses:

- Fence in children’s play areas to keep dogs out
- Reallocate road space for gardens, public space
- Protect the street trees

- Build a golf course
- More water features
- Outdoor rock-climbing in Stanley Park
- Provide a seniors' fitness park
- More activities/recreation options at the beach

### Culture

Most common responses:

- Build/create more arts and cultural venues
- More arts/culture festivals & activities; more community festivals/events
- More public art throughout community
- Eliminate Celebration of Light
- Reduce number of disruptive festivals/special events in West End – general
- More activities for children; family-oriented festivals

Other responses:

- Establish French Immersion program
- Commemorate the “Three Greenhorns”
- Less “red tape” for organizations to hold festivals, special events, etc.
- Make Gabriola Mansion a destination for cultural uses
- Enhance community facilities/amenities for LGBTQ community
- Better promote Denman as tourist destination
- Have farmers market year-round, or at least extend months of operation

### Transportation & Parking

Most common responses:

- Improve walkability – general
- Wider/improved sidewalks on commercial streets, especially Denman & Davie
- Improved/better maintained sidewalks – general
- Reduce car use/traffic, especially in residential areas; lower speeds, more traffic calming
- More frequent, reliable transit; better service to rest of downtown/central area
- More & better connected separated cycling facilities/bikeways
- Make driving and parking easier – various; reduce traffic congestion
- Reduce/eliminate general vehicular traffic from Denman
- Better enforcement/education of drivers, cyclists, pedestrians
- Create more visitor/short-term parking

Other responses:

- Create more/better motorcycle parking
- Lower the costs for off-street parking
- Add more benches on boulevards
- Increase Resident Permit Parking rates so that off-street parking is better utilized
- Improve Pacific St access to Burrard Bridge for motorists
- Quieter buses, delivery trucks, garbage trucks

- Get rid of sandwich boards, sidewalk clutter
- More taxi licenses
- Improve pedestrian safety; safer pedestrian crossings at key intersections
- Ensure adequate parking for new developments
- Better signage for pedestrians & cyclists
- Free transit in downtown & West End
- Reduce/eliminate parking; reduce parking standards for new housing
- More secure bike parking in existing/new buildings
- False Creek ferry terminal at Inukshuk
- Improve Davie/Denman intersection for pedestrians & cyclists
- Implement Public Bike Share system
- Create Georgia St tunnel to the North Shore for commuter by-pass traffic

### Community Facilities & Amenities

Most common responses:

- Upgrade/expand aging WECC & Library
- Upgrade/replace Aquatic Centre
- Upgrade & expand schools so West End children can go to school in the West End
- Keep St. Paul's Hospital in present location, improve/expand it
- Create more childcare spaces, especially within centre of West End

Other responses:

- New library at Coal Harbour
- Enhance support services for LGBTQ community
- Need modern gym in Denman/Davie area
- Make Gordon Neighbourhood House accountable to the community re: audits, etc.
- Family friendly services
- More activities for seniors
- Implement city-wide free wi-fi
- Demand more public amenities from developers

### Laneways

Most common responses:

- Clean up, improve garbage collection/dumpster storage, "green" the laneways; add infill housing

Other responses:

- Connect Barclay Square to WECC – "Heritage Lane"
- Bury Hydro power poles & lines
- Add retail to laneways

### Local Economy

Most common responses:

- More diverse shopping options

- Enhance Davie Village public realm/gay identity
- Higher end restaurants, retail on Denman & Davie
- More family-friendly restaurants for parents with strollers
- Public realm improvements/revitalisation for Denman, Lower Robson, Davie Village
- Later operating hours; more nightlife, vibrancy; less restrictive liquor licensing
- Preserve/support small-scale, local, independent businesses; reduce taxes/rents
- Beautify shopping streets; work with WEBIA

Other responses:

- Get vacant lots on Denman rebuilt with new businesses
- Use vacant lots for parking
- More businesses and offices
- More vibrant shopping atmosphere along Denman & Davie
- No more liquor stores
- More affordable grocery stores
- Build a large shopping mall
- Allow more small-scale retail in residential areas

Sustainability

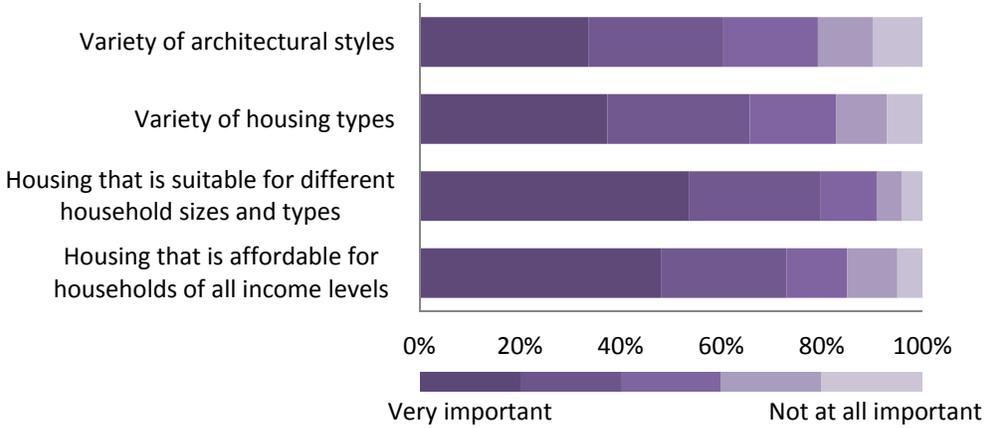
- Food scraps recycling; composting facilities; compost pick-up from condos/apartments
- Require landlords to install water-saving fixtures in units
- Develop sustainably
- Ban take-out food containers

Other

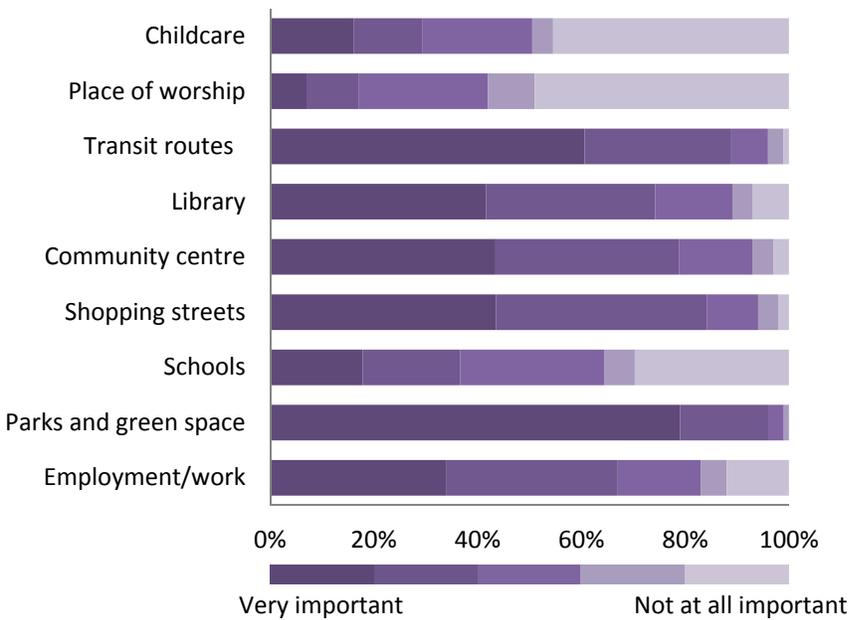
- Process – need comprehensive plan, no spot rezonings; not top-down, involve/listen to residents; more transparent
- Deal with/find housing/services for homeless and panhandlers
- Special designation for West End on maps
- Reduce noise pollution – various
- Consult Coast Salish people
- Community for those with diverse backgrounds, multicultural
- Reduce/move the skunk population
- Keep drug addicts out of area
- Encourage volunteer litter pickup
- More police presence/patrols; deal with crime
- Make bold & innovating planning decisions
- Make development process easier for developers
- Diversity is important, need to maintain this

## HOUSING

The West End has a diverse population with a variety of housing needs. On a scale of 1-5, how important do you consider the following?

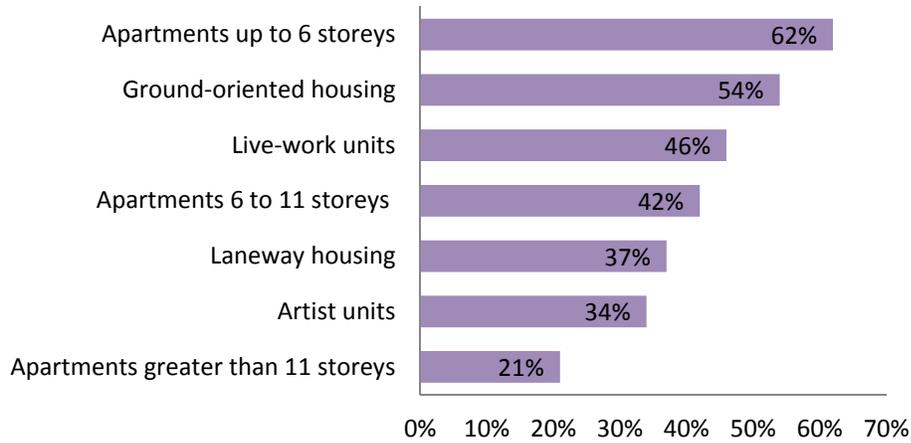


On a scale of 1-5, how important is it to have the following located close to your home?

