

The penalties listed on the previous page may be more or less severe depending on circumstances and will increase with repeat offences. Other inappropriate behaviors not covered here will be dealt with at the discretion of staff.

REVIEW AND APPEALS

A person who has been barred from Carnegie for longer than one day must make an appointment to speak with the Security Coordinator.

On duty:

Wednesdays	8 am to 5 pm
Thursdays	8 am to 5 pm
Fridays	8 am to 5 pm
Saturdays	8 am to 5 pm

These hours do change occasionally.

The purpose of this meeting is to discuss the incident, ensure you have an understanding of the rules of conduct in Carnegie, and decide the date on which you may re-enter Carnegie. A person may bring an advocate if he/she wishes.

The Security Coordinator will review decisions and consider appeals by the person affected. The final decision is with the Centre Director or Assistant Director.

Review of minor incidents can be made by other security or senior staff if the Security Coordinator is not available.

Some barring incidents fall outside of the barring guidelines and are handled by the Centre Director or Assistant Director.

For Further Information:

Skip Everall - Security Coordinator:

604-665-3345

Sharon Belli - Assistant Director:

604-665-3545

Ethel Whitty - Director:

604-665-2274

Carnegie

"The living room of the Downtown Eastside."



Become a member & enjoy the programs!

Membership = \$1.00 for the calendar year!

Program Guides are updated monthly.

Both available: main floor Information Desk.



Do your part - become a volunteer!

Come to an orientation: Meet at 2:30pm on the 3rd fl, Mondays or Saturdays. Call 604-665-2220 that morning to confirm. If you can't make it those days call the Volunteer office: 604-606-2708
Colleen (Sun. to Wed.) Lisa (Wed. to Sat.)



*The Carnegie Community Centre Association
provides program advice and direction
and fund-raises to help ensure
activities are accessible to all.*



Carnegie is a heritage building
operated by the City of Vancouver

Welcome to Carnegie!



Mission Statement

**Guiding
Principles**

Rules of Conduct

Mission Statement

Our mission is to nurture mind, body, and spirit in a safe and welcoming environment. Through the leadership and participation of our volunteers, we provide social, educational, cultural, and recreational activities for the benefit of the people of the Downtown Eastside.

Guiding Principles

- To treat one another with respect regardless of race, disability, ethnicity, color, religion, gender or age.
- To accept and celebrate a diversity of lifestyles and cultures.
- To listen and to strive to understand one another.
- To settle differences and misunderstandings through patience and goodwill.
- To respect the personal and private space of one another while offering friendship and inclusion in the life of the Centre.
- To build on one another's strengths, skills, and natural abilities.
- To contribute to the work of the Centre while enjoying the benefits of the Centre.
- To ensure that people in our community are supported in finding their own voice, and in participating in the life of the Centre.
- To serve the community inside Carnegie and in the Downtown Eastside.

Rules of Conduct

Everyone is welcome at Carnegie, regardless of race, religion, ethnicity, color, gender, age, or disability. People with addictions are also welcome. For the enjoyment and safety of yourself and others we ask that you respect the rules of conduct for Carnegie Centre. We encourage all who participate in the Centre (staff, volunteers, members and the general public) to treat one another in ways that help ensure the dignity and self-respect of all. *These have been prepared in consultation with the British Columbia Human Rights Commission.*

- Carnegie is an alcohol and drug free building. Anyone visibly under the influence of alcohol and/or drugs will not be admitted. A person may not bring alcohol or drugs into the building. No alcohol or drugs will be ingested in the building.
- Illegal activities such as threats, assault, sex offenses, vandalism, theft, buying, selling or using drugs are not allowed and may result in police involvement.
- Harassment (abusive, threatening, derogatory, or vulgar language or behavior) is not allowed.
- Anything that could be used as a weapon is not allowed in the building.
- No peddling, panhandling, soliciting or gambling.
- No yelling, running or roughhousing.
- No sleeping or appearing to be asleep (laying down, or sitting with eyes closed) in the building.
- Shirts and shoes must be worn at all times in the building
- Headphones must be used with radios & volume kept low.
- Bicycles and animals are not allowed in the building. (Guide dogs for sight impaired patrons are allowed.)
- Children under the age of 12 must be accompanied at all times by an adult.

AUTHORITY TO ENFORCE THE RULES

Any Centre employee has the authority to enforce these rules. In practice, security staff and staff person in-charge most frequently do so.

The following are guidelines for use by Carnegie staff in dealing with misconduct or a disregard for the rules of Carnegie. These policies were approved by the Carnegie Community Centre Association Board of Directors on December 6, 2001 and have been filed with

the City of Vancouver, March, 2002. These policies were amended with the approval of the CCCA Board of Directors on December 1, 2011 and have been prepared in accordance with the Carnegie Centre's "Guiding Principles".

CONDUCT	CONSEQUENCE Not allowed in building for:
Behaviour indicates alcohol / drug use.	One day.
Consuming alcohol / drugs on premises.	Must see Security Coordinator.
Dealing in drugs on the premises.	Six months minimum.
Participating in drug activity and seeks entrance.	One day.
Non-threatening, disruptive behaviour.	One day.
Verbally abusive and /or harassment.	One day.
Escalated verbal abuse and / or harassment.	Must see Security Coordinator.
Verbal threats or threatening behaviour.	One month minimum.
Fighting on premises.	One month minimum.
Common Assault on premises.	Two months minimum.
Sexual Assault or Abuse.	One year - police involved.
Sexual offences involving children.	Permanently - police involved.
Wilful damage to property.	Two months and pay-back arrangements made.
Gambling.	One day.
Theft.	Determined by situation and if police involved.
Refusal to leave for one of the above.	Must see Security Coordinator.