

What is the Agency Staff Card Program?

Agency Staff Cards are for Vancouver based non-profit organizations whose client's limited income prevents them from participating Park Board basic programs and services. Each organization must apply and meet **agency criteria** in order to be eligible.

Agency Staff Card Program Criteria is:

1. Agency is located in Vancouver
2. Designated as an Inner-City Childcare Grant Program
3. Agency serves clients and participants with low income whose limited funding is a barrier to participation
4. Clients change frequently and require support

Guidelines for Agency Card use:

1. **Staff and Volunteers** must use card to accompany clients and stay with clients to provide assistance to clients at any Vancouver Park Board facility. **Cards cannot be used by staff/volunteer for personal use.**
2. **Staff and Volunteers for Pool Use** – if children are 8 yrs and under the staff or volunteer ratio is one for every 5 clients.
3. **Ratios for Public Swimming and Skating Sessions** – one staff/volunteer for every 10 clients. Agency will require minimum two staff/volunteers with cards for groups of 20.
4. **For groups of 20 clients** – Agencies are required facility permission in advance; group booking will depend on space availability for swim/skate sessions only. **Agency must contact the facility in advance or entry may be denied.**

Community Centre Sponsored Program or Services:

All Community Centre programs for different age groups are offered by the local non-profit community centre association. Ask the community centre staff for details on requesting fee reductions for those program and events.

Agency Cards are issued in the name of the Agency and Program only. **Agency cards are non transferable.**

Foster Parents

Foster parents who are contracted by the Ministry of Children and Family Development to care for foster children in Vancouver may be eligible for Agency Staff Card.

- * Foster children 12 years and older, who would participate independent of the caregiver, are eligible for their own Leisure Access Card.
- * Adult caregivers of young foster children are eligible for Agency Staff Card as long as the children remain in their care and the adult is required for supervision. Please apply through the Ministry for Children and Family Development.

*** Card must be brought to the facility each time and not for personal use and not for the purpose of your own children.**

* Please contact your resource worker to obtain either an Agency Staff Card for foster parents or a Leisure Access Card Application for the foster children.

As an Agency, how can I help my clients obtain a Leisure Access Card?

FASTRACK

Option 1:

Bring an original Ministry of Social Development (**MSD**) application form to the nearest community centre or pool for a **LAC** card This form must be completed, signed and stamped from your Financial Worker **plus**, government issued photo ID and recent proof of address in Vancouver.

OR

Option 2:

Bring completed (**MSD**) application form, proof of income assistance (payment stub or Ministry Transit Pass), government issued photo ID and recent proof of address in Vancouver to the nearest community centre or pool for a **LAC** card

OR

Option 3:

If client is not on income assistance they can apply by:

Filling out the Leisure Access Application form which is available on our Websites:

www.vancouver.ca/parks/rec/access

Please remind clients to include all required documents in the application otherwise the LAC application will be returned.

OR

Option 4: (One Time Referral Only)

Agency Referral Application is Available.

In the absence of a Notice of Assessment from Revenue Canada (use family income chart below as a guide) Applicant must be referred by a recognized health field professional from social service who knows clients financial situation.

Application is available on our website:

www.vancouver.ca/parks/rec/access

Low Income Chart

Family Size	Total Family Income
1 person	\$22,637
2 persons	\$28,182
3 persons	\$34,646
4 persons	\$42,065
5 persons	\$47,710
6 persons	\$53,808
7 persons	\$59,907

For each additional person after 7 add \$6,099
A minimum \$5000 income claim required for program eligibility



Benefits of the Agency Staff Card Program

FREE Admission with LAC Card	<ul style="list-style-type: none"> • to all Park Board public swimming and ice skating sessions • use of skates during public skating sessions
50% DISCOUNT	<ul style="list-style-type: none"> • Fitness Centres drop in admission • Park Board Swim lessons • Park Board Skating lessons and skate rental • Racquet/Squash Court admission • Stanley Park Miniature Railway (Seasonal) • Bloedel Conservatory • Vancouver Aquarium • VanDusen Botanical Garden • Pitch & Putt Golf Courses and club rental
\$2 DISCOUNT (Independent of Park Board)	<ul style="list-style-type: none"> • Dr. Sun Yat-Sen Classical Garden • HR MacMillan Space Centre • Vancouver Maritime Museum

What is Senior & Youth Discounts?

All Seniors and Youth will receive **50% off the Adult rates with a valid LAC card.**

What is the Attendant Policy?

Attendant Welcome! Park Board permits free admission for an attendant of any person with a disability who needs support to swim, skate, workout in the fitness centre or visit VanDusen Garden, Bloedel Conservatory, Stanley Park and other Recreation opportunities

Support is defined as assistance of a physical, psychological, emotional, intellectual or sensory nature to ensure that the patron with the disability is able to participate.

Access 2 Recreation attendant card coming soon. Please check out the details from our website: www.vancouver.ca/parks/rec/access

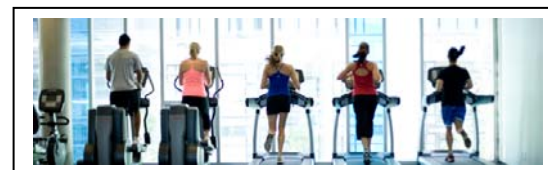
Important Agency Staff Card Information:

There is a \$2.00 charge per card and payment must be made with application.

Agency Staff Cards Pick-up locations:

Site Name	Address	Phone (604)
Aquatic Centre Hillcrest Park	4575 Clancy Loranger Way.	257-8680
Britannia Pool	1661 Napier St.	718-5831
Champlain CC	3350 Maquinna Dr.	718-6575
Creekside	#1 Athletes Way	257-3050
Dunbar CC	4747 Dunbar St.	222-6060
Kensington CC	5175 Dumfries St.	718-6200
Kerrisdale Pool	5851 W. Boulevard	257-8105
Killarney Pool	6260 Killarney St.	718-8280
Kitsilano CC	2690 Larch St.	257-6976
Lord Byng Pool	3990 W. 14 th Ave.	222-6090
Marpole-Oakridge	990 W. 59th Ave.	257-8180
Mt. Pleasant CC	# 1 Kingwsay	257-3080
RayCam Centre	920 E. Hastings	257-6949
Renfrew Pool	2929 E. 22nd Ave.	257-8393
Riley Park CC	50 E. 30th Ave.	257-8545
Templeton Park Pool	700 Templeton D	718-6252
Trout Lake CC	3350 Victoria Dr.	257-6955
Vancouver Aquatic	1050 Beach Ave.	665-3424
West End CC	870 Denman St.	257-8333

Agency Staff Card Program General Information



Mailing Address:
Box# M01- 4575 Clancy Loranger Way,
Vancouver BC, V5Y 2M4
Phone: (604) 257-8497
Email: [LAC @vancouver.ca](mailto:LAC@vancouver.ca)

www.vancouverparks.ca