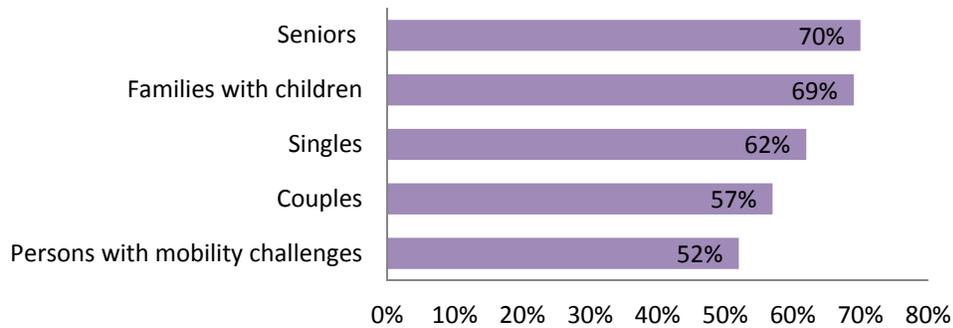


**To better meet the diverse housing needs of the community, what do you think the West End needs more of?**

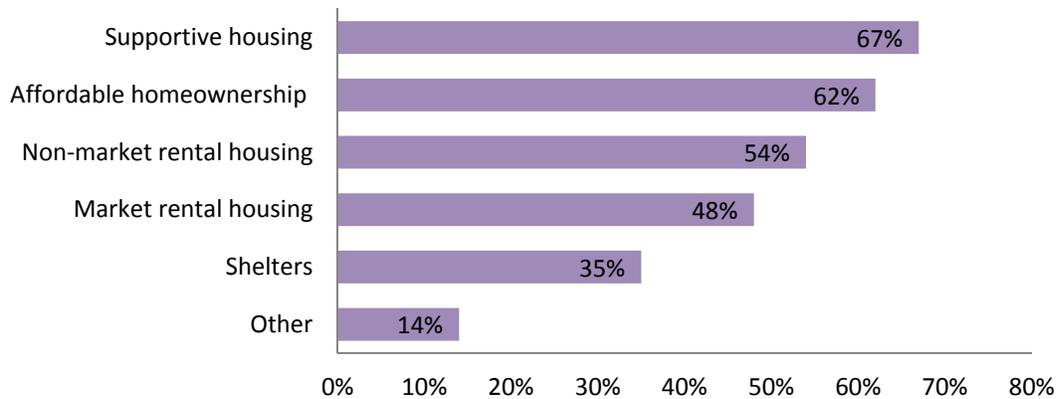
**Type of housing**



**Housing for**

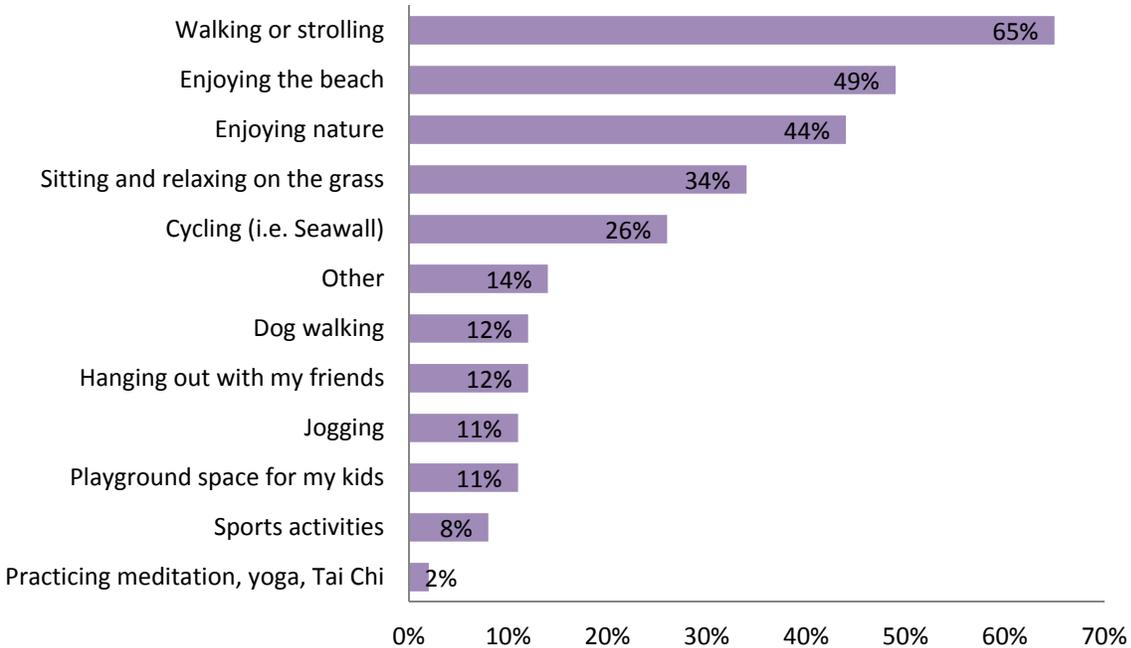


**Specialized considerations**



## PARKS AND OPEN SPACE

Parks in the West End accommodate a variety of uses. What activities do you most often use parks for?



Are there any activities that you enjoy that are not provided for in West End parks?

Most common responses:

- More space for community gardens
- Small-scale music/theatre/art/cultural events
- Accessible field space for soccer
- Golf/mini-golf
- Playground equipment, especially for young children
- Clothing optional beach
- Picnic tables
- Water sports/boating
- Cafés/coffee kiosks
- More off-leash dog parks

Other responses:

- Barbeque stations
- Squash/racquetball
- Frisbee golf course
- Bars/drinking
- Diving boards
- Off-leash dog beach
- Swimming
- Gay community centre

- Edible tree/plants/landscaping
- Table tennis
- Fishing
- Street hockey
- Tennis
- Food carts
- Outdoor adult fitness stations
- Yoga on the beach
- Croquet
- Rock climbing
- Skateboarding
- Fitness classes
- Running oval

### **What are three things the City could do to improve the West End's parks?**

#### Nelson Park

Most common responses:

- Deal with the homeless, drug dealing/use, drunks; more police patrols
- Install public washrooms
- Additional community garden space
- Plant more trees
- Better playground; play equipment for toddlers/young children (< 5 years)
- More benches; seating areas/tables
- Clean up/better maintain off-leash dog area; better drainage

Other responses:

- Cigarette disposal containers
- Rescind smoking ban
- Ban car traffic near park
- Enforce maintenance standards for community garden
- Functioning drinking fountain
- No dogs allowed
- Water park for toddlers
- Water source inside off-leash dog area
- Better lighting
- More organized activities/events/festivals
- Improve separation between children's and dogs' areas
- Outdoor workout area
- Make park cleaner, more inviting
- Composting facility
- Have year-round farmers market
- Different treatment for gravel paths, get muddy; gravel unpleasant to walk on
- Trim lower branches of trees

- Small café
- Add tennis courts
- Add a water display/fountain/waterfall
- Move the school

#### Alexandra Park

Most common responses:

- Have better programming, neighbourhood events; community markets; outdoor movies
- Deal with the homeless & drug users
- Improve the landscaping; add more plants, flowers
- Better utilize the bandstand: reintroduce music; have summer concerts; have amateur/community performances; acoustic only music
- Add play equipment/playground
- Remove the bandstand; remove unless used
- Better seating; more benches; picnic tables

Other responses:

- Provide community garden space
- More/improved pathways
- More active uses, e.g. exercise equipment
- Better lighting
- Maintain surrounding neighbourhood character
- Install public washrooms
- Protect sunlight; allow more sunlight in
- Create off-leash dog area
- Improve maintenance; deal with vandalism, garbage/messes
- Have food carts/trucks on edges of park, increase usage of park
- Properly light the bandstand
- More garbage bins
- More security
- Install ashtrays near benches

#### Barclay Heritage Square

Most common responses:

- Make the dog area off-leash, or off-leash at certain hours; create fenced dog park
- Provide community garden space
- Install public washrooms
- Improve the drainage, especially muddy lawn area
- Add more benches/seating, picnic tables; covered seating

Other responses:

- Small community theatre; space for small musical performances
- Area for dogs should be eliminated
- Install additional play equipment

- Better lighting
- Low volume music
- Raise awareness about park as it's underused
- Provide exercise equipment for seniors; more activities for seniors
- Add paths in lawn area; make lawn area more interesting
- Benches should face inward rather than outward
- Deal with the homeless & drug users
- Improve maintenance, cleanliness
- Plant more trees
- Have a community flea market
- Activities for all like a community BBQ
- Install ashtrays near benches
- Drinking fountain
- Have farmers markets
- Improve landscaping to reduce hiding areas for stolen goods
- Enforce by-laws, e.g. on-leash, park use after 10pm
- Upgrade the hard landscaping

