

SERVICE or POLICY COMPLAINT REVIEW COMMITTEE

Committee Meeting Agenda

Thursday Feb 20, 2020
2:15pm to 3:10pm
7th Floor Boardroom
2120 Cambie Street

Agenda item	Decision	Info	Time
1. *Adoption of Service or Policy Agenda for February 20, 2020	✓		5 mins
2. *Approval of Service or Policy meeting minutes from January 23, 2020	✓		
*Vancouver Police Board External Street Checks Review [Complaint #2018-133] 3.1 Overview of review process [Ruth Montgomery; Pyxis Consulting Group Inc.] 3. 3.2 Vancouver Police Board External Review Summary Report #2002C05 3.3 Final Report by Pyxis Consulting Group Inc. 'Vancouver Police Board Street Checks Review' [Dr. Sherri Magee, Vice-Chair]	✓		20 mins
*New Service or Policy Complaint & Investigation Report 4.1 Complaint #2019-0017: E-Comm service levels 4.2 Report #2002C01 : Report on S&P #2019-017 [Drazen Manojlovic, Director, Planning, Research & Audit]	✓		5 mins
*New Service or Policy Complaint & Investigation Report 5.1 Complaint #2019-015: Hate speech 5.2 Report #2001C02 : Report on S&P #2019-015 [Supt. Michelle Davey; Investigation Division]	✓		5 mins

* Written material provided

6.	<p>*New Service or Policy Complaint & Investigation Report</p> <p>6.1 Complaint #2019-016: Labour disputes</p> <p>6.2 Report #2002C03 : Report on S&P #2019-016 [Insp. Phil Heard; Executive Services Section]</p>	✓		5 mins
7.	<p>*New Service or Policy Complaint & Investigation Report</p> <p>7.1 Complaint #2020-003: Plainclothes officers with carbine rifles</p> <p>7.2 Report #2002C04 : Report on S&P #2020-003 [Insp. Phil Heard; Executive Services Section]</p>	✓		5 mins
8.	<p>*New Service or Policy Complaint & Investigation Report</p> <p>8.1 Complaint #2019-018: Police record check termination</p> <p>8.2 Report #2002C06 : Report on S&P #2019-018 [Drazen Manojlovic, Director, Planning, Research & Audit]</p>	✓		5 mins
9.	<p>*OPCC Concluding Correspondence</p> <p>9.1 2019-008: VPD response to mental health crisis</p> <p>9.2 2019-011: Autism spectrum training</p> <p>9.3 2019-012: De-escalation training</p>		✓	5 mins
ADJOURNMENT of Service & Policy Complaint Review Committee Meeting		TOTAL		55 minutes

Under s.171 (1) of the Police Act concerning Service and Policy Complaints, the Committee must choose between the following actions:

- A request the Chief Constable to investigate and report on the complaint*
- B initiate a study concerning the complaint*
- C initiate an investigation into the complaint*
- D dismiss the complaint with reasons*
- E take any other course of action it considers necessary to respond to the complaint*

* Written material provided