

NOISE CONTROL BYLAW 6555

Information Notice for Delivery Vehicles

[Can the Noise Control By law No. 6555 enforce against Delivery Truck Noise ?](#)

No, the Noise Control By-law cannot be applied to control and/or manage the backup warning signal on vehicles. Work Safe BC requirements, mandates mobile equipment to be equipped with automatic audible warning devices.

Truck engine noise of any vehicle including delivery vehicles must comply with provincial regulations. The provincial motor vehicle requirements override the City of Vancouver Noise Control By-law No. 6555.

[When are they allowed to deliver ? What are the acceptable hours for delivery ?](#)

Delivery is allowed seven (7) days a week (including holidays), 24 hours a day. Lanes, streets and access to loading bays are not restricted under any city by-law and are accessible 24/7.

[What restrictions are there for vehicles ?](#)

Delivery vehicles must comply with the Anti-idling By-Law. Although, armoured vehicles and trucks with refrigeration units are exempted.

[What enforcement action can be made ?](#)

City staff can only investigate complaints related to movement of goods. Every effort is made to minimize residential impacts. Solutions can be as simple as making the delivery companies aware of the noise that is impacting the neighbourhood wherein adjustments are made to offer some form of relief from the sound transfer. Although the By-law does not restrict movement of goods at any time, isolating the specific elements of annoyance is helpful in finding a solution.

[Questions?](#)

Contact the noise line @ 3-1-1

or e-mail to: noise@vancouver.ca