#### Morton Park

Most common responses:

- Remove the "A-Maze-Ing Laughter" sculptures – various reasons
- Improve the ground cover around the sculptures, especially now permanent; properly landscape this area
- Plant more trees; replace trees lost in storms
- More seating, picnic tables
- More activities, e.g. music, food & art vendors

Other responses:

- Provide community garden space
- Improve pedestrian access in this area
- Add more garbage bins
- Keep sculptures permanently
- More art & flowers
- Replace palm trees with native tree species

#### English Bay Beach Park

Most common responses:

- Provide more picnic tables; more seating; deck chairs; terrace sitting area
- Plant more trees; more landscaping, flowers
- More/improved public washrooms
- Better maintenance of park & facilities; beach clean-up; cut the grass
- Enforce by-laws, e.g. dogs, smoking, alcohol; more police patrols; bike patrols
- Better signage along seawall; address pedestrian/bicycle conflicts
- Food carts/trucks; more variety of food sales on beach

- Remove the Cactus Club; no commercial uses on waterfront
- Off-leash dog areas; fenced off-leash area

Other responses:

- More open air restaurants on beach front
- Replace non-native species with native species
- Build a softball diamond
- Provide a playground for children
- Needs to be improved with modern features
- More public art; interactive, functional art, e.g. can sit on it
- Improved lighting on seawall for evening walking
- Showers for homeless
- Traffic calming on Beach Ave
- More access for dog walking
- Cancel the fireworks
- Provide community garden space
- Provide outdoor adult fitness station
- Add more garbage bins
- Affordable concession; commercial development reflective of area
- Free parking
- Allow more buskers
- Modify drop-off zone by Cactus Club to reduce conflicts/accidents
- Stairs from Cardero crossing at Beach Ave down to seawall
- More drinking fountains
- No dogs
- Have weekend concerts
- Add pedestrian crossing at south leg of Beach/Denman intersection
- Ferry stop

Sunset Beach Park

Most common responses:

- More benches; greater variety of seating options; more picnic tables
- Add community garden space
- Better maintenance of park & facilities
- Off-leash dog area; better dog park
- Enforce by-laws, e.g. dogs, smoking & improve related signage
- Better food options, e.g. food carts/trucks
- Plant more trees; more natural vegetation

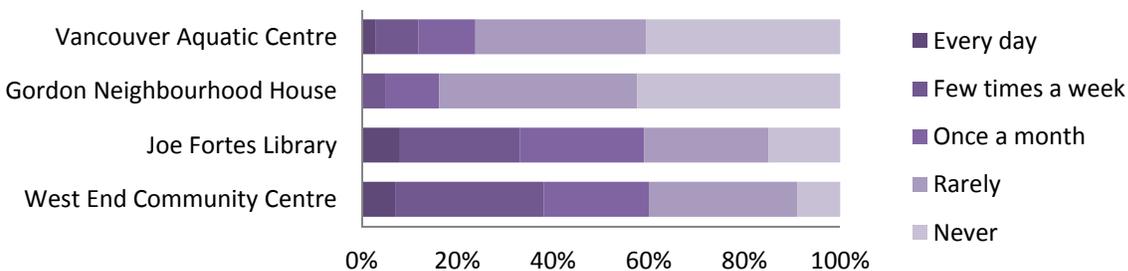
Other responses

- Less parking; remove the pavement
- Add softer/cleaner sand to the beach
- Provide outdoor adult fitness station
- Free parking
- More pedestrian crossings along Beach Ave to get to the park

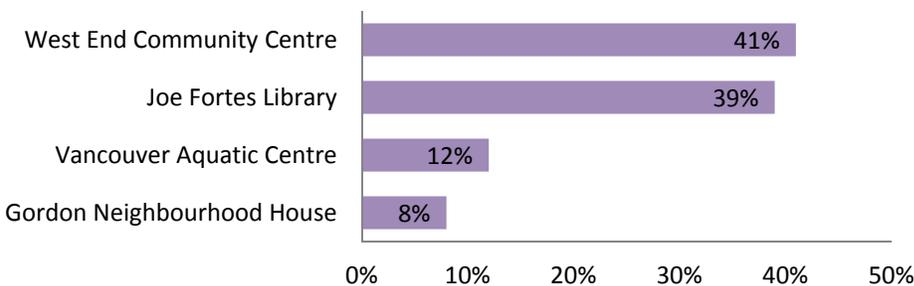
- Facilities for small boat storage & launch
- Playground area for children; spray park
- More drinking fountains
- Drainage is an issue
- Restrict skateboarders
- Trim the trees
- Have big events elsewhere
- Outdoor barbeques
- Vehicle drop-off areas
- More public washrooms
- Better signage along seawall; address pedestrian/bicycle conflicts
- Improved lighting on seawall for evening cycling
- Hockey nets for ball hockey
- Skateboarding for youths; allow graffiti artists to beautify skate park
- More organized activities; more sports & recreation
- More landscaping/gardens
- Add a theatre
- Remove outdated public art
- Entertainers in the summer; outdoor concerts
- Create a real soccer field
- Maintain affordable concession
- Add more garbage bins

## COMMUNITY FACILITIES

### How often do you visit these community facilities?



### Which community facility do you use most often?



**Are there any services and/or activities that aren't offered at these facilities that you wish were offered?**

Most common responses:

- More performance/art/music/display spaces; art gallery
- Cooking classes/kitchen programs; diverse cuisine; meal programs, including for seniors; healthy eating/nutrition
- More programs for young children after school & on weekends; story time & puppet shows for children; morning story time; festivals for children
- More childcare options; more affordable childcare; more facilities
- Large, affordable space(s) for community activities, e.g. meetings, craft fairs, clothing swaps; more low cost/free meeting rooms to rent
- Upgraded, expanded Library; more/newer tables and chairs; larger book collection; open longer hours
- General – need more space, more courses etc.
- Rooftop gardens w/ individual plots at WECC; more community garden spaces; farmers market
- More arts & culture programs/events; performing arts; theatre; music/concerts
- Programs/services & facilities for LGBTQ community; events/outings; new space for Qmunity

Other responses:

- More recycling facilities; recycling services for those without a car
- Euchre club
- Composting; recycling drop off
- Outdoor soccer
- "Out of neighbourhood" outings, e.g. organized hikes in local mountains, day trips to Gulf Islands
- Curling
- Adult swimming lessons on more nights; more Aquafit times/varieties; lane swimming
- Bigger/upgraded gym & fitness facilities at WECC
- Carnivale type festival
- Joint adult/youth programming; inter-generational activities
- Wi-fi services; more computers for internet at Library
- More affordable programs/courses
- Make Aquatic Centre indoor/outdoors facility, open it up
- Another library branch
- Theatre space
- Pottery classes
- Meditation practice
- More playground space
- More weekday hours for recreational skating at WECC, especially mornings
- Make existing facilities/programs better
- Folk dancing class
- Nude swimming at Aquatic Centre
- More evening classes
- Long term trailer parking
- Arts and crafts

- Different/more convenient hours for programs; more programs/courses in evening at WECC; evening fitness classes
- Picnics
- Author readings
- Coffee shop
- Higher quality instructors
- Woodworking, wood shop with tools; metal shop
- More advanced Spanish classes; more language classes; ESL
- Something new/innovative; programs out of date – should reflect vitality of local residents
- In-line skating on rink in summer months
- More downloadable e-books
- More clubs based on interests to do things with like-minded people
- Office space for freelancers
- Jiu-Jitsu classes
- Educational talks, discussions, forums, etc.
- More recreational/fitness programs for seniors at WECC; space for seniors
- Medical clinic with nurse practitioner for preventative care; public health programs
- Concessions; café at WECC; casual restaurant at Aquatic Centre
- Volleyball
- Greater range of activities for children/youth during school holidays
- More classes/activities at WECC for middle aged people
- Yoga at GNH; yoga for children
- Hip hop classes at WECC; free style dance classes
- Book clubs
- Public washrooms
- Space in WECC for Iranian community
- More free classes
- Gymnastics for toddlers/young children
- Improved cleanliness – general
- Multicultural events; space for intercultural/multicultural activity
- Bring back Winter Solstice lantern walk from WECC to CHCC
- Turn Gabriola Mansion into a cultural centre
- Better employment services
- New WECC/library facility with pool
- Tenant support
- GNH: more programming/more prominent in community
- Horticulture class for children
- Violin lessons
- Registered massage therapy
- Movies at WECC
- Table tennis, foosball tables
- Better organized pre-teen programs at GNH
- Calligraphy
- Security, especially at night
- Picnic tables
- Outdoor splash park

- Emergency preparedness
- General – all community facilities aging, need improving
- Toastmasters
- Social networking events
- New pianos

**What are three things the City could do to improve/upgrade the West End’s community facilities?**

Gordon Neighbourhood House

Most common responses:

- Better advertise the facility and its programs/events to public
- Expand the building; extend building into alley
- More community meeting spaces
- Needs updating/refurbishing; needs complete overhaul to all rooms, facilities, equipment; new paint job, cleaning
- Need to improve wheelchair/stroller accessibility

Other responses:

- Provide a decent website with more info about hours, programs, etc.
- Improve the café area
- Expand hours and uses
- Improve mini-park/play space in front
- Have employment services
- More accessible donation boxes
- Have small dog park in mini park
- Drop-in activities for children
- Offer new and exciting events for all ages

West End Community Centre

Most common responses:

- Expand/renovate/overhaul the facilities with new/upgraded equipment
- Demolish and re-build new facility
- Expand/modernize the fitness room; better/more fitness equipment
- Clean-up/improve the building’s appearance; better maintenance; make the exterior more inviting/“friendlier”; more interior light; better landscaping, less concrete
- More community meeting spaces; better chairs/furniture
- Have more cultural activities/events, e.g. theatre, music, art shows
- Improve/expand ice rink to be regulation size; add seating
- More community garden space; garden on rooftop
- Extended hours; longer evening hours
- Have more programs/classes – general

Other responses:

- Build a woodworking shop, have tools for people to use
- Create an annex/satellite location
- Upgrade the basketball/tennis courts
- More public open areas where people can meet/talk informally; area for teens to hang out
- Bigger gymnasium
- More ice time in rink; year-round ice rink
- Lower room rental costs for non-profits, artists
- Create dedicated arts/culture/performance space
- Eliminate ice rink
- Better advertising re: programs/events
- Use rooftop deck as outdoor public space; have events/activities on roof
- Provide health services
- Have food & drinks available; café
- New play equipment & toys for children
- Expanded children's section
- Establish a permanent facility for LGBTQ community
- Continue with composting program
- Reactivate emergency siren
- Facilities/programs should be more affordable
- More informative website
- Increase & upgrade public washrooms
- Add a hot tub
- Have an information centre
- Better wayfinding signage inside building
- More mid-day weekday programs for younger seniors

Vancouver Aquatic Centre

Most common responses:

- Upgrade to non-chlorinated water filtration system (ozone)
- More natural light; add windows for views of ocean; have glazed façade
- Warmer water in the pool
- Renovate/upgrade/refresh the building & facilities; update showers, change rooms
- Improve aesthetics/appearance of exterior; better engage with waterfront setting; make building "greener"
- Demolish and re-build new facility

Other responses:

- Extend the operating hours
- Better ventilation
- Expand the facility
- Create an indoor/outdoor pool
- Modernize/expand the fitness room; new equipment
- Better maintenance, cleanliness
- Bigger water slides

- Make it more kid friendly

Joe Fortes Library

Most common responses:

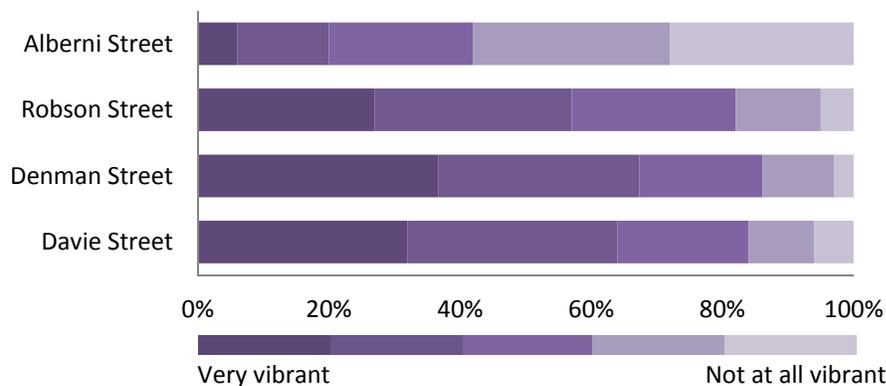
- Expand & renovate/upgrade the space; needs new/more computers & furniture; needs to be much larger
- Larger collections of books, DVDs, etc.
- Extended hours; longer evening hours
- Better maintenance, cleanliness
- Expanded/separate kids section with activities

Other responses:

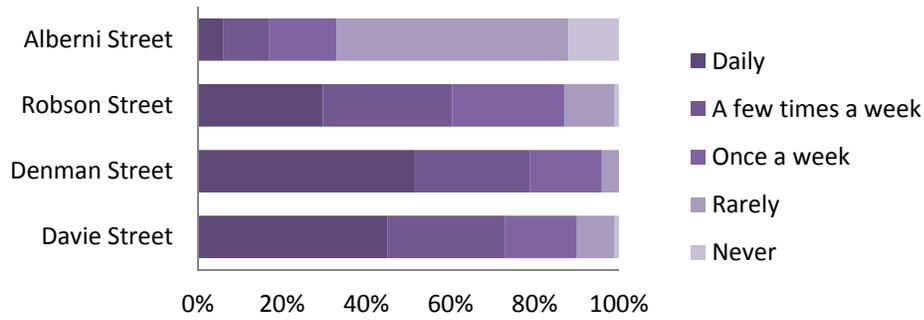
- Build a new library branch closer to Burrard St
- Relocate library to Gabriola Mansion
- More full time staff
- Build a new library
- Restrict people from hanging out all day long
- Have space for programs attached to library
- Provide Wi-Fi internet
- Have displays of local art

**SHOPPING & ENTERTAINMENT STREETS**

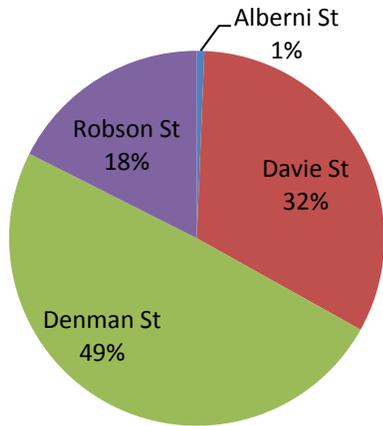
**The West End has four key shopping and entertainment streets: Davie, Denman, Robson and Alberni. Thinking about these streets, on a scale of 1-5, how would you rate them in terms of offering an active, vibrant and engaging experience?**



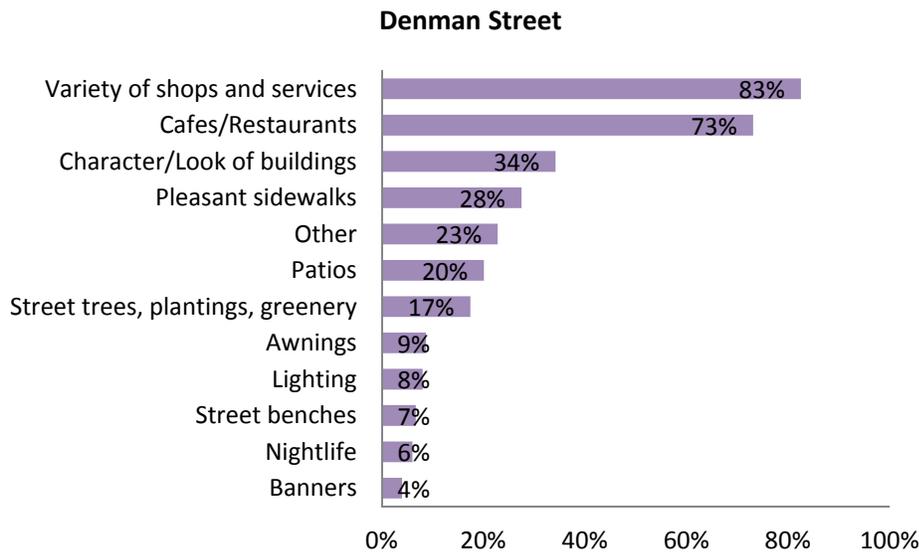
**How often do you visit these streets?**



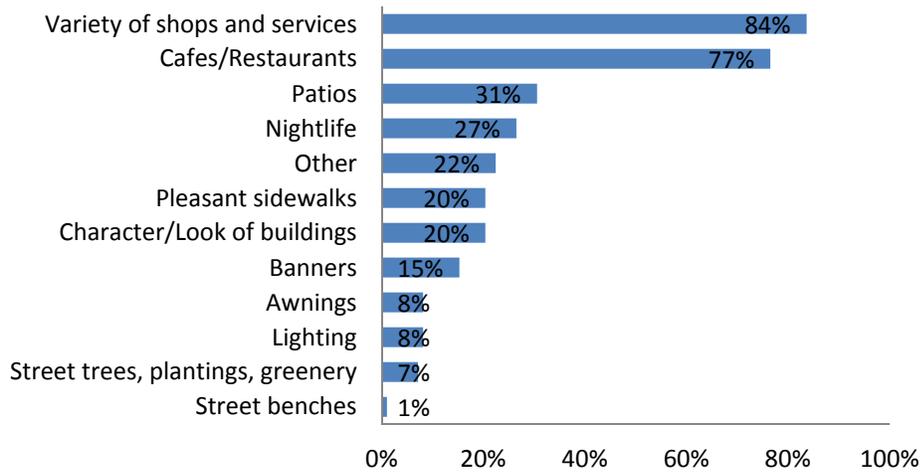
**What is your favourite shopping/entertainment street in the West End?**



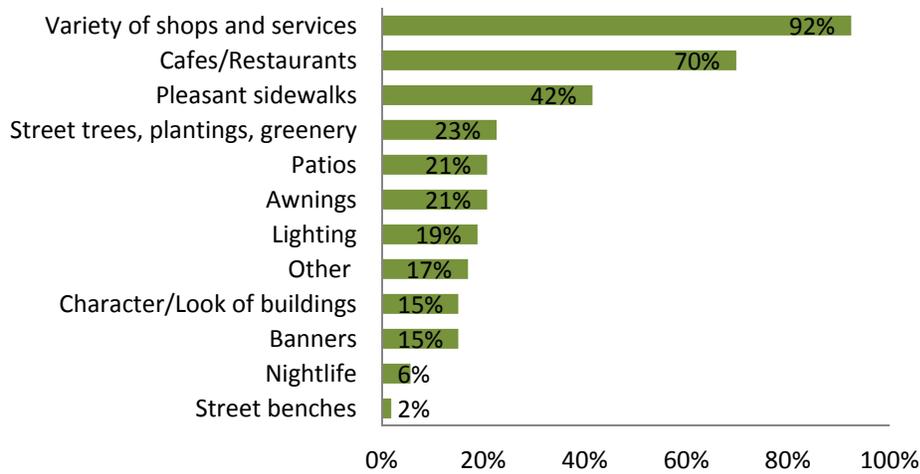
**What is it that you particularly like about this street?**



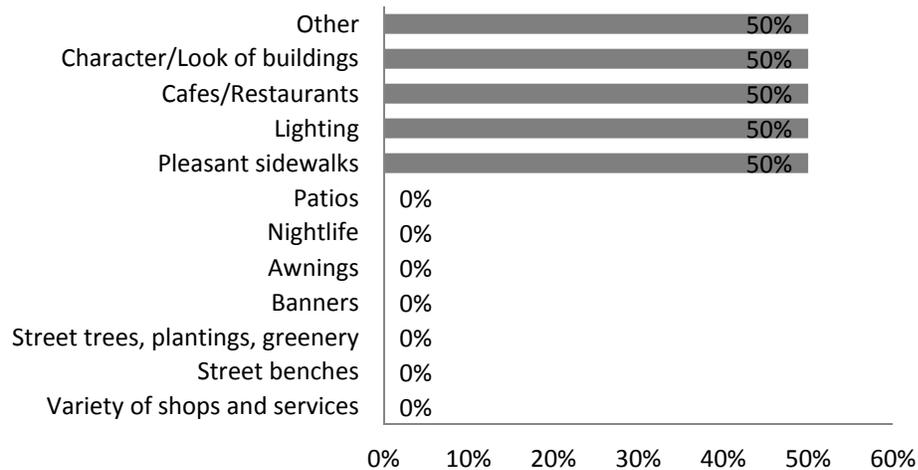
### Davie Street



### Robson Street



### Alberni Street



Note: Chart represents data from two respondents.

### What are three things the City could do to improve the West End’s shopping/entertainment streets?

#### Robson Street

Most common responses:

- More benches, public seating
- More affordable stores for locals; support for local, independent businesses; fewer chain stores/more diversity
- Widen the sidewalks
- Reduce/eliminate vehicle traffic; pedestrianize the street
- Improved cleanliness/maintenance
- More street trees, greenery
- Better transportation up the hill; improved/more frequent transit service

Other responses:

- Street activation
- Reduce sidewalk clutter, e.g. sandwich boards
- More sidewalk extensions/seating like Urban Pasture
- Reduce/eliminate on-street parking
- Special sidewalk treatment to distinguish the area
- Prohibit bikes, skateboards from sidewalks
- More nightlife, entertainment
- More/free parking
- Deal with homeless people & panhandlers
- More gastropubs & diners
- More awnings
- Do something with the vacant lot at Robson & Broughton
- Light & colour: brighter colours, banners; new street lighting scheme; public art; hanging baskets

- Modernize/revitalise the Robson Market
- More patios for restaurants/cafés
- Add bike lanes
- Lower Robson: enhance the identity/Asian character
- Address issue of vacancies
- Have curb ramps at all intersections
- Preserve older buildings to maintain character
- Small spaces for buskers, street vendors, etc.
- Increase density along street

### Davie Street

Most common responses:

- Widen the sidewalks
- Improved cleanliness/maintenance; more garbage bins
- More benches, public seating; benches on hill
- Light & colour: more attractive banners; tree lighting; hanging baskets
- Clean-up/revitalise the street; renovate buildings & store fronts
- More street trees, greenery
- More patios for restaurants/cafés
- Deal with homeless people & panhandlers
- Support for local, independent businesses
- Need more stores/services, diversity of businesses; too many restaurants, cheque cashing places

Other responses:

- Smoother, more even sidewalks
- Preserve older buildings to maintain low-rise character
- Add bike lanes
- Reduce/eliminate on-street parking
- Redevelopment/increase density along street; have taller buildings
- Change colour of pink street furniture
- Infill in surface parking lots/underutilized space along street
- Build a shopping mall
- Another two lanes for vehicular traffic
- More crosswalks; mid-block crosswalks; 4-way traffic signals
- Better lighting in residential area (Jervis to Cardero)
- Reduce sidewalk clutter, e.g. sandwich boards
- More bars; less restrictive liquor licensing laws
- More police patrols/enforcement
- More/better awnings
- Better bus shelters to protect from rain
- Increase density along street
- Signage to identify gay village; strengthen identity
- Remove corner bulges at Thurlow & Davie to improve traffic flow
- Reduce/eliminate vehicle traffic; pedestrianize the street
- Mini-parks in parking lots/underutilized space

- More buskers, street vendors, food trucks, etc.
- Have more street festivals
- Have sidewalk extensions/seating like Urban Pasture
- Restore right turn north onto Jarvis
- Get bicycles off of sidewalks
- Improved transit
- Redevelop Shoppers Drug Mart surface parking lot
- More bike racks

### Denman Street

Most common responses:

- Widen the sidewalks
- Smoother, more even sidewalks
- Improved cleanliness/maintenance
- More street trees, greenery
- More benches, public seating
- More patios for restaurants/cafés
- Reduce/eliminate vehicle traffic; pedestrianize the street
- Reduce sidewalk clutter, e.g. sandwich boards
- Greater diversity of businesses: retail, restaurants, local services, etc.
- Support for local, independent businesses; lower rents/taxes
- More/better awnings

Other responses:

- Deal with homeless people & panhandlers
- Get bicycles off of sidewalks
- Add pedestrian bulges to increase space for pedestrians
- More buskers, street vendors, food trucks, etc.
- Public washrooms
- Improved transit; better waiting areas
- Clean-up/revitalise the street; renovate buildings & store fronts
- Promote to tourists as seaside neighbourhood
- Redevelop with low-rise mixed use buildings; more rental units above the stores
- Becoming too oriented towards ESL students
- Add separated bike lanes
- Discourage noisy pubs; enforce noise guidelines
- Redevelop vacant lots faster
- Prohibit right turns from Alberni going west
- Prohibit left lane turning option to W Georgia/Stanley Park Causeway
- Have more entertainment options, bars, nightlife
- Reduce/eliminate on-street parking
- More public art
- Add more secure bike racks
- More colour: hanging baskets
- Denman Mall needs updating, revitalisation

- More police patrols/enforcement
- Add more garbage bins
- Have more street festivals
- Don't reduce on-street parking and/or travel lanes to widen sidewalks
- Improved traffic flow/less congestion
- Community gardens in vacant lots

### Alberni Street

Most common responses:

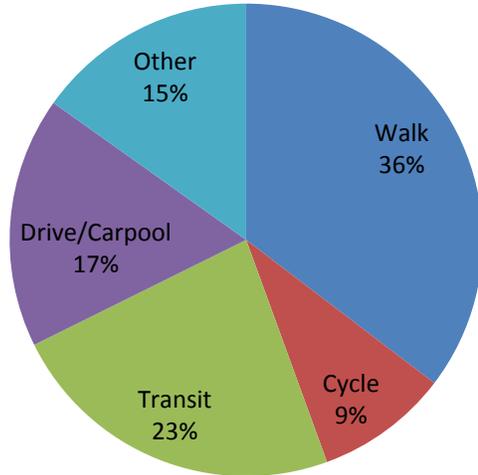
- Reduce vehicular traffic; implement traffic calming
- More street trees, greenery
- More & greater diversity of shops/retail
- More benches, public seating
- Improved streetscape character – general
- More lights, street feels very dark
- 'Humanize' the street; too modern/stark

Other responses:

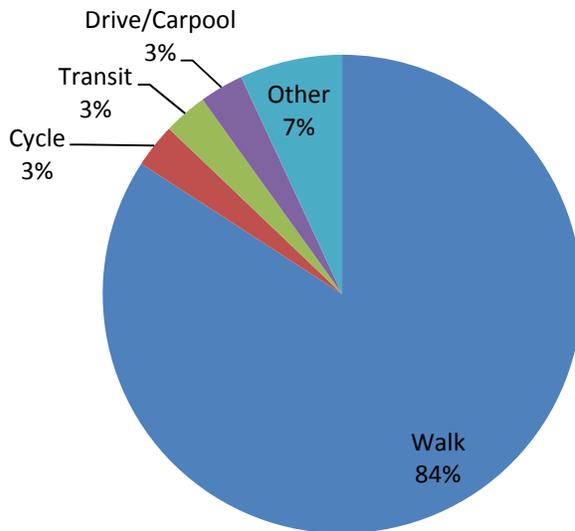
- Improved pedestrian crossings
- Focus vehicle traffic here instead of Robson St
- Allow buskers
- Fewer parking meters
- Remove the crosswalk at Denman
- Improved cleanliness/maintenance
- Prohibit bikes & skateboards from sidewalks
- More patios

## GETTING AROUND

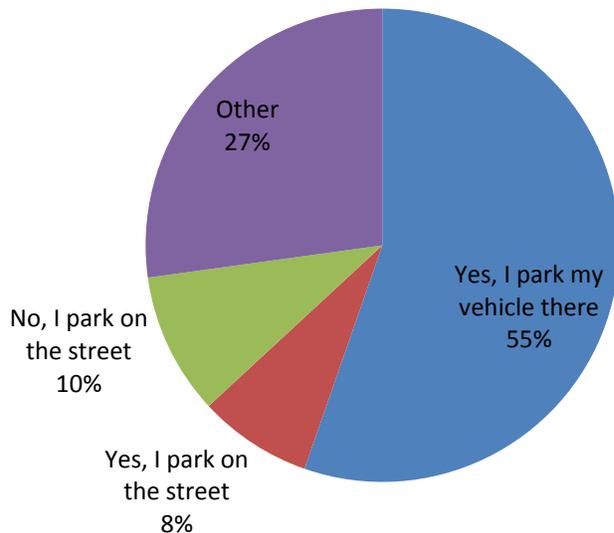
How do you *usually* get to work or school?



How do you *usually* get around the West End?



**Does your building have residential parking? If yes, do you rent or use the parking with the building or park on-street? (From the first section, “About You”.)**



*Note: Most “Other” comments were from respondents who do not own a vehicle.*

**What are three things the City could do to make it more enjoyable, safe and interesting for you to walk, cycle or take transit in the West End?**

#### Walking

Most common responses:

- Improve sidewalks (wider, more even), especially on commercial streets
- Pedestrianisation of commercial streets, e.g. Robson – permanent/seasonal
- Reduce sidewalk clutter, especially sandwich boards
- Deal with homeless people, panhandlers, drug users
- Modify/remove traffic circles; improve sightlines; better signage – perceived as dangerous for pedestrians
- Make Thurlow St more pedestrian friendly: wider sidewalks, improved pedestrian crossings at Barclay, Nelson, south of Davie
- Install pedestrian lighting along residential streets to improve safety
- Improve/clean up the lanes; add landscaping, better paving – more pleasant for walking
- Better cleanliness/maintenance of sidewalks, street furniture, garbage bins, etc.
- Install more benches/seating throughout West End, commercial & residential streets
- More trees, greenery & flowers, especially on commercial streets
- More permanent public art, e.g. murals, sidewalk mosaics, sculptures
- More police presence/foot patrols

Other responses:

- Have better and more consistent awning coverage along commercial streets

- Reallocate road space to create wider sidewalks on commercial streets
- Maintain the mature, treed streetscape of the residential streets
- Install crosswalks at Barclay & Bidwell
- Add more pedestrian signals/crossings on key walking streets
- Install pedestrian signal at Robson & Bidwell
- Improve pedestrian crossing at Davie & Broughton
- Make pedestrian shortcut between tennis courts, playing field easier to see & follow
- Improve pedestrian/cycling signage & markings on Seaside Greenway
- Allow more commercial uses in residential areas to make walking more interesting
- More mid-block pedestrian crossings on long blocks
- More patios on commercial streets
- Create more for space for pedestrians at Denman & Davie intersection; make it car-free
- Install a pedestrian “scramble” at Davie & Burrard
- Increased crossing times for seniors, etc. at signalized intersections
- More pedestrian crossings along Alberni St
- Add corner bulges where possible to reduce crossing distances
- Remove rush hour regulations to slow traffic & make walking more comfortable
- Improve pedestrian crossing at Pacific & Bute
- Make Georgia & Denman intersection safer for pedestrians & cyclists
- Wayfinding for visitors/tourists
- Improve awareness of public washroom locations
- Crosswalks at Comox & Bidwell for children crossing to school
- Christmas lights along Denman St
- Ensure snow is cleared from sidewalks in winter
- Get electric scooters off sidewalks and walkways
- Safer crosswalks on Beach Ave

### Cycling

Most common responses:

- More separated bike lanes/safe cycling facilities; better connections to downtown
- Implement public bike share system

Other responses:

- Ensure bike paths are large & painted green like Alberni St
- Better lighting along cycling paths
- Upgrade Cardero St to make the bike route more apparent
- Make cycling routes rollerblade friendly
- Fix the bike lanes/intersection at Burrard & Pacific, too many conflicts
- Improve Davie & Denman intersection for cyclists
- Ensure bikeways have smooth pavement
- More secure bike racks/parking
- Rescind mandatory helmet law
- Wider bike lanes for cyclists with trailers

## Transit

Most common responses:

- Faster, more frequent & more reliable transit service; better connections to rest of city; longer service hours
- Improve frequency & capacity of community shuttles; create “express” shuttle service to rapid transit stations
- Better waiting areas at bus stops – seating, shelter, maps, “next bus” times, etc.
- Extend rapid transit to the West End
- Don’t close 800 block of Robson to transit and discontinue re-routing #5 bus

Other responses:

- Free transit in the downtown and West End
- Create a bus loop just for the West End, e.g. Robson-Denman-Davie-Burrard
- Better accessibility on transit vehicles
- Have streetcars instead of buses
- Better communications/signage re: street closures & re-routings due special events

## Motor Vehicles

Most common responses:

- Reduce vehicular traffic; car-free streets; more traffic calming, slower speeds
- Replace two-way stop signs with four-way stop signs
- Reduce noise pollution from loud vehicles

Other responses:

- Make Nelson & Nicola intersection safer for vehicles & pedestrians
- Reduce on-street parking on commercial streets
- Encourage electric vehicles

## All modes

- Better education & enforcement of traffic laws & by-laws for all modes, especially cyclists on sidewalks

## **MAY 2012 LAUNCH EVENTS AND JUNE 2012 IDEAS FAIR NOTIFICATION POSTCARDS**

**Question: “Tell us why you love the West End.”**  
**38 total comments**

### **SUMMARY OF RESPONSES**

- Neighbourhood character
- Green, leafy streetscapes; green space
- Trees, gardens, landscaping
- Sense of community; social support
- Heritage buildings
- Walkable, complete community; close to everything
- Diversity
- Gay community
- Proximity to parks and nature (beach, ocean, Stanley Park, etc.)
- Housing mix; renters and owners
- Shopping streets; local businesses
- Seawall
- Festivals and special events
- Dogs and animals
- Restaurants, cafés
- Seniors friendly
- Close to downtown CBD (jobs)

## PUBLIC EVENTS IDEAS BOARD

Question: “What are your great ideas for the West End?”

9 events | 395 total comments

### SUMMARY OF RESPONSES

#### Heritage

- Preserve heritage buildings; no ‘façadism’; promote heritage assets for tourism

#### Housing

- Build affordable housing; more rental housing; non-market housing; co-ops
- Preserve and reuse/upgrade existing buildings; add more amenities; energy friendly
- More housing for families with children (2-3 bedrooms); affordable family housing
- Lobby senior governments to reinstate tax breaks for purpose-built rental apartments
- Big challenge/opportunity: replace old rental stock with new rental housing
- Need affordable seniors housing; continuum of care options (independent to full time care); ‘aging in place’ community
- Tall towers with non-market housing; more density/bigger towers to reduce rents; give developers extra density in exchange for building non-market housing
- More pet friendly buildings
- Important to keep large rental stock in West End, serves important role in Vancouver and region
- More condos; more modern condos
- Retirement/seniors home for LGBTQ community
- Provide housing & services for homeless

#### Built Form/Urban Design

- Limit additional higher buildings; maintain tower separation policy; development should be low/mid-rise; keep West End as ‘village’
- More high-rises; towers are fine, many already in neighbourhood
- Improve architecture/style of new buildings; ensure new housing fits into aesthetic of neighbourhood; high quality urban design
- Maintain neighbourhood character; diverse built form/mix of buildings; no glass towers; “Not Yaletown”
- Maintain views through sites/view corridors/street end views; views of water & mountains are important
- Add density on commercial streets; pre-zone select areas for higher density with set DCLs
- Protect privacy and sunlight access to preserve livability
- Maintain low rise buildings on commercial streets

#### Parks/Open Space/Trees/Landscaping

- More community gardens; rooftop gardens; food gardens; fruit trees
- Open/green space, trees, lawns/gardens around buildings are important; maintain/increase setbacks; keep open space around towers
- More mini-parks; improve existing mini-parks; have mini-parks/plazas adjacent to commercial streets (e.g. Bute at Davie/Robson)

- No new development along beaches/waterfront
- More public space; more parks/gardens/green space; more dog parks
- Manageable park design; ensure parks are maintained
- More fines for smokers on seawall, in parks; more “No Smoking” signs in parks

### Culture

- New theatre(s) with different hall sizes; build a venue at English Bay
- Re-build pier at English Bay; more activities at English Bay; dancing/activations on Bathhouse roof; music events along seawall in summer
- More street parties/festivals; more free events
- More farmers markets; have mid-week afternoon/evening farmers markets

### Transportation & Parking

- More transit service; lower transit fares; improved transit connections to/from downtown rapid transit stations
- #5 Robson bus re-routing is inconvenient, especially for seniors
- Separated/improved routes for pedestrians and cyclists; construct Comox-Helmcken Greenway; get cyclists off sidewalks/more enforcement
- Improve sidewalks, especially on commercial streets; wider (reallocate curb lane(s) for pedestrians); more even; less clutter; more benches throughout neighbourhood (especially on hills); more walking paths
- Reduce car traffic, fewer cars in residential areas; slower traffic; more car-free public spaces
- Expand car share programs; free parking for scooters, motorcycles
- Re-design intersection at Burrard & Pacific to improve safety for all modes
- Add pedestrian signals at key locations, e.g. Thurlow & Barclay
- Improve accessibility, especially for seniors; transportation for all ages and abilities
- Relax parking standards for new developments
- More on-street visitor parking; more short term parking spaces
- Smaller trucks/delivery vehicles; electric vehicles are quieter

### Community Facilities & Amenities

- Create Public Benefits Strategy for West End
- Upgrade community facilities; need more/improved amenities/facilities for families with children; seniors centre
- Upgrade and enlarge Library/Community Centre complex; better utilize playing field and adjacent spaces; add density to site for additional services/housing
- Ensure adequate capacity in schools for young families with children

### Laneways

- Green/improve the laneways; more laneways like Mole Hill; make laneways safer for pedestrians; have “mews”-style lanes; enhance as public spaces
- Add laneway housing; retrofit/add infill to existing housing along lanes
- Have commercial uses in laneways

### Local Economy

- Emphasize gay character of Davie Village; rainbow crosswalks; revitalize Davie

- Allow more small-scale commercial uses in residential areas
- Support small, local independent businesses (especially on Denman)
- More patios; outdoor cafés; wider sidewalks for patios; fewer sandwich boards
- Cafés for families with young kids; better variety of shops/services on Denman
- More businesses near the beach

#### Sustainability

- Sustainable community: green energy, green space, housing mix, employment, shopping
- Food scraps recycling for apartments; compost collection; year-round public compost stations
- More recycling bins in parks, on streets; more garbage bins; more frequent garbage collection

## WEST END PHOTO CONTEST

41 photos entered

Three categories: Gems, Green Scene, and Hot Shots

### WINNING PHOTOS (PEOPLE'S CHOICE)

#### Gems



#### Green Scene



#### Hot Shots



## **ALL IMAGES – KEY THEMES**

- Bridges
- Celebration of Light
- English Bay waterfront (seawall/beaches/beach parks/water)
- Lost Lagoon/Stanley Park
- Views of West End skyline from the water/air
- Denman and Davie
- Public art/rock sculptures
- Flowers/gardens/vegetation/tree canopy
- Heritage/unique buildings
- Architectural features
- Bird life

## EVENING ON DAVIE

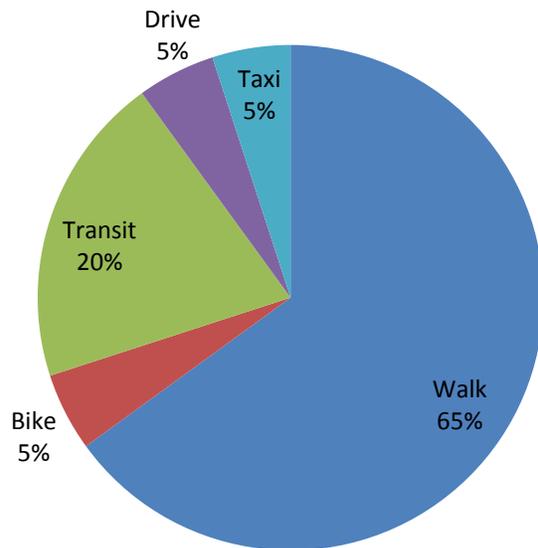
June 7, 2012 | 20 questionnaires

### SUMMARY OF RESPONSES

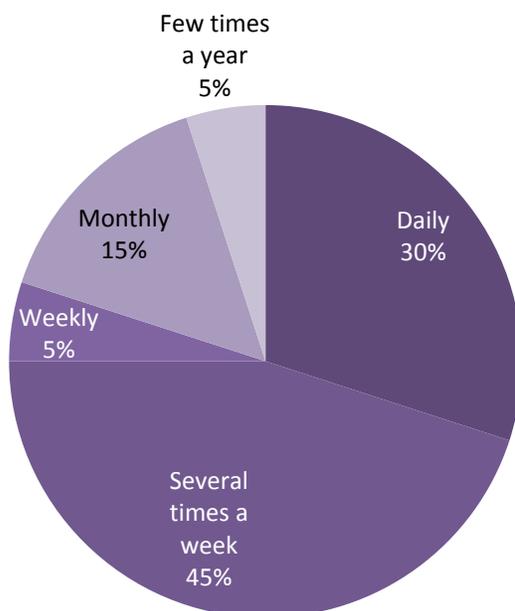
#### 1. Where do you live?

- About half live in West End, rest from downtown, east Vancouver, or visiting from elsewhere

#### 2. How did you get here tonight? How do you usually get to the Davie Village?



#### 3. How often do you come to the Davie Village?



**4. What is the main reason you come here?**

- Pubs/bars
- Shopping
- Socializing/visit friends
- Gay friendly
- Restaurants
- Fun atmosphere

**5. What else brings you to the Village?**

- Coffee
- Shopping
- Pubs/bars
- Visit friends
- Restaurants
- Diversity
- Safe place
- Errands/services

**6. What do you like about the Davie Village?**

- Gay friendly, inclusive, good vibe
- Gay village identity
- Sense of community
- Walkable
- Vibrant, lots of people, socializing
- Small, independent businesses; variety of businesses
- Nightlife
- Safe, comfortable

**7. Why is the Davie Village important to you?**

- Safe, comfortable space for gay community
- Friendly; sense of community; social hub
- Authentic gay village history/identity
- Meets daily needs

**8. a) Do you feel safe in the Davie Village? b) What could be done to improve safety?**

a)

- Generally yes
- Some problems during summer events, e.g. Celebration of Light
- Drunk people wander up from Granville St – can be an issue
- Aggressive panhandling is an issue

b)

- Communicate LGBT more clearly with banners, etc.
- More police foot patrols; stronger police presence
- Address homelessness to deal with panhandling

**9. How can vibrancy and vitality be enhanced along the Davie Village?**

- More outdoor seats/patios, sidewalk cafés; rooftop decks
- Wider sidewalks; improved sidewalk maintenance; add lighting & seating
- Banners, signage, flags to announce gay village
- Improved cleanliness/maintenance of businesses
- Enhance the laneways (allow commercial uses, “greening”, improved public realm)
- More street fairs, festivals (pedestrian only), outdoor events on Davie
- Bars need to modernize; more pubs/clubs/bars; different sized venues (more nightlife options/diversity)
- More variety of shops and services
- Get rid of rush regs (on-street parking removed during rush hours)
- Vacancies are a concern
- Have Pride Parade on Davie

**10. What night-time activities are missing from the Davie Village?**

- Outdoor music spaces for all ages
- More bars/clubs/lounges (more diverse options); gay dance club
- More street closures; night-time festivals
- Food carts
- More restaurants
- Street entertainment/performers
- Liquor license application process should be easier/streamlined

## WEST END NEIGHBOURHOOD CHARACTER WALKING TOURS

July 25 & 28, 2012 | 39 total participants

### SUMMARY OF COMMENTS

#### Parks/Open Space/Trees/Landscaping

- Fruit trees at Chilco & Nelson are good, could have more throughout West End
- Tree canopy is great, can't be taken for granted; some blocks missing street trees
- Mini-parks are highly valued, but have some maintenance issues, lack benches
- Alexandra Park could be a better used space (underused currently)
- Front/side yards, display gardens and landscaping are important to character

#### Housing

- Important to retain older apartments with larger units
- Need more housing for families with children

#### Laneways

- Laneways provide opportunities for infill housing, streetscape/public realm improvements

#### Transportation & Parking

- Alberni St is an unpleasant walking street (narrow sidewalks, dark, cars speed, not much greenery, etc.)
- Sidewalks are an issue throughout West End (need maintenance, too narrow, uneven, etc.)
- Sidewalks on commercial streets are too narrow, uneven, cluttered
- Lack of visitor parking is major issue
- Some underground parkades <50% occupied
- Big trees/shrubs in traffic circles block sightlines (hazard for pedestrians)
- Need improved lane crossing treatment to make motorists aware they are crossing sidewalk
- Overall need more benches throughout West End, on streets, mini parks, especially on hills; some existing benches need replacing
- Transit should be improved to have more capacity and reliability, more direct connections; access challenges for seniors, people with luggage (C21/C23)

#### Built Form/Urban Design

- Pedestrian views of the water through sites are very important
- Concerns re: infill if it takes away views, fills in open/green space – will feel 'tight'
- Punched windows are important aspect of West End character (not glass curtain wall)
- Concerns re: shadowing if there are increases in height/density
- Diversity of building types is important aspect of neighbourhood character
- Concerns re: infill for people living in lower units (privacy, daylight)
- "Not Yaletown"

#### Sustainability

- As older buildings are upgraded they should be "greened" (should be required or incentivized)

## Heritage

- Heritage is highly valued by community (e.g. Barclay Square, Mole Hill)

## WEST END CULTURAL ASSET MAPPING

July 27, 2012 | West End Community Centre (General Public)

August 16, 2012 | Gordon Neighbourhood House (Seniors)

August 24, 2012 | Gordon Neighbourhood House (Children)

### SUMMARY OF KEY CULTURAL ASSETS

| Key Asset                        | Significance   | Issue/Opportunity   |
|----------------------------------|--|---|
| Joe Fortes Library               | <ul style="list-style-type: none"> <li>Borrow books</li> <li>Read</li> <li>Well used</li> <li>Computers</li> <li>Videos</li> </ul>                     | <ul style="list-style-type: none"> <li>Needs expanding</li> </ul>   |
| Restaurants & cafés              | <ul style="list-style-type: none"> <li>Contribute to unique character of West End</li> <li>Social gathering spaces</li> <li>Patios/vibrancy</li> </ul> |   |
| Gabriola Mansion                 | <ul style="list-style-type: none"> <li>Great heritage building</li> </ul>  | <ul style="list-style-type: none"> <li>Sits empty – needs to be used</li> </ul>                                     |
| St. Paul's Hospital              | <ul style="list-style-type: none"> <li>Youth drop-in centre?</li> </ul>  |   |
| Schools                          | <ul style="list-style-type: none"> <li>Encourage families to live in West End</li> <li>Music &amp; dance classes</li> <li>Library</li> </ul>           |   |
| "A-Maze-Ing Laughter" public art | <ul style="list-style-type: none"> <li>Unique</li> <li>Interactive (taking photos)</li> </ul>  |   |
| West End Farmers Market          | <ul style="list-style-type: none"> <li>Food</li> <li>Music</li> <li>Arts/crafts</li> <li>Social interaction</li> <li>Fresh produce</li> </ul>          |   |
| English Bay & Sunset Beach Parks | <ul style="list-style-type: none"> <li>Social interaction/gathering space</li> <li>Close to nature</li> <li>Water slide</li> </ul>                     | <ul style="list-style-type: none"> <li>Limit new commercial development</li> </ul>                                  |
| West End Community Centre        | <ul style="list-style-type: none"> <li>Art programs</li> <li>Pottery wheel</li> <li>Dance classes</li> </ul>   | <ul style="list-style-type: none"> <li>Needs expanding/upgrading</li> </ul>   |
| Barclay Heritage Square          | <ul style="list-style-type: none"> <li>Community space</li> <li>Heritage assets</li> </ul>   | <ul style="list-style-type: none"> <li>Better signage</li> <li>Produce social history of heritage houses</li> </ul> |
| Churches                         | <ul style="list-style-type: none"> <li>Concert venues</li> <li>Heritage</li> <li>Dance/other programs</li> </ul>                                       |   |
| Qmunity Centre                   | <ul style="list-style-type: none"> <li>Health programs for LGBTQ (men &amp; women)</li> </ul>  |   |

|   |   |   |
|---|---|---|
| Walking Tours   | <ul style="list-style-type: none"> <li>• Add to animated &amp; vibrant streets</li> </ul>   |   |
| Mole Hill   | <ul style="list-style-type: none"> <li>• Heritage buildings</li> </ul>  | <ul style="list-style-type: none"> <li>• Programming for laneway gardens</li> </ul>   |
| Davie Village   | <ul style="list-style-type: none"> <li>• Entertainment zone</li> </ul>  | <ul style="list-style-type: none"> <li>• Keep small, independent businesses</li> </ul>  |
| Gordon Neighbourhood House                                | <ul style="list-style-type: none"> <li>• Community resources</li> <li>• Annual Community Festival</li> <li>• Variety of programs/classes</li> <li>• Kids' summer camps</li> </ul> |   |
| Pubs/bars/nightclubs                                      | <ul style="list-style-type: none"> <li>• Vibrancy</li> <li>• Social gathering</li> </ul>  |   |
| Davie Village Community Garden                            | <ul style="list-style-type: none"> <li>• Social interaction</li> </ul>  |   |
| Small, independent businesses                             | <ul style="list-style-type: none"> <li>• Contribute to unique character of West End</li> <li>• Queer community</li> <li>• Specialized products</li> </ul>                         | <ul style="list-style-type: none"> <li>• Concerns about losing these businesses</li> <li>• Too many chain stores</li> </ul>     |
| Parks   | <ul style="list-style-type: none"> <li>• Off-leash dog area in Nelson Park</li> </ul>   | <ul style="list-style-type: none"> <li>• Some spaces underutilized (e.g. Alexandra Park bandstand)</li> </ul>                   |
| Various buildings of different eras                       | <ul style="list-style-type: none"> <li>• Heritage significance</li> <li>• Neighbourhood character</li> </ul>  | <ul style="list-style-type: none"> <li>• Heritage designation for additional buildings</li> </ul>                               |
| Mini-parks  | <ul style="list-style-type: none"> <li>• Informal social gathering spaces</li> </ul>  | <ul style="list-style-type: none"> <li>• Add small tables for cards or board games</li> </ul>                                   |
| Denman Street   | <ul style="list-style-type: none"> <li>• Vibrancy &amp; street activity</li> </ul>  | <ul style="list-style-type: none"> <li>• Keep small, independent businesses</li> </ul>  |
| Trees, gardens, landscaping                               | <ul style="list-style-type: none"> <li>• Important resources</li> <li>• Contribute to character of West End</li> </ul>  | <ul style="list-style-type: none"> <li>• Preserve green space &amp; gardens</li> <li>• Add more community gardens</li> </ul>    |
| View corridors (street end; between buildings)            | <ul style="list-style-type: none"> <li>• Views of water especially important for pedestrians</li> </ul>   | <ul style="list-style-type: none"> <li>• Need to be protected</li> </ul>  |
| Special events (Car Free Day; Celebration of Light; Runs) | <ul style="list-style-type: none"> <li>• Part of West End culture</li> </ul>  |   |
| Housing diversity   | <ul style="list-style-type: none"> <li>• Allows for diverse community</li> <li>• Mix of ages &amp; incomes</li> <li>• Health issues</li> </ul>                                    | <ul style="list-style-type: none"> <li>• Need range of housing types</li> <li>• New development to provide amenities</li> </ul> |
| Denman Cinemas  | <ul style="list-style-type: none"> <li>• Having more events &amp; programming recently</li> <li>• Watch films</li> </ul>  |   |
| Aquatic Centre  | <ul style="list-style-type: none"> <li>• Swimming &amp; diving lessons</li> </ul>   |   |
| YMCA  | <ul style="list-style-type: none"> <li>• Swimming</li> </ul>  |   |
| PAL Studio Theatre  | <ul style="list-style-type: none"> <li>• Theatre performances</li> <li>• Community choral group</li> </ul>  |   |

|                  |  |   |
|------------------|--|---|
| Sidewalks        | <ul style="list-style-type: none"> <li>• Important to walkability</li> <li>• Vibrancy of shopping streets</li> </ul> | <ul style="list-style-type: none"> <li>• Uneven, poorly maintained</li> <li>• Need to be wider</li> <li>• Reallocate road space</li> </ul>    |
| Robson Market    | <ul style="list-style-type: none"> <li>• Convenient location</li> </ul>  | <ul style="list-style-type: none"> <li>• Underutilized</li> <li>• Potential space for art exhibitions Offices for community groups</li> </ul> |
| Shangri-La Hotel | <ul style="list-style-type: none"> <li>• Public art</li> </ul>   |   |

## CARDERO STREET MURAL

September 23, 2012 | “Action While Planning” Pilot Project

At the painting session a comment sheet was provided for participants/passersby:  
“Please provide us with any feedback you have about the street mural project.”

### SUMMARY OF RESPONSES

Most common responses:

- Beautiful/great design; colour is wonderful; brightens the street/neighbourhood
- Encourages community building/involvement; sense of community; brings diversity of people together
- Would like to see more in West End/rest of city
- Streets are community/where we play

Other responses:

- All streets should look like this
- Helps make the West End vibrant
- Fun to participate; great day
- Love the idea/concept